Horizon Elite™ Ice Machine Models with RIDE™ Technology
Installation Instructions for Vision™

HCD/HMD710AVS, HCC/HMC/HCE/HME1010AVS, HCC/HMC/HCE/HME1410AVS,
HCC/HMC/HCE/HME1010WVS, HCC/HMC/HCE/HME1410WVS,
(See model number configurator on page 2 for details.)

Order parts online
www.follettice.com
### CAUTION!

- This appliance should be connected by a qualified person in accordance with applicable codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect to potable water supply only.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended to be used for household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- **WARNING!** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

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#### Chewblet® Ice Machine Model Number Configurations

<table>
<thead>
<tr>
<th>Icemaker</th>
<th>Voltage</th>
<th>Series</th>
<th>Condenser</th>
<th>Application</th>
<th>Configuration</th>
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</thead>
<tbody>
<tr>
<td>MC Maestro™</td>
<td>208-230/60/1 (icemaking head)</td>
<td>C</td>
<td>A</td>
<td>Air-cooled, self-contained</td>
<td>S RIDE™</td>
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<tr>
<td></td>
<td>Self-contained only.</td>
<td></td>
<td></td>
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<td>(RIDE remote</td>
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<td></td>
<td>D 115/60/1 (icemaking head)</td>
<td>D</td>
<td>B</td>
<td>Water-cooled, self-contained</td>
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<td></td>
<td>Self-contained and remote.</td>
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<td></td>
<td>E 230/50/1 (icemaking head)</td>
<td>E</td>
<td>R</td>
<td>Air-cooled, remote condensing</td>
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<td>Self-contained only.</td>
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<td>unit for connection to parallel</td>
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<td></td>
<td>F 115/60/1 (icemaking head)</td>
<td>F</td>
<td>N</td>
<td>ice cream system</td>
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<td>2110 up to 2039 lbs (925 kg)</td>
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<td>HC Horizon Chewblet (710, 1010, 1410, 1810, 2110 Series)</td>
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<tr>
<td>HM Horizon Micro Chewblet</td>
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</tbody>
</table>

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- **MC Maestro™**
- **HC Horizon Chewblet**
- **HM Horizon Micro Chewblet**

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### Condenser

- **C** Air-cooled, self-contained
- **D** Water-cooled, self-contained
- **E** Air-cooled, remote condensing unit
- **F** Air-cooled, no condensing unit for connection to parallel rack system

### Application

- **A** Vision™
- **B** Harmony™
- **C** Maestro™
- **D** HC Horizon Chewblet (710, 1010, 1410, 1810, 2110 Series)
- **E** HM Horizon Micro Chewblet

### Configuration

- **S** RIDE™ (RIDE remote ice delivery equipment)
Read and complete the following 8 installation steps

1. Unpack
2. Site preparation
3. Dispenser preparation
4. Louvered docking assembly
5. Ice transport tube
6. External connection
7. Internal connection
8. Front cover
Carefully unpack and inspect the contents of your Follett ice machine.

1. Unpack ice machine

1.1 Unpack ice machine

1. Unpack ice machine from pallet

2. Remove protective film from top of ice machine

3. Remove protective film from sides of ice machine

4. Remove protective film from back of ice machine

5. DO NOT TILT ICE MACHINE TO ACCESS BOLTS! COMPRESSOR DAMAGE WILL RESULT

6. Loosen bolts on the bottom of the ice machine

7. Lift the ice machine off the pallet
Prepare the installation site.

Provide drainage, water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.

### 2.1 Installation site requirements

**Electrical**
- H_C1010/1410 (A/W) VS 208-230/60
- H_E10101410 (A/W) VS 230/50‡

(H_E1010A/W requires 15A dedicated circuit 1.50 mm² wire, H_E1410A/W requires 20A dedicated circuit 4.00 mm² wire)

‡ Plug must be provided by end user & must conform to standard EN 60 335-2-24 of the end destination.

**Potable water supply** 2 (3/8" push-in internal connection, 3/8" OD tubing required)
- 10-70 psi (69-483kpa)
- 45 to 90 F (7 to 32 C)
- Follett recommends the use of an in-line water filtration system (item# 00130286)
- This equipment is to be installed with adequate backflow protection to comply with applicable federal, state, and local codes

**Condenser water supply for water-cooled systems** 3 (1/4" FPT inlet, 1/4" FPT outlet)
- 10 psi min.; 150 psi max. (69kpa min.; 1034kpa max.)
- 45 to 90 F (7 to 32 C)
- 1.5 gallons per minute (5.68 liters per minute)

**Drain** 4 (3/4" Barb)
- Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m).
Prepare the dispenser.

3 Dispenser preparation

3.1 Bin Signal Installation

- Mount the electrical box to the side of the Vision dispenser ⃣ to establish a ground connection. **Note:** If a 4 x 4 box is mounted to a non-grounded surface, connect ground wire at an appropriate ground.

- Connect the bin signal plug on the electrical box to the bin signal cord on the bin ⃣

- Insert 16” (609,6 mm) of the long bin signal cable ⃣ into the hole in the back of the louvered docking station ⅄ and secure in place with strain relief provided.

- After sliding the ice machine module into the louvered docking station, disconnect one wire from shuttle switch and replace with wire from adapter plug. ⅅ

- Connect wire removed from shuttle switch to male connector on adapter plug wire. ⅆ

- Complete normal installation procedure for the ice machine using the installation manual that shipped with the ice machine.

- Connect adapter plug into bin signal plug. ⅇ
4.1 Undercounter installation requirements

**DOCKING STATION**
(See detail drawing on page 9)
- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door 2" (51 mm) from the front edge of the cross brace
- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.
- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station

**INTAKE AND EXHAUST GRILLE PLACEMENT:** Air-cooled models only
(See detail drawing on page 9)
- Position the intake grille cut out in the access panel/door
  - **Note:** Ice machine must be aligned with cut out and inside of access panel to provide a tight seal and prevent recirculation of hot exhaust air.
- Left edge of cutout should be 2.25" (57 mm) from the left side of the ice machine
- Bottom edge of cutout should be 2" (51 mm) from the bottom of the ice machine
- Position supplied exhaust grille at least 18" (458mm) away from intake grille. Where possible, install exhaust grille to the rear or side of the base cabinet.
- If not using supplied grille, air circulation requirements below must be met: 250 sq. in (1613 sq cm) intake air, 250 sq. in (1613 sq cm) exhaust air

**BEFORE PROCEEDING**
Prior to installing the louvered docking assembly, ensure that the drain fitting is oriented (right or left) correctly for your installation. An optional straight drain fitting is also supplied. You may need to remove the back panel of the docking assembly in order to re-orient or change the drain fitting. Replace back panel prior to mounting the docking assembly.

- Mount louvered docking assembly to wall bracket accessory
- Mount louvered docking assembly to machine stand accessory
Undercounter installation detail

Front View

Top View

CAUTION

- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on facing page (4.1)

3D Counter View

- 24" x 15" cutout (610 mm x 381 mm)
- bottom of ice machine
- side of ice machine

No Lip

Undercounter installation detail

Front View

Top View

CAUTION

- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on facing page (4.1)

3D Counter View

- 24" min. (610 mm)
- 23.5" min. (597 mm)
- 24" min. (610 mm)
- 31.25" min. (794 mm)
- 31" min. (787 mm)
- 15" (381 mm)
- 18" min. (458 mm)
- 2.25" (57 mm)
- 2" (51 mm)
5.1 Ice transport tube installation.

**Ice transport tube tips**
- Insulate entire length of ice transport tube ①
- Secure ice transport tube ② as needed to prevent dips and traps from forming. For long tube runs see guide on page 19.
- Pitch tube at least 1/4" per foot (6.4mm/.3m) ③
- Ice transport tube must drain towards ice machine

**Ice transport tube to Ice machine**
- Be sure tube ends are square ④
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑥
- Install hose clamp ⑦
5.2 Dispenser ice transport tube installation

Ice tube retainer bracket

- Push one end of ice transport tube(s) through hole(s) provided in side of dispenser
- Route tube into ice tube bracket inside dispenser and engage bracket tabs in holes located in end of ice transport tube(s) ➊
- Verify bin thermostat capillary tube is mounted correctly ➋
Connect utilities to louvered docking assembly.

**External connections**

6.1 Air-cooled ice machines only

- Rough-in ice machine potable water supply ➊.
  3/8" push-in connection will be made at shut-off valve inside machine
- Remove access panel if necessary ➋.
- Connect the silicone tubing to the ice machine 3/4" drain barb ➌.
- Assemble the 3/4" barb x 3/4" FPT to the 3/4" MPT x 1" slip. Connect the other end of the silicone tubing to the 3/4" barb ➍.
- Connect the 1" slip fitting to the 1" stand pipe/drain ➎.
  
  **Note:** Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m).
- Apply Petrol-gel to barbed drain fitting ➏.
- Replace access panel.

6.2 Water-cooled ice machines only

- Rough-in ice machine potable water supply ➊.
  3/8" push-in connection will be made at shut-off valve inside machine
- Remove access panel if necessary ➋.
- Connect the silicone tubing to the ice machine 3/4" drain barb ➌.
- Assemble the 3/4" barb x 3/4" FPT to the 3/4" MPT x 1" slip. Connect the other end of the silicone tubing to the 3/4" barb ➍.
- Connect the 1" slip fitting to the 1" stand pipe/drain ➎.
  
  **Note:** Minimum 8" radius on silicone drain line. Drain line from the ice machine must have at least 1/4" per foot pitch (6,4mm/0,3m).
- Connect cooling water supply ➏ and return ➐.
- Apply Petrol-gel to barbed drain fitting ➑.
- Replace access panel.
Connect louvered docking assembly to ice machine.

**CAUTION**
- Plug must be accessible after final installation.
- H_E1410A/W 230/50/1 requires a 20 amp circuit (4.00 mm² wire)

Air-cooled ice machines – follow steps 7.1 through 7.5.

### 7.1 Ice transport tube
- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting ①
- Insert ice transport tube all the way into coupling and tighten nut firmly ②

### 7.2 Potable water and drain lines
- Insert potable water line into valve ①

### 7.3 Power cord
- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet
- For H_E units, install a suitable plug

### 7.4 Power cord
- Position plate into opening and secure with supplied screw
Water-cooled ice machines – follow steps 7.6 through 7.12.

### 7.5 TDS switch
- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water

### 7.6 Cooling lines
- Install ice machine cooling water lines to louvered docking assembly

### 7.7 Ice transport tube
- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting
- Insert ice transport tube into coupling and tighten nut firmly

### 7.8 Potable water and drain lines
- Insert potable water line into valve

CLEANER FULL
DRAIN CLOG HIGH PRESHIGH AMPS
SERVICE MAINT/CLEAN LOW WATER TIME DELAY SLEEP CYCLE MAKING ICE LOW BIN POWER ON

CLEAN TDS HIGH LOW

TDS switch

Cooling lines

Ice transport tube

Potable water and drain lines

VISION • RIDE Technology self-contained
7.9 Cooling lines and power

- Connect cooling water lines to ice machine
- Water valve is set at the factory. **DO NOT** remove seal or adjust water valve

7.10 Power cord

- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet
- For H_E units, install a suitable plug

7.11 Power cord

- Position plate into opening and secure with supplied screw

7.12 TDS switch

- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water
Install front cover to ice machine.

Front cover installation – air-cooled undercounter only

1. Slide ice machine cover over machine ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly
2. Insert and tighten two screws through cover and into louvered docking assembly
3. For air-cooled machines only, install plastic grill

CAUTION
- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications in section 4.1
- Remove and discard plastic grille
- Apply supplied gasket material around entire opening on skin to prevent air recirculation
- Attach supplied metal grille to opening in counter door (see section 4.1)

NOTICE
Ice machine MUST be sanitized prior to operation!
Consult Operation and Service Manual provided with ice machine for sanitizing instructions.
• Pitch ice transport tube to allow melt water to drain towards ice machine
• Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps