Horizon Elite™ Ice Machine Models with RIDE™ Technology
Installation Instructions for Drop-In

HCC/HCD710AJS, HCC1010AJS, HCC1410AJS, HCC1010WJS, HCC1410WJS,
HMC1010AJS, HMC1410AJS, HMC1010WJS, HMC1410WJS,
HCE1010AJS, HCE1410AJS, HCE1010WJS, HCE1410WJS
HME1010AJS, HME1410AJS, HME1010WJS, HME1410WJS
(See model number configurator on page 2 for details.)

Order parts online
www.follettice.com
**CAUTION!**

- This appliance should be connected by a qualified person in accordance with applicable codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect to potable water supply only.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended to be used for household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- **WARNING!** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

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### Chewblet® Ice Machine Model Number Configurations

<table>
<thead>
<tr>
<th>Icemaker</th>
<th>Voltage</th>
<th>Series</th>
<th>Condenser</th>
<th>Application</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>MC Maestro™ Chewblet® (425 Series)</td>
<td>C 208-230/60/1 (icemaking head) Self-contained only</td>
<td>425 up to 425 lbs (193 kg)</td>
<td>A Air-cooled, self-contained</td>
<td>V Vision™ (RIDE remote ice delivery equipment)</td>
<td></td>
</tr>
<tr>
<td>HC Horizon Chewblet (710, 1010, 1410, 1810, 2110 Series)</td>
<td>D 115/60/1 (icemaking head) Self-contained and remote. If remote unit, high side is 208-230/60/1</td>
<td>710 up to 675 lbs (306 kg)</td>
<td>W Water-cooled, self-contained</td>
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<tr>
<td></td>
<td>E 230/50/1 (icemaking head) Self-contained only</td>
<td>1010 up to 1061 lbs (482 kg)</td>
<td>R Air-cooled, remote condensing unit</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>F 115/60/1 (icemaking head) Remote only. High side is 208-230/60/3.</td>
<td>1410 up to 1466 lbs (665 kg)</td>
<td>N Air-cooled, no condensing unit for connection to parallel rack system</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HM Horizon Micro Chewblet</td>
<td></td>
<td>1810 up to 1790 lbs (812 kg)</td>
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<tr>
<td></td>
<td></td>
<td>2110 up to 2039 lbs (925 kg)</td>
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</tr>
</tbody>
</table>

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- **HC** Air-cooled, self-contained
- **D** Water-cooled, self-contained
- **A** Air-cooled, remote condensing unit
- **V** Air-cooled, no condensing unit for connection to parallel rack system
- **R** RIDE™ remote ice delivery equipment
- **S** Top-mount
- **C** Air-cooled, self-contained
- **W** Water-cooled, self-contained
- **R** Air-cooled, remote condensing unit
- **N** Air-cooled, no condensing unit for connection to parallel rack system
- **V** Vision™ (RIDE remote ice delivery equipment)
- **H** Harmony™
- **B** Ice storage bin
- **J** Drop-in
- **M** Ice Manager diverter valve system
- **P** Cornelius Profile PR150
- **S** RIDE™ (RIDE remote ice delivery equipment)
- **T** Top-mount
Read and complete the following 8 installation steps:

1. Unpack
2. Site preparation
3. Dispenser preparation
4. Louvered docking assembly
5. Ice transport tube
6. External connection
7. Internal connection
8. Front cover
Carefully unpack and inspect the contents of your Follett ice machine.

1.1 Unpack ice machine

1. Unpack ice machine

2. DO NOT TILT ICE MACHINE TO ACCESS BOLTS! COMPRESSOR DAMAGE WILL RESULT

3. 7/16"
Prepare the installation site.

Provide drainage, water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.

### 2.1 Installation site requirements

**Electrical**
- H_C1010/1410(A/W)JS 208-230/60
- H_E1010/1410(A/W)JS 230/50‡
  - (H_E1010A/W requires 15A dedicated circuit 1.50 mm² wire, H_E1410A/W requires 20A dedicated circuit 4.00 mm² wire)
- H_D710AJS 115/60
  - Requires dedicated 15A circuit.

  ‡ Plug must be provided by end user & must conform to standard EN 60 335-2-24 of the end destination.

**Potable water supply**
- 3/8” push-in internal connection, 3/8” OD tubing required
  - 10-70 psi (69-483kpa)
  - 45 to 90 F (7 to 32 C)
  - Follett recommends the use of an in-line water filtration system (item# 00130286)
  - This equipment is to be installed with adequate backflow protection to comply with applicable federal, state, and local codes

**Condenser water supply for water-cooled systems**
- 1/4” FPT inlet, 1/4” FPT outlet
  - 10 psi min.; 150 psi max. (69kpa min.; 1034kpa max.)
  - 45 to 90 F (7 to 32 C)
  - 1.5 gallons per minute (5.68 liters per minute)

**Drain**
- (3/4” Barb)
  - Minimum 8” radius on silicone drain line. Drain line from the ice machine must have at least 1/4” per foot pitch (6.4mm/0.3m).
Prepare the dispenser.

3.1 Dispenser preparation

- Determine best route for ice transport tube run. **Note:** 12" (304,8mm) clearance is required.
- Drill 1 3/4" (44,5mm) hole through either side of dispenser ➊
- Install gasket ➋ onto bulkhead fitting ➌
- Attach bulkhead fitting with flat up ➍ and tighten bulkhead nut ➎
- Position and secure nut locking plate ➏ with supplied screws
- Verify installation of O-ring on stainless steel ice transport tube coupling ➐
- Insert stainless steel ice transport tube coupling ➐ into bulkhead fitting and secure with coupling cap ➑
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ➒ before making connection to ease assembly
- Attach ice transport tube to coupling with supplied hose clamp ➓
Install the louvered docking assembly.

BEFORE PROCEEDING
Prior to installing the louvered docking assembly, ensure that the drain fitting is oriented (right or left) correctly for your installation. An optional straight drain fitting is also supplied. You may need to remove the back panel of the docking assembly in order to re-orient or change the drain fitting. Replace back panel prior to mounting the docking assembly.

4.1 Undercounter installation requirements

**DOCKING STATION**
(See detail drawing on page 8)
- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door 2" (51 mm) from the front edge of the cross brace ➊
- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.
- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station ➋

**INTAKE AND EXHAUST GRILLE PLACEMENT: Air-cooled models only**
(See detail drawing on page 9)
- Position the intake grille cut out in the access panel/door
  **Note:** Ice machine must be aligned with cut out and inside of access panel to provide a tight seal and prevent recirculation of hot exhaust air.
- Left edge of cutout should be 2.25" (57 mm) from the left side of the ice machine ➌
- Bottom edge of cutout should be 2" (51 mm) from the bottom of the ice machine ➍
- Position supplied exhaust grille at least 18" (458 mm) away from intake grille ➎. Where possible, install exhaust grille to the rear or side of the base cabinet.
- If not using supplied grille, air circulation requirements below must be met: 250 sq. in (1613 sq cm) intake air, 250 sq. in (1613 sq cm) exhaust air
Undercounter installation detail

**CAUTION**
- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on facing page (4.1)

**Front View**
- 2" (51 mm)
- 2.25" (57 mm)
- 24" x 15" cutout (610 mm x 381 mm)
- bottom of ice machine
- side of ice machine

**Top View**
- Access panel/door on counter
- 2" (51 mm)

**3D Counter View**
- 18" min. (458 mm)
- 24" min. (610 mm)
- 23.5" min. (597 mm)
- 31.25" min. (794 mm)
- 31" min. (787 mm)
- 15" (381 mm)
- No Lip

**Undercounter installation detail**

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- 15" (381 mm)
- No Lip
Install the ice transport tube.

5.1 Ice transport tube installation.

Ice transport tube tips
- Insulate entire length of ice transport tube ①
- Secure ice transport tube ② as needed to prevent dips and traps from forming. For long tube runs see guide on page 16.
- Pitch tube at least 1/4” per foot (6.4mm/.3m) ③
- Ice transport tube must drain towards ice machine

Ice transport tube to Ice machine
- Be sure tube ends are square ④
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑥
- Install hose clamp ⑦
Connect utilities to louvered docking assembly.

### 6.1 Air-cooled ice machines only

- Rough-in ice machine potable water supply 1.
  3/8" push-in connection will be made at shut-off valve inside machine
- Remove access panel if necessary 2.
- Connect the silicone tubing to the ice machine 3/4" drain barb 3.
- Assemble the 3/4" barb x 3/4" FPT to the 3/4" MPT x 1" slip. Connect the other end of the silicone tubing to the 3/4" barb 4.
- Connect the 1" slip fitting to the 1" stand pipe/drain 5.

**Note:** Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6.4mm/0.3m).

- Apply Petrol-gel to barbed drain fitting 6.
- Replace access panel.

### 6.2 Water-cooled ice machines only

- Rough-in ice machine potable water supply 1.
  3/8" push-in connection will be made at shut-off valve inside machine
- Remove access panel if necessary 2.
- Connect the silicone tubing to the ice machine 3/4" drain barb 3.
- Assemble the 3/4" barb x 3/4" FPT to the 3/4" MPT x 1" slip. Connect the other end of the silicone tubing to the 3/4" barb 4.
- Connect the 1" slip fitting to the 1" stand pipe/drain 5.

**Note:** Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6.4mm/0.3m).

- Connect cooling water supply 6 and return 7.
- Apply Petrol-gel to barbed drain fitting 8.
- Replace access panel.
Connect louvered docking assembly to ice machine.

**Internal connections 7**

**CAUTION**
- Plug must be accessible after final installation.
- H_E1410A/W 230/50/1) requires a 20 amp circuit (4.00 mm² wire)

**Air-cooled ice machines – follow steps 7.1 through 7.5.**

### 7.1 Ice transport tube
- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting ①
- Insert ice transport tube all the way into coupling and tighten nut firmly ②

### 7.2 Potable water and drain lines
- Insert potable water line into valve ①

### 7.3 Power cord
- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet
- For H_E units, install a suitable plug

### 7.4 Power cord
- Position plate into opening and secure with supplied screw
Water-cooled ice machines – follow steps 7.6 through 7.12.

7.5 TDS switch

- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water

7.6 Cooling lines

- Install ice machine cooling water lines to louvered docking assembly

7.7 Ice transport tube

- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting ①
- Insert ice transport tube into coupling and tighten nut firmly ②

7.8 Potable water and drain lines

- Insert potable water line into valve ①
7.9 Cooling lines and power

- Connect cooling water lines to ice machine (Water "Out" connects to water regulator.)
- Water valve is set at the factory. DO NOT remove seal or adjust water valve

7.10 Power cord

- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet
- For H_E units, install a suitable plug

7.11 Power cord

- Position plate into opening and secure with supplied screw

7.12 TDS switch

- Set the TDS switch on the electrical box:
  - HIGH: for extended service life
  - LOW: for low-scale water
Install front cover to ice machine.

Front cover installation – air-cooled undercounter only

1. Slide ice machine cover over machine ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly.
2. Insert and tighten two screws through cover and into louvered docking assembly.
3. For air-cooled machines only, install plastic grill.

CAUTION
- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications in section 4.1
- Remove and discard plastic grille.
- Apply supplied gasket material around entire opening on skin to prevent air recirculation.
- Attach supplied metal grille to opening in counter door (see section 4.1).

NOTICE
Ice machine MUST be sanitized prior to operation!
Consult Operation and Service Manual provided with ice machine for sanitizing instructions.
- Pitch ice transport tube to allow melt water to drain towards ice machine ⃣
- Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps ⃣