

2021

effective November 1





ice and water dispensers

ice machines



FOLLETT®

EURO LIST PRICE SCHEDULE

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Terms and policies

Terms

- Products for sale meet all regulatory compliances as noted in the appropriate Follett Product Specification Sheet at the time of sale. Customer understands and accepts these products as meeting the designated regulatory compliances.
- Net 30 day terms on approved accounts
- Prices subject to change without notice
- Specifications subject to change without notice
- This price list supersedes all others
- **All prices in euros**
- **Products priced with EX Works (EXW) terms**
- **Other shipping terms available upon request**

Return Policy

Non-standard equipment cannot be returned. Orders for non-standard equipment cannot be cancelled.

Follett equipment may be returned for credit under the following conditions:

- The equipment is new and unused.
- A return authorization number has been issued by customer service within 45 days after shipment.
- Follett receives the equipment at the factory in Pruszcz, Poland within 30 days after issuance of the return authorization number.
- The equipment must be returned in Follett packaging. If the packaging has been damaged or discarded, Follett will forward new packaging at the customer's expense.

Note: Return freight charges are the responsibility of the customer. If equipment is returned and is damaged because of improper packaging, Follett Products, LLC will not be held responsible.

Credit will be issued when the equipment has been inspected by Follett and deemed suitable to be returned to stock.

Note: 20% restocking charge will be deducted from the credit. If the cost to return the product to stock exceeds 20%, the actual cost will be deducted.

Warranty

Symphony Plus™ ice and water dispensers, Maestro Plus™ and Horizon Elite™ series ice machines

Follett Products, LLC warrants to the original end user that all parts shall be free from defects in material and workmanship under normal use and service for a period of 3 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 3 year period are covered under this warranty. Labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

The compressor shall be covered for an additional 2 years (parts only), for a total of 5 years from the date of installation.

WARRANTY CONDITIONS

- Labor warranty will apply only to equipment sold by the Follett Authorized Distributor in his designated territory.
- Warranty labor must be performed by the local Follett Authorized Distributor or his designated service provider.
- Customer has documented record of preventive maintenance and cleaning of the machine every 6 months according to the instructions in the dispenser Installation, Operations and Service Manual.
- The equipment has been installed and operated in compliance with instructions provided by Follett.
- Malfunctions or damage due to alterations, improper operation, outdoor use, neglect, vandalism, fire, acts of God, or any situation beyond Follett's control are expressly excluded from this warranty.
- Follett reserves the right to require that any parts covered under this warranty be returned to Follett prepaid and verified as defective upon examination.
- Any damages resulting from shipment of the unit are expressly excluded. Follett advises customers to carefully examine all shipments prior to acceptance and note all potential damage concerns on the appropriate shipping papers.
- Excess labor charges resulting from security clearance procedures, safety training, travel time greater than one hour or 80 km (50 miles), premium time labor; after hours, weekends, holidays, etc., will not be covered by Follett Products, LLC and are the responsibility of the equipment owner.

E7 and E15 Series ice and water dispensers

Follett Products, LLC warrants to the original end user that all parts shall be free from defects in material and workmanship under normal use and service for a period of 2 years from the date of installation. Date of installation shall not exceed 90 days from date of shipment. Parts and labor for repair within this 2 year period are covered under this warranty. Labor warranty will apply only to equipment sold and serviced through a Follett Authorized Distributor in its designated territory.

The compressor shall be covered for an additional 3 years (parts only), for a total of 5 years from the date of installation.

WARRANTY CONDITIONS

- Warranty labor must be performed by the local Follett authorized service agent.
- The equipment has been installed and operated in compliance with instructions provided by Follett.
- Customer has documented record of preventive maintenance and cleaning of the machine every 6 months according to the instructions in the dispenser Installation, Operations and Service Manual.
- Dispenser is used in an application with less than 400 mg/l total dissolved solids in water and less than 200 mg/l hardness (either naturally occurring or treated with reverse osmosis or other TDS reducing technology).
- Dispenser is not to be used with softened water.
- Premature internal filter life due to poor supply water is not covered.
- Malfunctions or damage due to alterations, improper operation, outdoor use, neglect, vandalism, fire, acts of God, or any situation beyond the control of Follett are expressly excluded from this warranty.
- Follett reserves the right to require that any parts covered under this warranty be returned to Follett prepaid and verified as defective upon examination.
- Any damages resulting from shipment of the unit are expressly excluded. Follett advises customers to carefully examine all shipments prior to acceptance and note all potential damage concerns on the appropriate shipping papers.
- Excess labor charges resulting from security clearance procedures, safety training, travel time greater than one hour or 80 km (50 miles), premium time labor; after hours, weekends, holidays, etc., will not be covered by Follett Products, LLC and are the responsibility of the equipment owner.

This warranty is expressly made in lieu of other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose except as provided in the warranty with respect to defects in material and workmanship.
Follett Products, LLC will not be liable for any consequential damages, expenses, connecting or disconnecting charges, or any losses or damages resulting from a defect of the machine. Questions concerning this warranty should be directed to Follett technical service at +1 877 612-5086 (US and Canada), +1 610-252-7301 or Follett Europe technical service at +48 (58) 785-6140, Fax +48 (58) 785-6159.

Ice machines

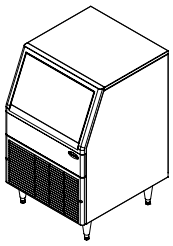
EXW Incoterms® 2010 – Wislina, Poland

Maestro Plus ice machine bins – E425 series

Flake (UF) or Micro Chewblet™ (UM) ice machines with 34 kg (75 lb) bin storage for undercounter or freestanding applications.

Stainless steel exterior with moderate production and storage capacity in a small footprint.

For additional product information, request form# 8515.



Maestro Plus ice machine bin

Item number	Width cm (in)	Depth cm (in)	Height [1] cm (in)	Production capacity kg (lb) 32 C air 21 C water (90/70 F)	Production capacity kg (lb) 21 C air 10 C water (70/50 F)	Condensing unit [2]	Voltage	Approx. ship wt kg (lb)	List price
UFE425A80	59.7 (23.50)	66.0 (26.00)	83.8 (33.00)	148 (325)	193 (425)	A – SC	230/50/1	88 (194)	€5,983
UFE425A80P	59.7 (23.50)	66.0 (26.00)	83.8 (33.00)	148 (325)	193 (425)	A – SC	230/50/1	88 (194)	€6,438
UME425A80	59.7 (23.50)	66.0 (26.00)	83.8 (33.00)	148 (325)	193 (425)	A – SC	230/50/1	88 (194)	€5,983
UME425A80P	59.7 (23.50)	66.0 (26.00)	83.8 (33.00)	148 (325)	193 (425)	A – SC	230/50/1	88 (194)	€6,438

[1] 83.8 cm (33.00") with leveling feet for undercounter use. 99.1 cm (39.00") with bullet legs for freestanding application.

[2] Condensing unit: A – SC = Air – self-contained

Ice Machine Model Number Configurations

MC E 425 A B T

Ice machine	Voltage	Series	Condenser	Application	Configuration
MC Maestro Plus Chewblet (425) MM Maestro Plus Micro Chewblet (425) MF Maestro Plus Flake (425) HC Horizon Elite Chewblet (1010, 1410)	E 230/50/1 (icemaking head) *Self-contained only.*	425 up to 193 kg (425 lb) 1010 up to 482 kg (1061 lb) 1410 up to 666 kg (1466 lb)	A Air-cooled, self-contained W Water-cooled, self-contained	H Harmony™ (countertop ice and beverage dispenser) B Ice storage bin J Drop-in	S RIDE® (remote ice delivery equipment) T Top-mount

Maestro Plus flake ice machines for ice storage bins – E425 series

Flake ice machines for mounting on ice storage bins.

Refer to Follett ice storage, ice transportation and ice handling form# B300 for capacities and sizes of bins available.

For additional product information, request form# 6950 or 6955.



Item number	Width cm (in)	Depth cm (in)	Height cm (in)	Production capacity kg (lb) 32 C air 21 C water (90/70 F)	Production capacity kg (lb) 21 C air 10 C water (70/50 F)	Condensing unit[1]	Voltage	Approx. ship wt kg (lb)	List price
E425 series top mount ice machines									
MFE425ABT	57.7 (22.70)	61.6 (24.25)	54.0 (21.25)	148 (325)	193 (425)	A – SC	230/50/1	77 (170)	€6,945

[1] *Condensing unit: A – SC = Air – self-contained*

Maestro Plus Chewblet and Micro Chewblet ice machines for ice storage bins – E425 series

Ice machines with RIDE remote ice delivery equipment include 3 m (10') of insulated ice transport tube. Factory approval required for lengths over 6.1 m (20').

Refer to Follett ice storage, ice transportation and ice handling form# 8590 for capacities and sizes of bins available.

For additional product information, request form# 6945, 6950 or 6955.



Top mount



RIDE model

Item number	Width cm (in)	Depth cm (in)	Height cm (in)	Production capacity kg (lb) 32 C air 21 C water (90/70 F)	Production capacity kg (lb) 21 C air 10 C water (70/50 F)	Condensing unit[1]	Voltage	Approx. Ship wt kg (lb)	List price
E425 series top mount ice machines									
MCE425ABT	57.7 (22.70)	61.6 (24.25)	54.0 (21.25)	148 (325)	193 (425)	A – SC	230/50/1	77 (170)	€6,945
MME425ABT	57.7 (22.70)	61.6 (24.25)	54.0 (21.25)	148 (325)	193 (425)	A – SC	230/50/1	77 (170)	€7,145
E425 series RIDE ice machines									
MCE425ABS	18.80 (47.8)	22.75 (57.8)	17.10 (43.4)	148 (325)	193 (425)	A – SC	230/50/1	77 (170)	€8,267

[1] *Condensing unit: A – SC = Air – self-contained*

Maestro Plus Micro Chewblet ice machines for drop-in beverage dispensers – E425 series

Ice machines with RIDE remote ice delivery equipment include 3 m (10') of insulated ice transport tube. Factory approval required for lengths over 6.1 m (20').

For additional product information, request form# 6945



RIDE model

Item number	Width cm (in)	Depth cm (in)	Height cm (in)	Production capacity kg (lb) 32 C air 21 C water (90/70 F)	Production capacity kg (lb) 21 C air 10 C water (70/50 F)	Condensing unit[1]	Voltage	Approx. Ship wt kg (lb)	List price
E425 series RIDE ice machines									
MME425AJS	57.7 (22.70)	61.6 (24.25)	54.0 (21.25)	148 (325)	193 (425)	A – SC	230/50/1	58 (127)	€8,467

[1] Condensing unit: A – SC = Air – self-contained

Horizon Elite Chewblet ice machines for ice storage bins – E1010 series

Ice machines with RIDE remote ice delivery equipment include 3 m (10') of insulated ice transport tube. Maximum run length of ice transport tube is 22.8 m (75').

Micro Chewblet ice – For smaller Chewblet ice (approximately 3/8" long), replace second character of Horizon Elite model number with "M". Example HCE1010ABT becomes HME1010ABT. Add €#N/Ato list price.

For additional product information, request form# 7030. Refer to form# 2925 for capacities and sizes of bins available.



Top mount



RIDE model

Item number	Width in (cm)	Depth in (cm)	Height in (cm)	Production capacity kg (lb) 32 C air 21 C water (90/70 F)	Production capacity kg (lb) 21 C air 10 C water (70/50 F)	Condensing unit[1]	Voltage	Approx ship wt lb (kg)	List price
E1010 series top mount ice machines									
HCE1010ABT	74.0 (29.15)	59.1 (23.25)	57.2 (22.50)	347 (765)	482 (1061)	A – SC	230/50/1	124 (275)	€11,790
E1010 series RIDE ice machines									
HCE1010ABS	74.0 (29.15)	59.1 (23.25)	57.2 (22.50)	347 (765)	482 (1061)	A – SC	230/50/1	124 (275)	€13,020

[1] Condensing unit: A – SC = Air – self-contained

Water treatment accessories for ice machines

Item number	Description	List price
Standard capacity filter system		
00130229	Water filter system (one per ice machine)	€681
00130245	Water filter cartridge – primary, single	€148
00954297	Water filter cartridge – primary, carton of 6	€716
00130211	Water pre-filter cartridge – pre-filter, single	€25
00954305	Water pre-filter cartridge – pre-filter, carton of 12	€235
High capacity filter system		
00978957	High capacity water filter system (one per ice machine)	€828
00978965	High capacity water filter cartridge – primary, single	€264
00978973	High capacity water filter cartridge – primary, carton of 6	€1,421
00130211	Water pre-filter cartridge – pre-filter, single	€25
00954305	Water pre-filter cartridge – pre-filter, carton of 12	€235

Other accessories for ice machines

Item number	Description	List price
AFWALLMTBRKT	Wall mount bracket for Maestro Plus 425A/W series RIDE model ice machines	€282
01151935	Insulated ice transport tube, EU compliant, purchased in 1.52 m (5') increments	€95/ meter
AFR400STND	Ice machine stand for Maestro Plus 425A/W series – height adjustable from 17.27 cm (6.80") to 21.08 cm (8.30")	€634
01085455	Wall mount bracket for Horizon Elite 1010A/W and 1410A/W series RIDE model ice machines	€394
01085463	Ice machine stand for Horizon Elite 1010A/W series and 1410A/W series – height adjustable from 17.27 cm (6.80") to 21.08 cm (8.30")	€634
01147826	SafeCLEAN Plus™, liquid – environmentally responsible ice machine cleaner (1 x 237 ml (8 oz) bottles)	€17
01149954	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (6 x 237 ml (8 oz bottles)	€88
01149962	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (carton of 24 x 237 ml (8 oz bottles)	€282
00132068	SaniSponge™, 4 sanitary sponges with plunger	€12
01075431	SaniSponge, 24 sanitary sponges	€53

Ice and water dispensers

EXW Incoterms® 2010 – Wislina, Poland

Ice and water and ice-only dispensers – E7 series

Countertop ice and water dispensers and ice-only dispensers with integral air-cooled ice machine and with or without internal, 5 micron filter. Produces up to 54.4 kg (120 lb) of Chewblet compressed nugget ice in a 24-hour period. Storage capacity of 3 kg (7 lb). For additional information request form# 5045.

Note: For use in applications with greater than 5 mg/l but less than 400 mg/l total dissolved solids in water and less than 200 mg/l hardness (either naturally occurring or treated with reverse osmosis or other TDS reducing technology).



E7 series countertop

Item number	Configuration	Width cm (in)	Depth cm (in)	Height cm (in)	Approx. ship wt kg (lb)	List price
E7CI100A-IW-CF-ST-00	Countertop ice and water, internal filter	37.1 (14.62)	56.2 (22.12)	44.8 (17.62)	40 (87)	€6,481
E7CI100A-IW-NF-ST-RD	Countertop ice and water, rear drain, no filter	37.1 (14.62)	56.2 (22.12)	44.8 (17.62)	40 (87)	€6,281
E7CI100A-NW-NF-ST-00	Countertop ice-only, no internal filter	37.1 (14.62)	56.2 (22.12)	44.8 (17.62)	40 (87)	€6,281
E7CI100A-NW-NF-ST-RD	Countertop ice-only, rear drain, no filter	37.1 (14.62)	56.2 (22.12)	44.8 (17.62)	40 (87)	€6,281

Available accessories are listed below.

Ice and water and ice-only dispensers – E15 series

Countertop ice and water dispensers and ice-only dispensers with integral air-cooled ice machine. Produces up to 54.4 kg (120 lb) of Chewblet compressed nugget ice in a 24-hour period. Storage capacity of 7 kg (15 lb). For additional information request form# 6200.

Note: For use in applications with greater than 5 mg/l but less than 400 mg/l total dissolved solids in water and less than 200 mg/l hardness (either naturally occurring or treated with reverse osmosis or other TDS reducing technology).



E15 series countertop

Item number	Configuration	Width cm (in)	Depth cm (in)	Height cm (in)	Approx. ship wt kg (lb)	List price
E15CI100A-IW-CF-ST-00	Countertop ice and water, internal filter	37.1 (14.62)	59.7 (23.50)	57.2 (22.50)	48 (105)	€7,149
E15CI100A-IW-NF-ST-RD	Countertop ice and water, rear drain, no filter	37.1 (14.62)	59.7 (23.50)	57.2 (22.50)	48 (105)	€6,949
E15CI100A-NW-NF-ST-00	Countertop ice-only, no filter	37.1 (14.62)	59.7 (23.50)	57.2 (22.50)	48 (105)	€6,949
E15CI100A-NW-NF-ST-RD	Countertop ice-only, rear drain, no filter	37.1 (14.62)	59.7 (23.50)	57.2 (22.50)	48 (105)	€6,949

Available accessories are listed below.

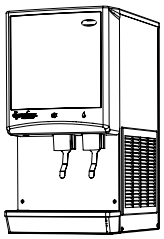
Accessories for E7 and E15 series ice and water dispensers

Item number	Description	List price
01362623	Antimicrobial shields for touchscreen, pack of 5	€15
01363761	Antimicrobial shields for touchscreen, pack of 50	€117
00968107	Replacement cartridges for E7CI and E15CI series filter	€88
00956300	10.16 cm (4.00") legs, for countertop models (CI)	€277
00981977	Drip tray drain kit for E7CI (includes 10.16 cm (4.00") legs)	€428
00956292	Base stand, to convert CI to FS, stainless panels	€757
00956375	Drip tray drain kit for E7CI and E15CI when used with base stand (item# 00956292)	€428
00956318	15.24 cm (6.00") legs, for base stand (item# 00956292)	€277
01147826	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (1 x 237 ml (8 oz) bottles)	€17
01149954	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (6 x 237 ml (8 oz) bottles)	€88
01149962	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (carton of 24 x 237 ml (8 oz) bottles)	€282
00986059	Claris hardness removal filtration system	€710
00985127	Replacement filter for Claris system	€404

Symphony Plus ice and water dispensers – E12 series

Countertop and wall mount ice and water dispensers with 5 kg (12 lb) of storage. Integral ice machine produces up to 186.1 kg (410 lb) of ice per day[1]. Stainless steel cabinet with accent trim. Water station included. Standard electrical configuration 230/50/1. Lever dispensing.

For additional product information, request form# 6940.



Countertop with integral ice machine

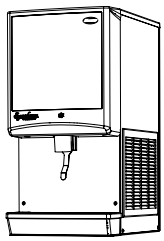
Item number	Configuration	Width cm (in)	Depth cm (in)	Height cm (in)	Condenser	Ice machine location	Approx. ship wt kg (lb)	List price
E12 series with lever dispensing								
E12CI425A-L	Countertop	41.9 (16.12)	59.7 (23.50)	82.6 (32.50)	air-cooled	integral	91 (199)	€7,551

[1] Production data at 21 C air / 10 C water for Symphony Plus series.
Available accessories are listed on page 12.

Symphony Plus ice-only dispensers – E12 series

Countertop ice dispensers with 5 kg (12 lb) of storage. Ice-only; no water. Integral ice machine produces up to 186.1 kg (410 lb) of ice per day[1]. Stainless steel cabinet with accent trim. Standard electrical configuration 230/50/1. Lever dispensing.

For additional product information, request form# 6940.



Countertop with integral ice machine

Item number	Configuration	Width cm (in)	Depth cm (in)	Height cm (in)	Condenser	Ice machine location	Approx. ship wt kg (lb)	List price
E12 series ice-only with lever dispensing								
E12CI425A-LI	Countertop	41.9 (16.12)	59.7 (23.50)	82.6 (32.50)	air-cooled	integral	91 (199)	€7,551

[1] Production data at 21 C air / 10 C water for Symphony Plus series.
Available accessories are listed on page 12.

Water treatment accessories for Symphony Plus ice and water dispensers

Item number	Description	List price
Standard capacity filter system		
00130229	Water filter system (one per ice machine)	€681
00130245	Water filter cartridge – primary, single	€148
00954297	Water filter cartridge – primary, carton of 6	€716
00130211	Water pre-filter cartridge – pre-filter, single	€25
00954305	Water pre-filter cartridge – pre-filter, carton of 12	€235
High capacity filter system		
00978957	High capacity water filter system (one per ice machine)	€828
00978965	High capacity water filter cartridge – primary, single	€264
00978973	High capacity water filter cartridge – primary, carton of 6	€1,421
00130211	Water pre-filter cartridge – pre-filter, single	€25
00954305	Water pre-filter cartridge – pre-filter, carton of 12	€235

Other accessories for Symphony Plus ice and water dispensers

Item number	Description	List price
AFR400STND	Ice machine stand for Maestro Plus 425A/W series – height adjustable from 17.27 cm (6.80") to 21.08 cm (8.30")	€634
AF10LBLEGS	10.16 cm (4.00") leg kit for 12CI series	€153
01089572	Pressurized water sanitizing kit for use with Follett dispensers that have a Follett water filtration system[1]	€53
01089580	Pressurized water sanitizing kit for use with Follett dispensers that do not have a Follett water filtration system	€129
01147826	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (1 x 8 oz bottles)	€17
01149954	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (6 x 8 oz bottles)	€88
01149962	SafeCLEAN Plus, liquid – environmentally responsible ice machine cleaner (carton of 24 x 8 oz bottles)	€282
01075431	SaniSponge™, 24 pack of sanitary sponges	€53

[1] Applicable Follett water filter systems include 00130229, 00978957, 01050442

Ice transport tube

- Always replace tubing with like tubing. Example: Braided with braided.
- Contact factory to confirm appropriate tubing for your specific dispenser

01151935	Insulated ice transport tube, EU compliant, purchased in 1.52 m (5') increments	€95 / meter

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