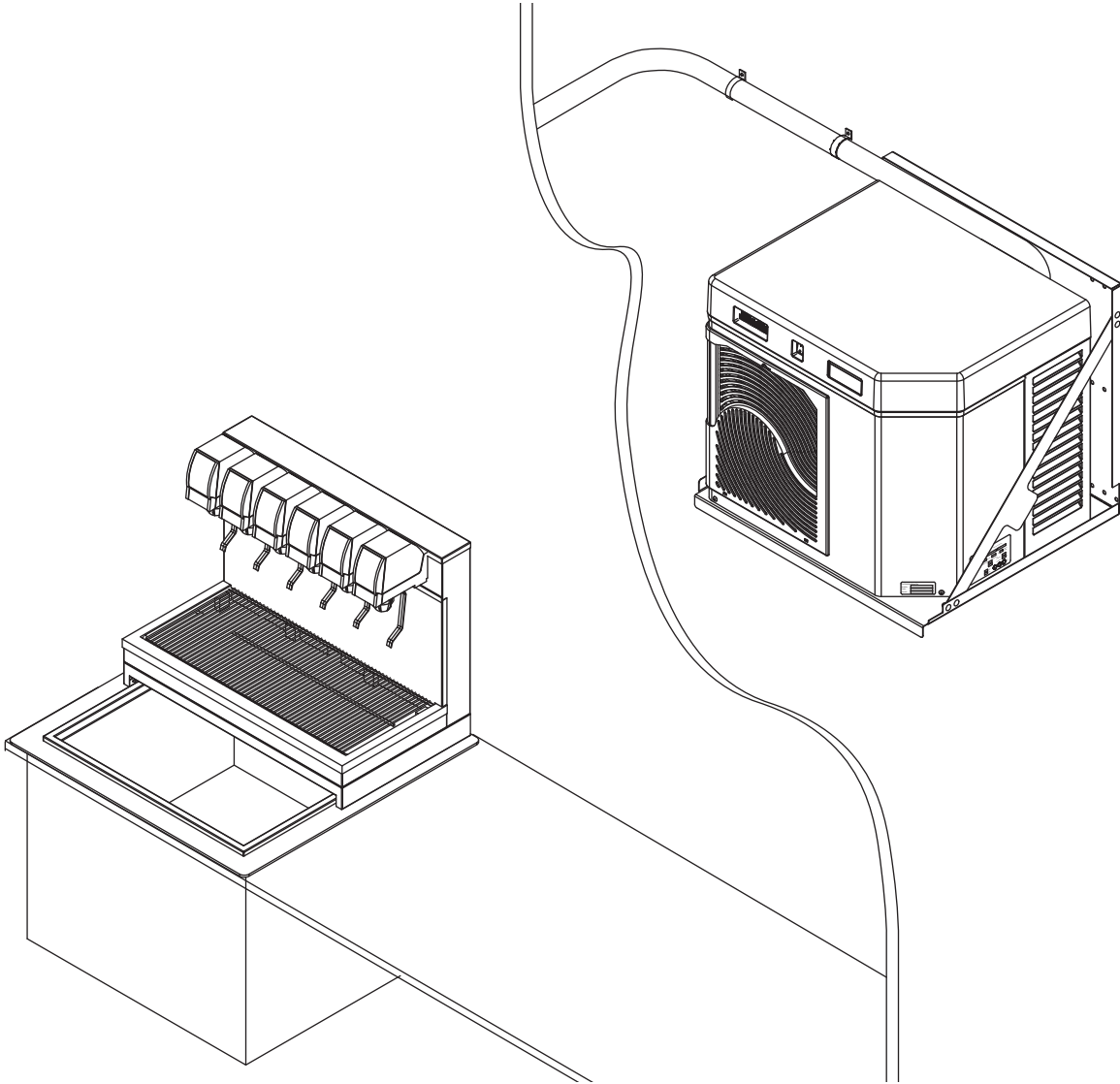


## Horizon™ Ice Machine Models with RIDE™ Technology Installation Instructions for Drop-In

HCC1000AJS, HCC1400AJS, HCC1000WJS, HCC1400WJS,  
HMC1000AJS, HMC1400AJS, HMC1000WJS, HMC1400WJS,  
HCE1000AJS, HCE1400AJS, HCE1000WJS, HCE1400WJS  
HME1000AJS, HME1400AJS, HME1000WJS, HME1400WJS  
(See model number configurator on page 2 for details.)

Order parts online  
[www.follettice.com](http://www.follettice.com)




## Chewblet® Ice Machine Model Number Configurations

HC
C
1400
A
V
S


Icemaker	Voltage	Series	Condenser	Application	Configuration
MC Maestro™ Chewblet® (400 Series)	C 208-230/60/1 (icemaking head) <i>Self-contained only.</i>	400 up to 454 lbs	A Air-cooled, self-contained	V Vision™	S RIDE™
	D 115/60/1 (icemaking head) <i>Self-contained and remote. If remote unit, high side is 208-230/60/1.</i>	(206kg)	W Water-cooled, self-contained	H Harmony™	(RIDE remote ice delivery equipment)
HC Horizon Chewblet (1000, 1400, 1650 Series)	E 230/50/1 (icemaking head) <i>Self-contained only.</i>	1000 up to 1036 lbs (471kg)	R Air-cooled, remote condensing unit	B Ice storage bin	
	F 115/60/1 (icemaking head) <i>Remote only. High side is 208-230/60/3.</i>	1400 up to 1450 lbs (658kg)	N Air-cooled, no condensing unit for connection to parallel rack system	J Drop-in	T Top-mount
HM Horizon Micro Chewblet		1650 up to 1580 lbs (717kg)		M Ice Manager diverter valve system	

# Read and complete the following 8 installation steps


1 **Unpack** \_\_\_\_\_




2 **Site preparation** \_\_\_\_\_




3 **Dispenser preparation** \_\_\_\_\_




4 **Louvered docking assembly** \_\_\_\_\_



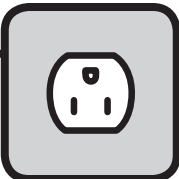
5 **Ice transport tube** \_\_\_\_\_




6 **External connection** \_\_\_\_\_



7 **Internal connection** \_\_\_\_\_



8 **Front cover** \_\_\_\_\_



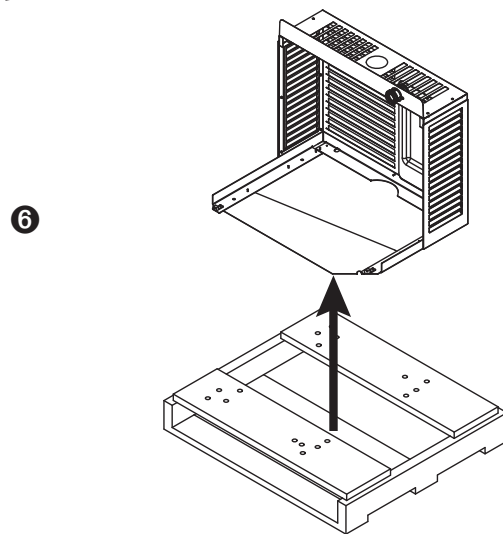
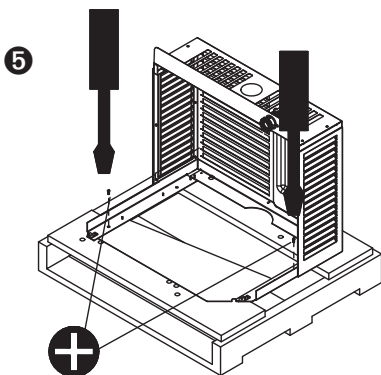
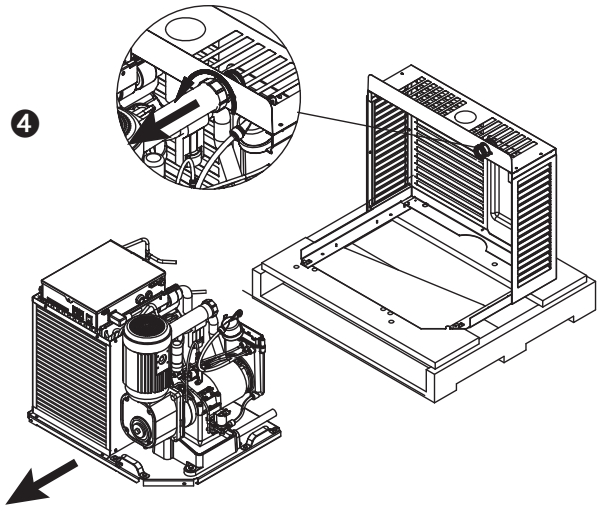
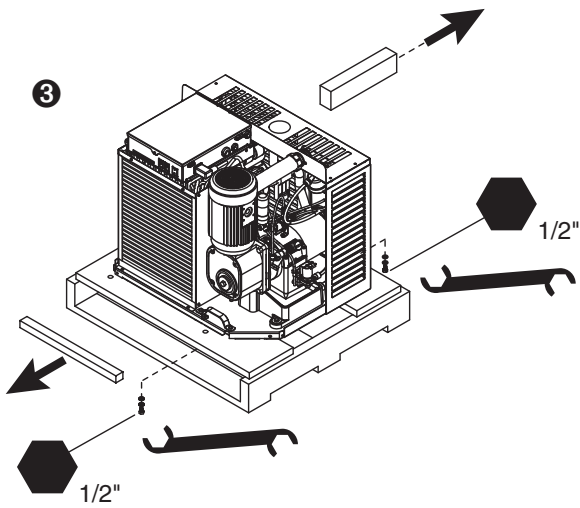
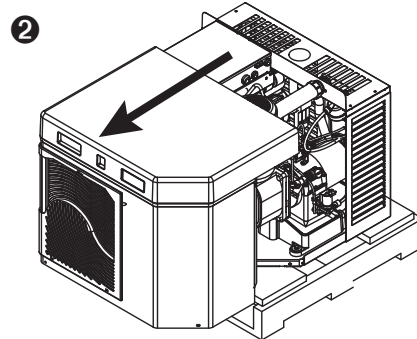
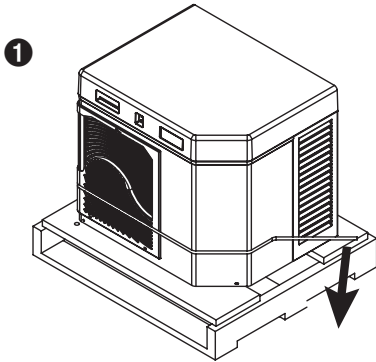
Carefully unpack and inspect the contents of your Follett ice machine.

Unpack

1

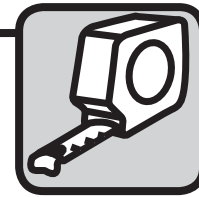


### 1.1 Unpack ice machine

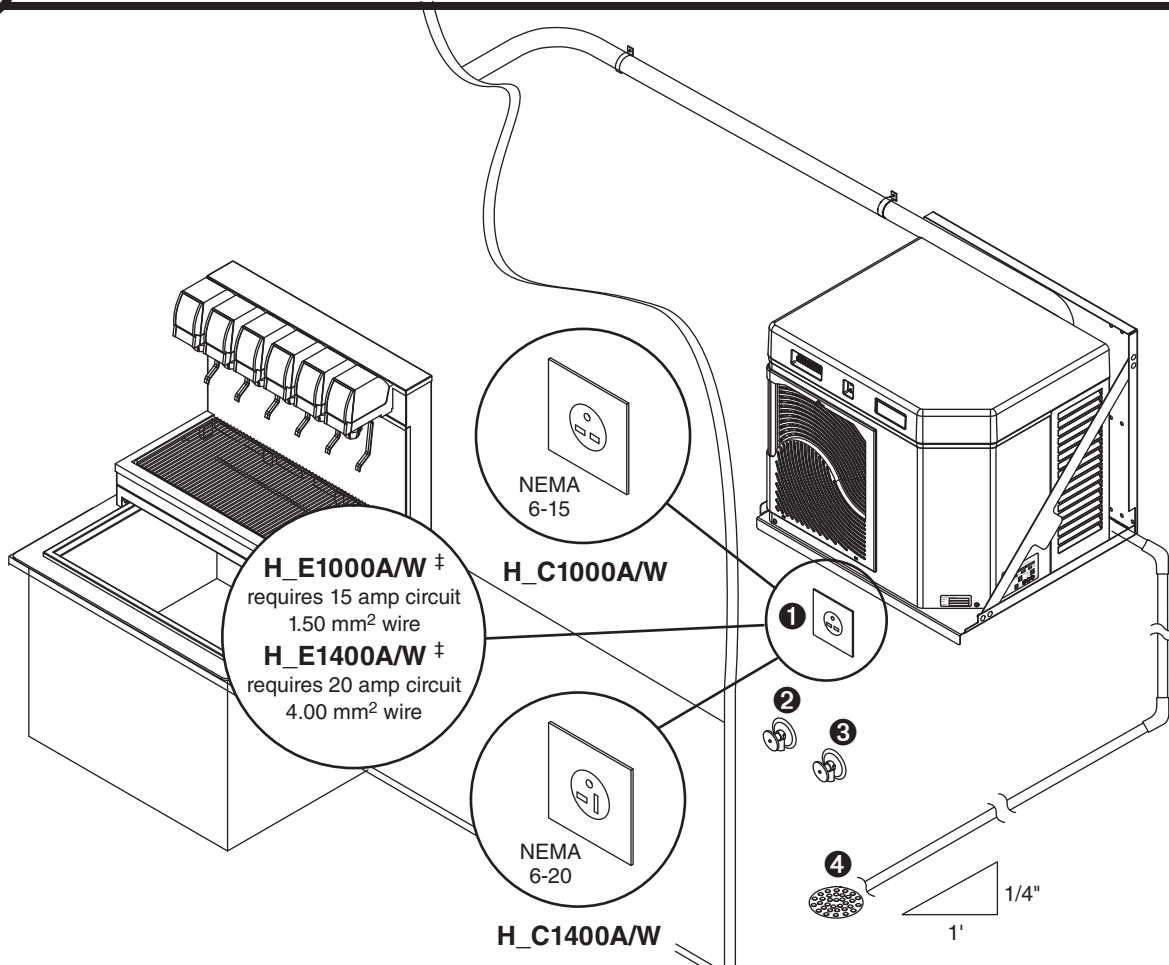


Prepare the installation site.

Provide drainage, water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.



2.1 Installation site requirements



Electrical ①

- H\_C1000(A/W)JS 208-230/60/1-15 amps
- H\_E1000(A/W)JS 230/50/1-15 amps<sup>‡</sup>  
(H\_E1000A/W Requires 15 amp circuit 1.50 mm<sup>2</sup> wire)
- H\_C1400(A/W)JS 208-230/60/1-20 amps
- H\_E1400(A/W)JS 230/50/1-20 amps<sup>‡</sup>  
(H\_E1400A/W Requires 20 amp circuit 4.00 mm<sup>2</sup> wire)

<sup>‡</sup> Plug must be provided by end user & must conform to standard EN 60 335-2-24 of the end destination.

Potable water supply ②

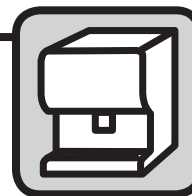
- 10-70 psi (69-483kpa)
- 45 to 90 F (7 to 32 C)
- Follett recommends the use of an in-line water filtration system (item# 00130286)

Condenser water supply for water-cooled systems ③

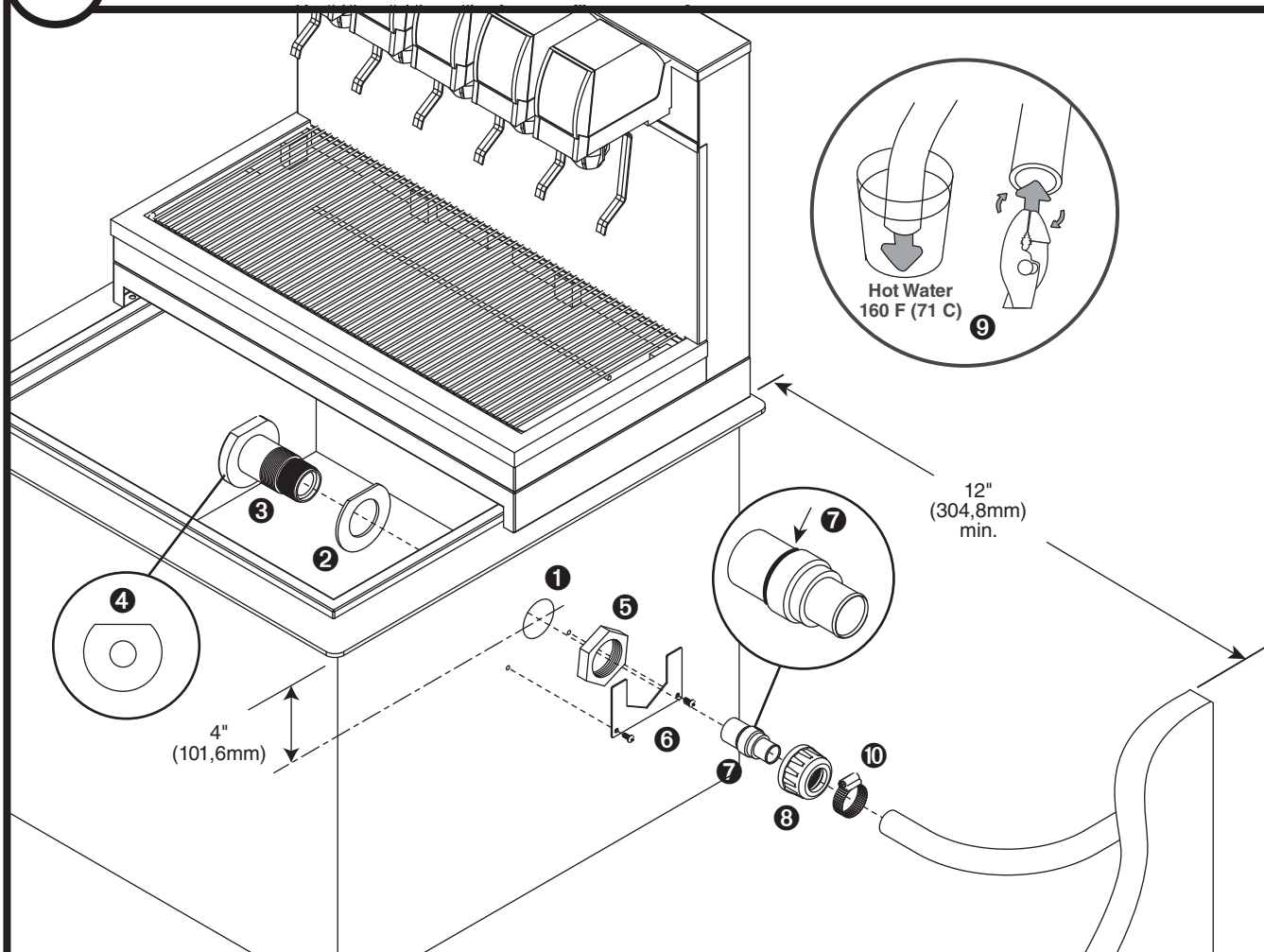
- 10 psi min.; 150 psi max. (69kpa min.; 1034kpa max.)
- 45 to 90 F (7 to 32 C)
- 1.5 gallons per minute (5.68 liters per minute)

Drain ④

- The drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m)



3.1 Dispenser preparation



- Determine best route for ice transport tube run. **Note:** 12" (304,8mm) clearance is required.
- Drill 1 3/4" (44,5mm) hole through either side of dispenser ①
- Install gasket ② onto bulkhead fitting ③
- Attach bulkhead fitting with flat up ④ and tighten bulkhead nut ⑤
- Position and secure nut locking plate ⑥ with supplied screws
- Verify installation of O-ring on stainless steel ice transport tube coupling ⑦
- Insert stainless steel ice transport tube coupling ⑦ into bulkhead fitting and secure with coupling cap ⑧
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑨ before making connection to ease assembly
- Attach ice transport tube to coupling with supplied hose clamp ⑩



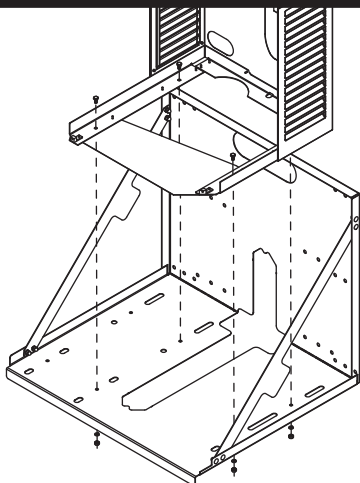
Install the louvered docking assembly.

### ⚠ WARNING

- Docking station must be secured in accordance with these instructions to ensure ice machine stability.
- Ventilation openings in the louvered docking station should be clear of obstruction

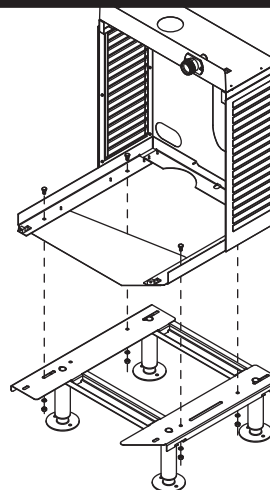


#### Wall bracket accessory



- Mount louvered docking assembly to wall bracket accessory

#### Machine stand accessory



- Mount louvered docking assembly to machine stand accessory

## 4.1 Undercounter installation requirements Horizon 1000 & 1400 series

### DOCKING STATION: Horizon 1000 & 1400 water- and air-cooled models

(See detail drawing on page 9)

- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door 1.75" (45mm) from the front edge of the cross brace ❶
- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.
- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station ❷

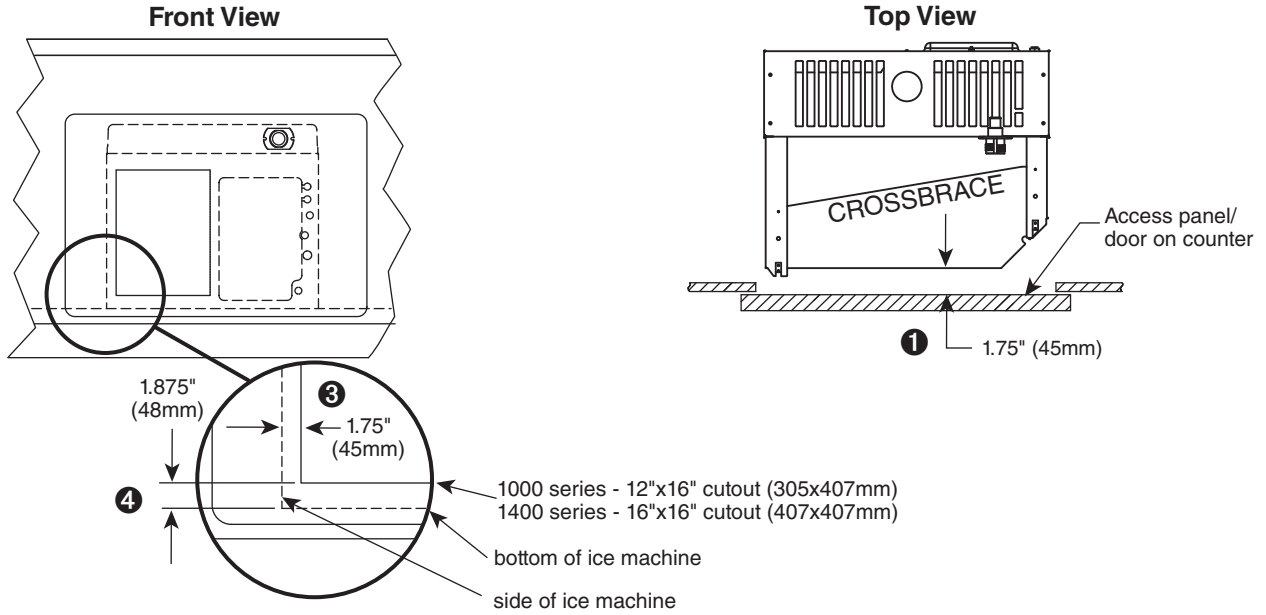
### INTAKE AND EXHAUST GRILLE PLACEMENT: Horizon 1000 & 1400 air-cooled models only

(See detail drawing on page 9)

- Position the intake grille cut out in the access panel/door
  - Note:** Ice machine must be aligned with cut out and inside of access panel to provide a tight seal and prevent recirculation of hot exhaust air.
- Left edge of cutout should be 1.75" (45mm) from the left side of the ice machine ❸
- Bottom edge of cutout should be 1.875" (48mm) from the bottom of the ice machine ❹
- Position supplied exhaust grille at least 18" (458mm) away from intake grille ❺. Where possible, install exhaust grille to the rear or side of the base cabinet.
- If not using supplied grille, air circulation requirements below must be met:
  - 1000 series: 150 sq. in (967 sq. cm) intake air, 150 sq. in (967 sq. cm) exhaust air
  - 1400 series: 175 sq. in (1129 sq. cm) intake air, 175 sq. in (1129 sq. cm) exhaust air

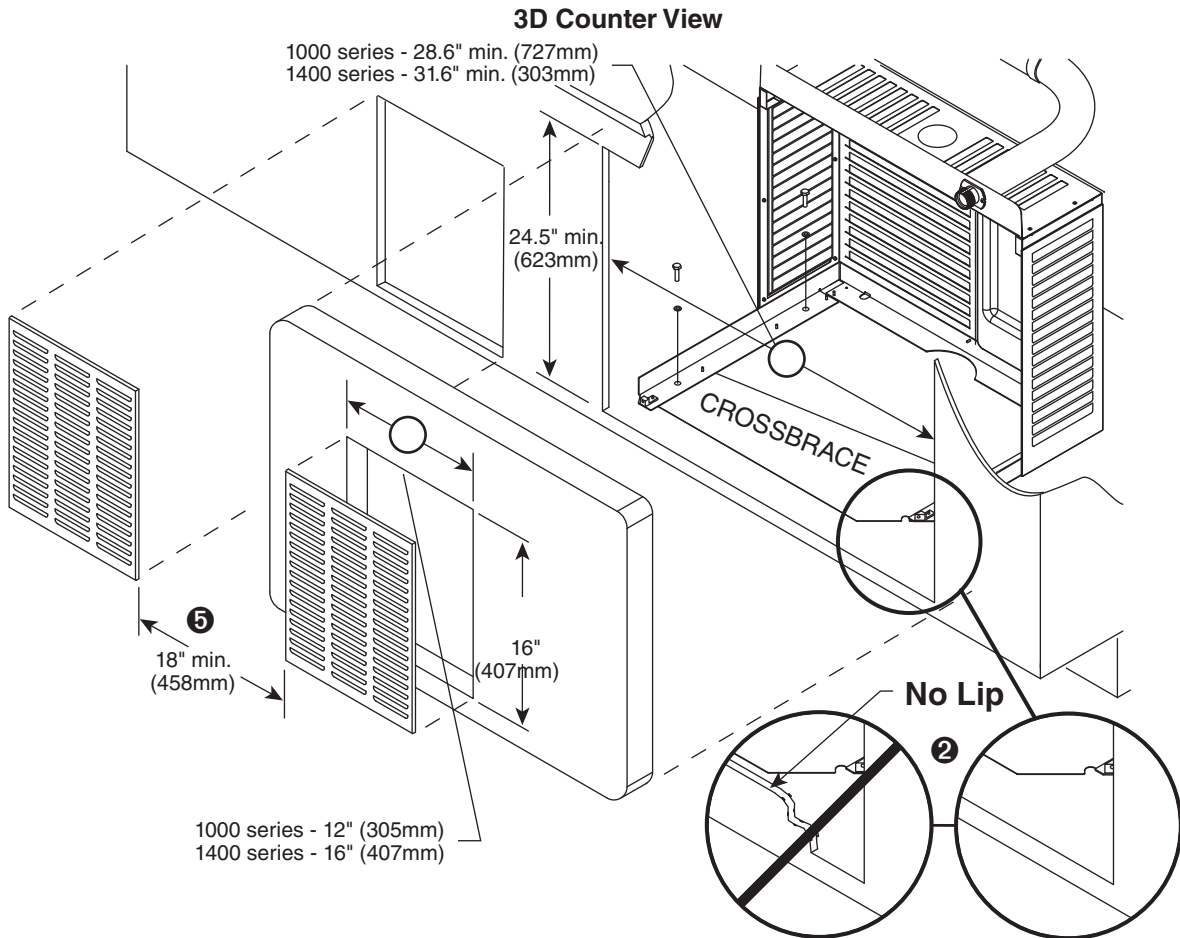


## Undercounter installation detail – Horizon 1000 & 1400 series



### ⚠ CAUTION

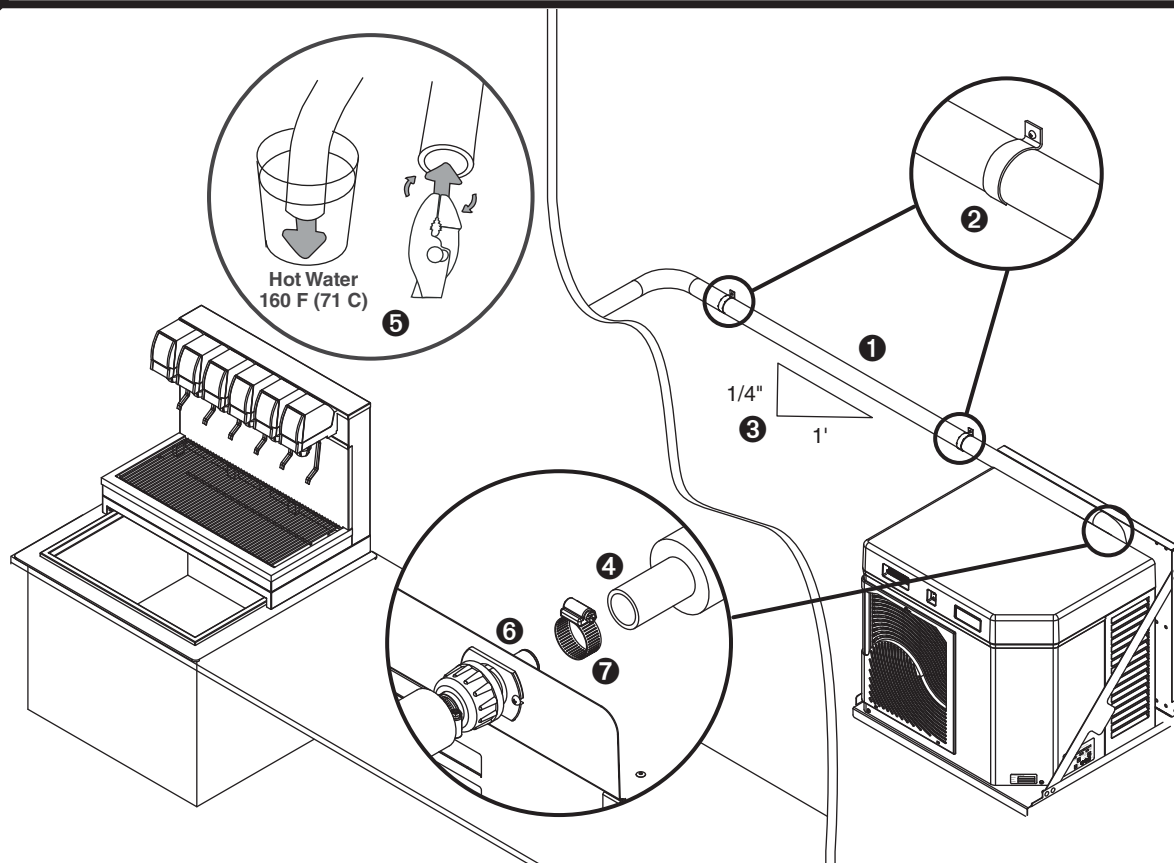
- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on facing page (4.1)



Install the ice transport tube.



### 5.1 Ice transport tube installation.



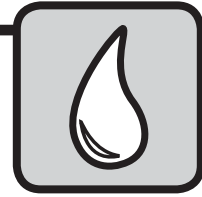
#### Ice transport tube tips

- Insulate entire length of ice transport tube ①
- Secure ice transport tube ② as needed to prevent dips and traps from forming. For long tube runs see guide on page 16.
- Pitch tube at least 1/4" per foot (6,4mm/.3m) ③
- Ice transport tube must drain towards ice machine

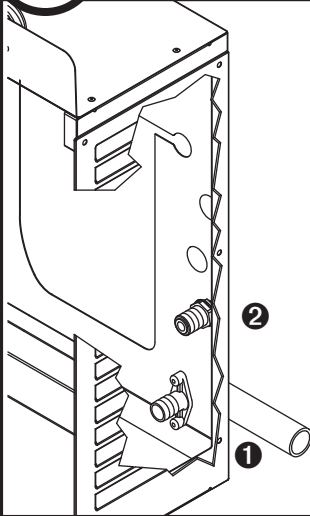
#### Ice transport tube to Ice machine

- Be sure tube ends are square ④
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑥
- Install hose clamp ⑦

Connect utilities to louvered docking assembly.

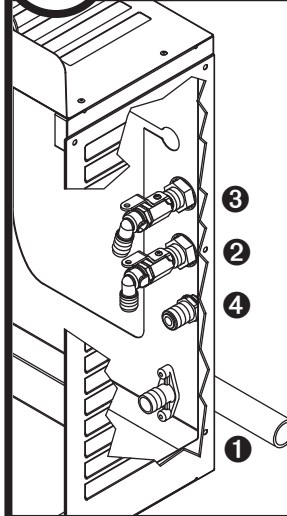


### 6.1 Air-cooled ice machines only



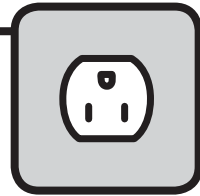
- Remove access panel if necessary
- Install drain line **1**.  
The rigid drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m).
- Install ice machine potable water supply **2**
- Replace access panel

### 6.2 Water-cooled ice machines only



- Remove access panel if necessary
- Install drain line **1**.  
The rigid drain line from the ice machine must have at least 1/4" per foot pitch.
- Connect cooling water supply **2** and return **3**
- Install ice machine potable water supply **4**
- Replace access panel

Connect louvered docking assembly to ice machine.

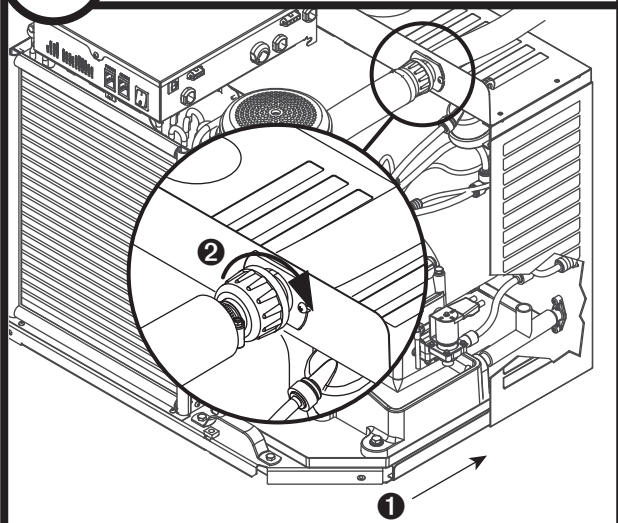


**CAUTION**

- Plug must be accessible after final installation.
- H\_E1400A/W 230/50/1) requires a 20 amp circuit (4.00 mm<sup>2</sup> wire)

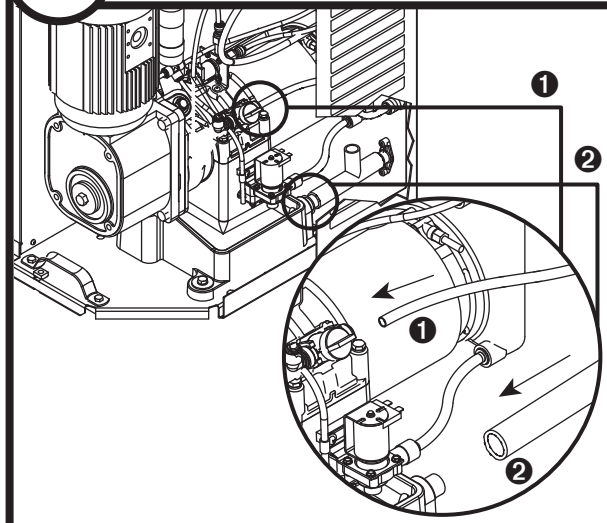
Air-cooled ice machines – follow steps 7.1 through 7.4.

**7.1 Ice transport tube**



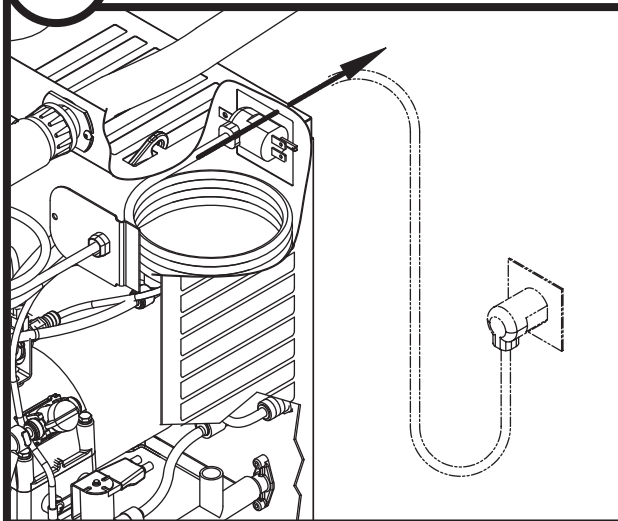
- Slide ice machine into louvered docking assembly **1**
- Insert ice transport tube all the way into coupling and tighten nut firmly **2**

**7.2 Potable water and drain lines**



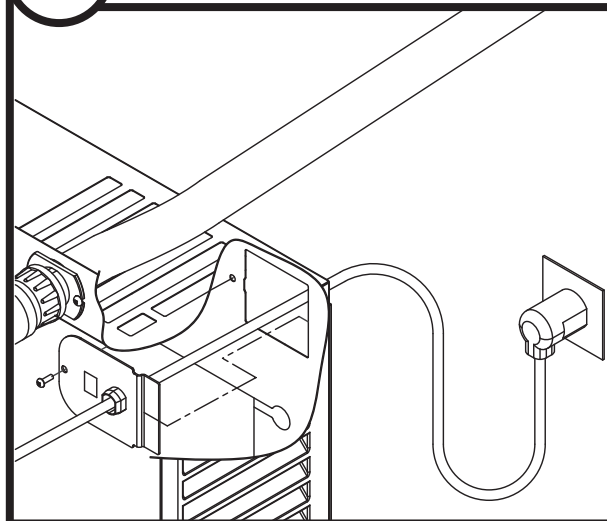
- Insert potable water line into valve **1**
- Push drain line over hose barb on back of evaporator mount **2**

**7.3 Power cord**



- Remove twist tie
- Carefully pass plug thru opening and plug into wall outlet

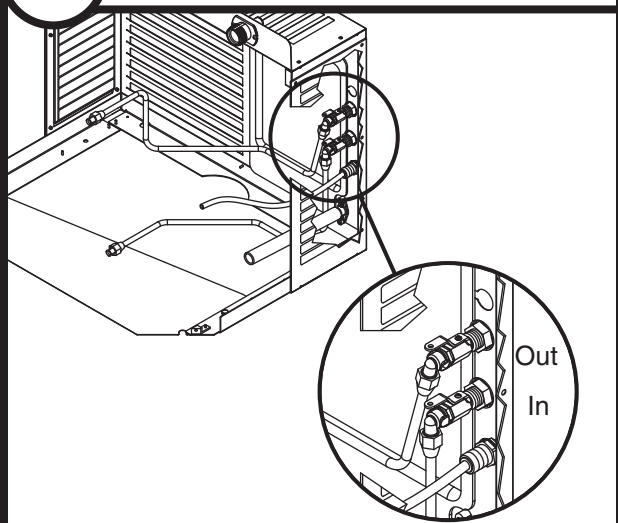
**7.4 Power cord**



- Position plate into opening and secure with supplied screw

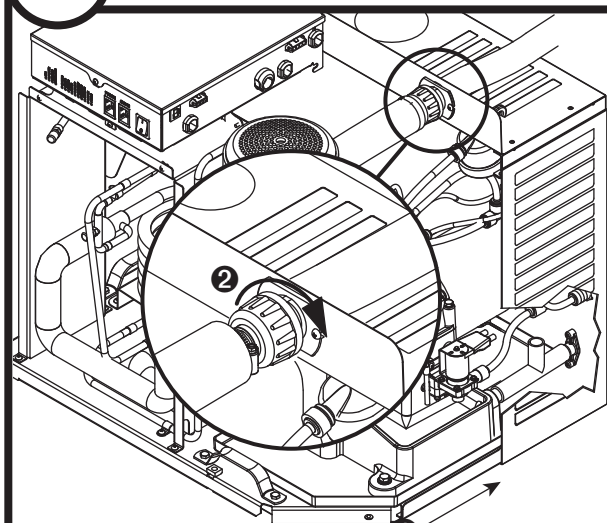
Water-cooled ice machines – follow steps 7.5 through 7.10.

### 7.5 Cooling lines



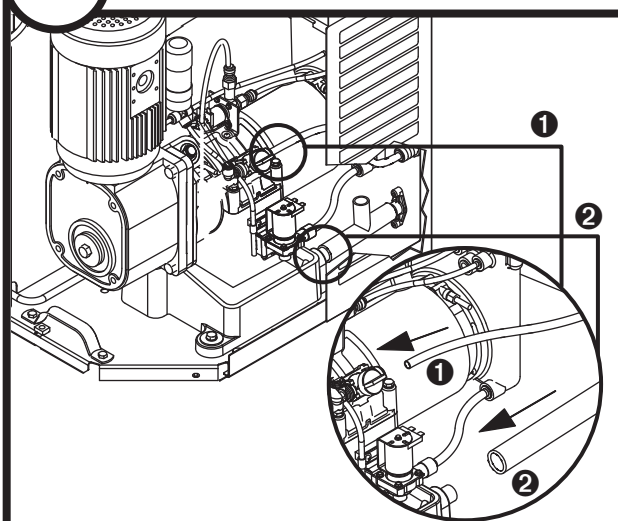
- Install ice machine cooling water lines to louvered docking assembly

### 7.6 Ice transport tube



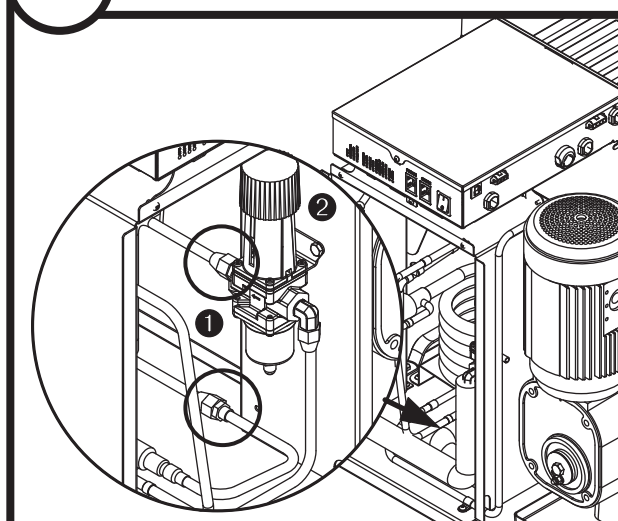
- Slide ice machine into louvered docking assembly ①
- Insert ice transport tube into coupling and tighten nut firmly ②

### 7.7 Potable water and drain lines



- Insert potable water line into valve ①
- Push drain line over hose barb on back of evaporator mount ②

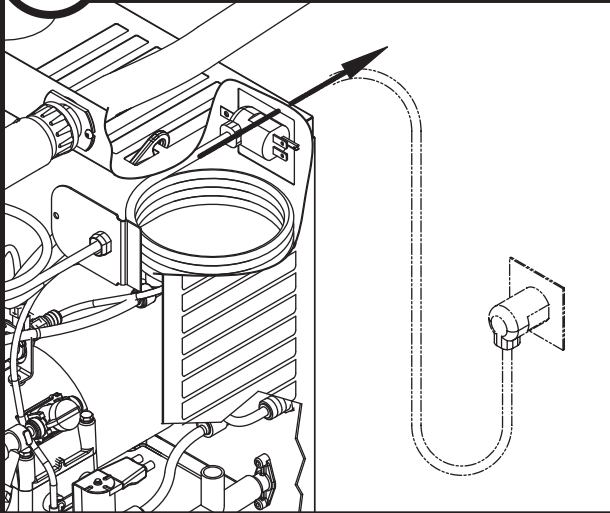
### 7.8 Cooling lines and power



- Connect cooling water lines to ice machine ①
- Water valve is set at the factory. **DO NOT** remove seal or adjust water valve ②

7.9

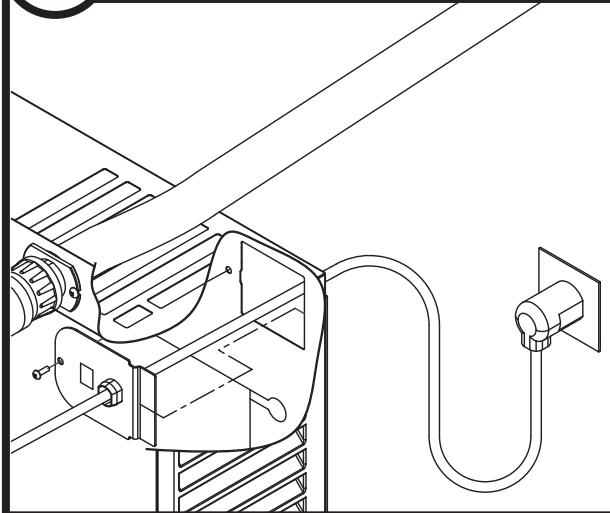
Power cord



- Remove twist tie
- Carefully pass plug thru opening and plug into wall outlet

7.10

Power cord



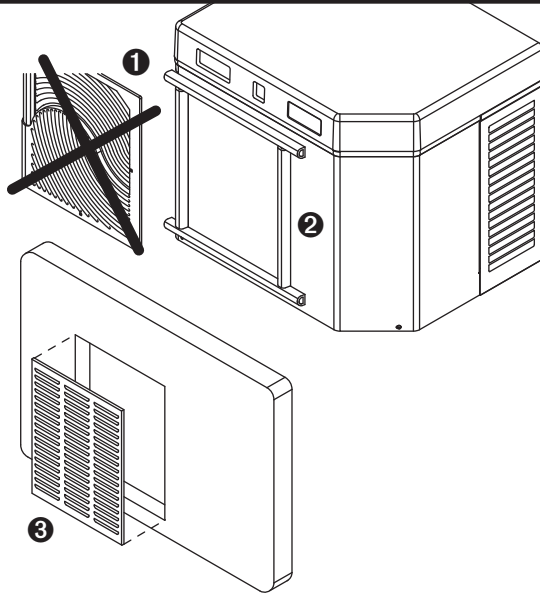
- Position plate into opening and secure with supplied screw

Install front cover to ice machine.

Front cover **8**



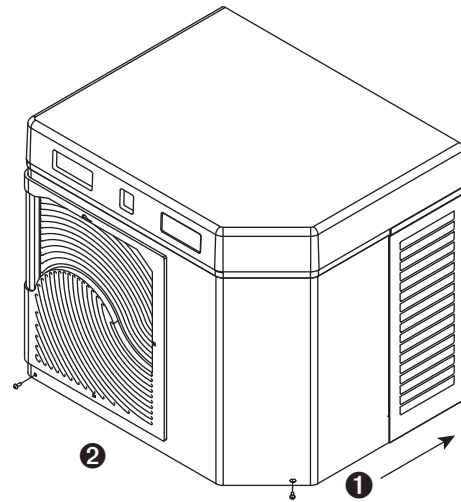
### Front cover installation – undercounter



#### CAUTION

- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications in section 4.1
- Remove and discard plastic grille **1**
- Apply supplied gasket material around entire opening on skin to prevent air recirculation **2**
- Attach supplied metal grille to opening in counter door (see section 4.1) **3**

### Normal front cover installation



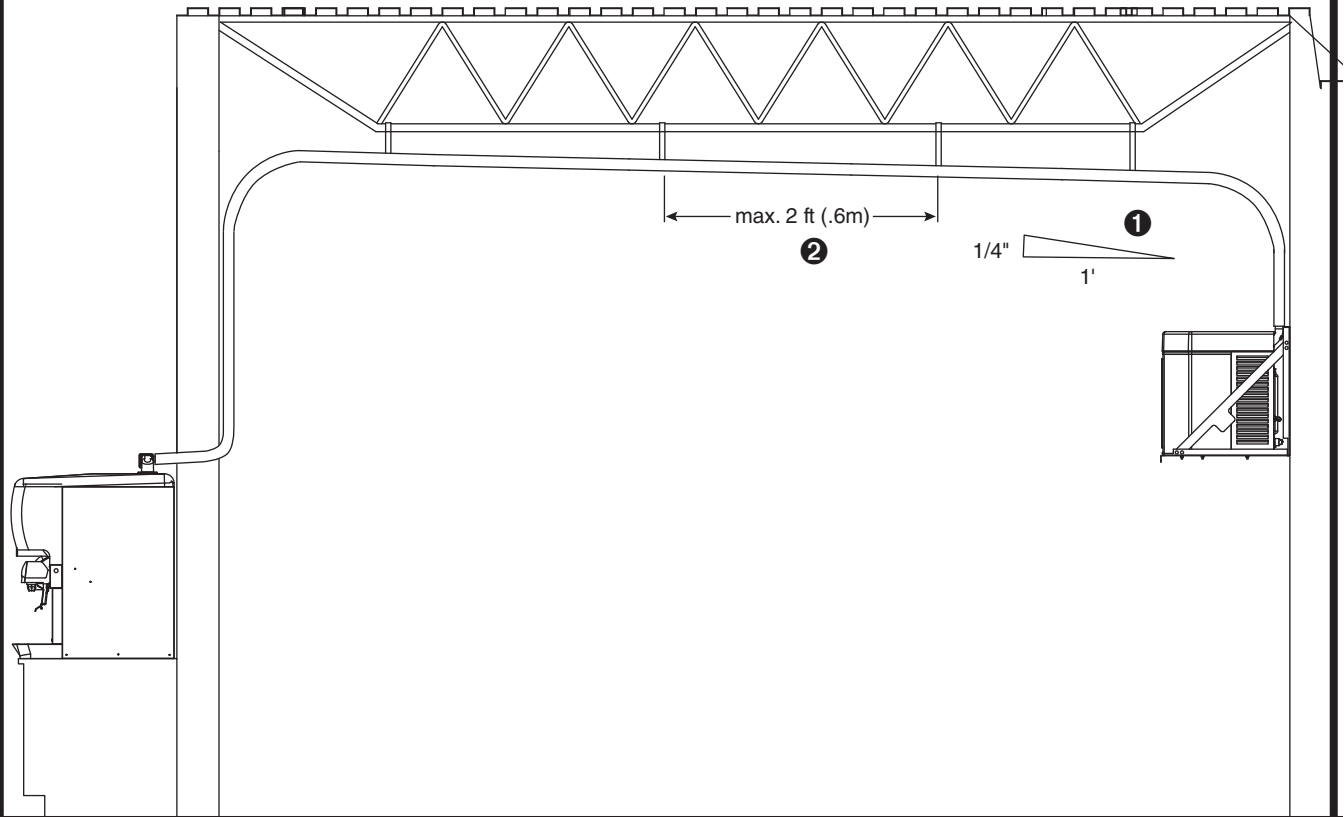
- Slide ice machine cover over machine ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly **1**
- Insert and tighten two screws through cover and into louvered docking assembly **2**

### NOTICE

**Ice machine MUST be sanitized prior to operation!**

Consult Operation and Service Manual provided with ice machine for sanitizing instructions.

## Long tube run recommendations



- Pitch ice transport tube to allow melt water to drain towards ice machine ①
- Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps ②