**Topic**

A bow in the drain line between the water reservoir and purge valve prevents the Horizon icemaker from sensing a low-water condition; thus preventing the machine from exiting purge mode.

**Action**

1. Locate bow in drain line (Fig. 1).

2. Rotate and adjust drain line* so that it is sloped towards the purge valve (Fig. 2).

* Proper drain line lengths:
  Horizon 1000 lb: 8 in.
  Horizon 1400 lb: 10 in.
  Horizon 1650 lb: 10 in.