Horizon Elite™ Ice Machine Models with RIDE® Technology
Installation Instructions for Drop-Ins

HCD/HMD/HCF/HMF1810RJS, HCD/HMD/HCF/HMF2110RJS,
HCD/HMD1810NJS, HCD/HMD2110NJS
(See model number configurator on page 2 for details.)

Order parts online
www.follettice.com
This appliance should be connected by a qualified person in accordance with applicable codes.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect to potable water supply only.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended to be used for household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

**WARNING!** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
Read and complete the following 8 installation steps

1. Unpack
2. Site preparation
3. Dispenser preparation
4. Louvered docking assembly
5. Ice transport tube
6. External connection
7. Internal connection
8. Front cover
Carefully unpack and inspect the contents of your Follett ice machine.

1.1 Unpack ice machine

1. Unpack ice machine

2. DO NOT TILT ICE MACHINE TO ACCESS BOLTS! COMPRESSOR DAMAGE WILL RESULT

3. 7/16”

4. 7/16”
Prepare the installation site.

Provide drainage, water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation of low side is not recommended and will void warranty.

### 2.1 Installation site requirements

**Electrical**
- 120/60/1-5 amps

**Potable water supply**
- (3/8" push-in internal connection, 3/8" OD tubing required)
  - 10-70 psi (69-483kpa)
  - 45-90 F (7-32 C)
  - Follett recommends the use of an in-line water filtration system (item# 00130286)
  - This equipment is to be installed with adequate backflow protection to comply with applicable federal, state, and local codes

**Drain**
- (3/4" Barb)
  - Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6.4mm/0.3m).

**Refrigeration lines**
- 7/8" Ø (22.4 mm) diameter suction line (insulated)
- 3/8" Ø (9.5 mm) liquid line
Prepare the dispenser.

3 Dispenser preparation

3.1 Dispenser preparation

- Determine best route for ice transport tube run. **Note:** 12" (304,8mm) clearance is required.
- Drill 1 3/4" (44,5mm) hole through either side of dispenser 1
- Install gasket 2 onto bulkhead fitting 3
- Attach bulkhead fitting with flat up 4 and tighten bulkhead nut 5
- Position and secure nut locking plate 6 with supplied screws
- Verify installation of O-ring on stainless steel ice transport tube coupling 7
- Insert stainless steel ice transport tube coupling 7 into bulkhead fitting and secure with coupling cap 8
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers 9 before making connection to ease assembly
- Attach ice transport tube to coupling with supplied hose clamp 10
Install the louvered docking assembly.

**BEFORE PROCEEDING**
Prior to installing the louvered docking assembly, ensure that the drain fitting is oriented (right or left) correctly for your installation. An optional straight drain fitting is also supplied. You may need to remove the back panel of the docking assembly in order to re-orient or change the drain fitting. Replace back panel prior to mounting the docking assembly.

- Mount louvered docking assembly to wall bracket accessory
- Mount louvered docking assembly to machine stand accessory

**4.1 Louvered docking assembly**

- Mount louvered docking assembly
- "Rough-in" the refrigerant piping

**Louvered docking assembly**

![Diagram of louvered docking assembly](image)

- 2" (50.8 mm)
- 1.81" (46 mm)
- 3/8" high pressure line
- 7/8" low pressure line
- 2" (50.8 mm) Stub Typ
- 3.75" (95.3 mm)
4.2 Undercounter installation requirements

**DOCKING STATION**

- Prior to installing the louvered docking assembly, ensure that the drain fitting is oriented (right or left) correctly for your installation. An optional straight drain fitting is also supplied. You may need to remove the back panel of the docking assembly in order to re-orient or change the drain fitting. Replace back panel prior to mounting the docking assembly.

- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door min. of 3.25" (83 mm) from the front edge of the cross brace ➊.

- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.

- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station ➋.

- Ice machine must be installed facing forward as shown for service accessibility ➌.
Install the ice transport tube.

5.1 Ice transport tube installation from dispenser to ice machine

Ice transport tube tips
- Insulate entire length of ice transport tube
- Secure ice transport tube as needed to prevent dips and traps from forming. For long tube runs see guide on page 14.
- Pitch ice transport tube at least 1/4" per foot (6.4mm/.3m)
- Ice transport tube must drain towards ice machine

Ice transport tube to Ice machine
- Be sure tube ends are square
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers before making connection to ease assembly
- Push ice transport tube onto ice machine nipple
- Install hose clamp
Connect utilities to louvered docking assembly.

**External connections**

**6.1 Water and drain**

- Rough-in ice machine potable water supply ❼.
- 3/8" push-in connection will be made at shut-off valve inside machine
- Remove access panel if necessary ❽.
- Connect the silicone tubing to the ice machine 3/4" drain barb ❼.
- Assemble the 3/4" barb x 3/4" FPT to the 3/4" MPT x 1" slip. Connect the other end of the silicone tubing to the 3/4" barb ❹.
- Connect the 1" slip fitting to the 1" stand pipe/drain ➋.

**Note:** Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m).
- Apply Petrol-gel to barbed drain fitting ❸.
- Replace access panel.

**6.2 Refrigerant**

- Braze supplied quick-connect lines onto stub-ins ❼.
Connect louvered docking assembly to ice machine.

Internal connections

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7.1 Ice transport tube installation

1. Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting
2. Insert ice transport tube all the way into coupling and tighten nut firmly

7.2 Water line

1. Insert potable water line into valve

7.3 Refrigeration lines

1. Evacuate line set.
2. Connect self-sealing liquid and suction line fittings

7.4 Power cord

1. Remove twist tie
2. Carefully pass cord thru opening and plug into wall outlet
7.5 Power cord

- Position plate into opening and secure with supplied screw

7.6 TDS switch

- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water
Install front cover to ice machine.

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8.1 Install condensing unit

- Complete installation of condensing unit or connection to rack system.
- Required rack system capacity at 0 F (-18 C) evaporator (EPR supplied by installer).
  1810N: 15,700 Btu/hr (3956 kcal/hr)
  2110N: 18,200 Btu/hr (4586 kcal/hr)

8.2 Install ice machine front cover

- Slide ice machine cover over machine ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly ①
- Insert and tighten two screws through cover and into louvered docking assembly ②

NOTICE

Ice machine MUST be sanitized prior to operation!
Consult Operation and Service Manual provided with ice machine for sanitizing instructions.
• Pitch ice transport tube to allow melt water to drain towards ice machine ①
• Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps ②