Ice Manager™ Diverter Valve System
for use with Horizon Elite 1010, 1410, 1810 and 2110 Ice Machines

Operation and Service Manual

Following installation, please forward this manual to the appropriate operations person.
# Chewblet® Ice Machine Model Number Configurations

<table>
<thead>
<tr>
<th>Icemaker</th>
<th>Voltage</th>
<th>Series</th>
<th>Condenser</th>
<th>Application</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>MC Maestro™</td>
<td>C 115/60/1 (icemaking head)</td>
<td>208-230/60/1</td>
<td>Air-cooled, self-contained</td>
<td>V Vision™</td>
<td>RIDE™ (RIDE remote ice delivery equipment)</td>
</tr>
<tr>
<td></td>
<td>D 230/50/1 (icemaking head)</td>
<td>425</td>
<td>Water-cooled, self-contained</td>
<td>H Harmony™</td>
<td></td>
</tr>
<tr>
<td></td>
<td>E 115/60/1 (icemaking head)</td>
<td>710</td>
<td>Air-cooled, remote condensing unit</td>
<td>B Ice storage bin</td>
<td></td>
</tr>
<tr>
<td></td>
<td>F 208-230/60/1</td>
<td>675</td>
<td>Air-cooled, no condensing unit for connection to parallel rack system</td>
<td>M Ice Manager diverter valve system</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1061</td>
<td></td>
<td>P Cornelius Profile PR150</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>up to</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>1466</td>
<td></td>
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<td></td>
<td></td>
<td>1790</td>
<td></td>
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<td></td>
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<tr>
<td></td>
<td></td>
<td>2039</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>193 kg</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>306 kg</td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td>482 kg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>665 kg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>812 kg</td>
<td></td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td>925 kg</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **HC** 1810
- **A** V
- **S**

- **Configuration**
  - A Air-cooled, self-contained
  - W Water-cooled, self-contained
  - R Air-cooled, remote condensing unit
  - N Air-cooled, no condensing unit for connection to parallel rack system

- **Series**: 425 up to 2039 lbs (925 kg)
- **Condenser**: 208-230/60/1
- **Condenser**: 230/50/1
- **Condenser**: 115/60/1

- **Icemaker**
  - MC Maestro™
  - HC Horizon
  - HM Horizon
  - MC Maestro™ Chewblet®
  - HC Horizon Chewblet
  - HM Horizon Micro Chewblet

- **Voltage**
  - C 208-230/60/1 (icemaking head)
  - D 115/60/1 (icemaking head)
  - E 230/50/1 (icemaking head)
  - F 115/60/1 (icemaking head)

- **Application**
  - V Vision™
  - H Harmony™
  - B Ice storage bin
  - J Drop-in
  - M Ice Manager diverter valve system
  - P Cornelius Profile PR150
  - S RIDE™ (RIDE remote ice delivery equipment)
  - T Top-mount

- **Configuration**
  - HC 1810
  - A V
  - S
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Welcome to Follett

Follett equipment enjoys a well-deserved reputation for excellent performance, long-term reliability and outstanding after-the-sale support. To ensure that this equipment delivers the same degree of service, we ask that you review the installation manual (provided as a separate document) before beginning to install the unit. Our instructions are designed to help you achieve a trouble-free installation. Should you have any questions or require technical help at any time, please call our technical service group at (877) 612-5086 or +1 (610) 252-7301.

Before you begin

After uncrating and removing all packing material, inspect the equipment for concealed shipping damage. If damage is found, notify the shipper immediately and contact Follett Corporation so that we can help in the filing of a claim, if necessary.

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Warranty does not cover exterior or outside installations.</td>
</tr>
<tr>
<td>• Moving parts. Do not operate with front cover removed.</td>
</tr>
<tr>
<td>• Hot parts. Do not operate with cover removed.</td>
</tr>
<tr>
<td>• To reduce risk of shock, disconnect power before servicing.</td>
</tr>
<tr>
<td>• Most ice machine cleaners contain citric or phosphoric acid, which can cause skin irritation. Read caution label on product and follow instructions carefully.</td>
</tr>
<tr>
<td>• Ice is slippery. Maintain counters and floors around dispenser in a clean and ice-free condition.</td>
</tr>
<tr>
<td>• Ice is food. Follow recommended cleaning instructions to maintain cleanliness of delivered ice.</td>
</tr>
</tbody>
</table>
Specifications

Electrical
115V, 60Hz, 1ph, 1.5 amps.
8’ (2.4m) cord with NEMA 5-15 plug provided. If local code requires hard-wiring, separate disconnects also required.

Plumbing
Drain line – 15’ (4.6m) 3/8" nylon tubing, supplied

Temperature requirements
Ice Manager components, including ice transport tube, must be operated in ambient temperatures between 40 F and 120 F (5 C and 49 C). Relative humidity not to exceed 55%.

Dimensions

Diverter Valve with Mounting Bracket

Control Panel
Front View
Side View

Front View
Side View

3/8” NPT barbed drain fitting

3.75” (96mm)

12.5” (318mm)
Operation

General information
The Ice Manager diverter valve system is designed to direct ice from one Horizon ice machine to two ice storage units. AUTO is the standard operating mode. When selected, ice is directed to the lane 1 storage unit until it reaches the MIN (minimum) set-point. Ice is then directed to the lane 2 storage unit and will continue to fill this lane until the FULL level is achieved. If at any time the ice level in lane 1 storage unit goes below the MIN set-point, ice will be directed back to lane 1 until the MIN level is satisfied. When lane 2 reaches its FULL level, ice will be directed back to lane 1. When both lanes reach their FULL level, the Horizon ice machine will shut off. After a 15-minute delay, the ice machine will be ready to start as soon as the ice level in either of the storage units drops below the FULL set-point.

Audible alarm
In the event a system error occurs that could cause ice shortages, the audible alarm will be turned ON accompanied by an appropriate error message on the LED screen. To silence the alarm, press any of the push buttons on the control panel. This will silence the alarm for 4 hours, however the error message displayed on the LED screen will remain until the problem is addressed. After 4 hrs, if the error has not been addressed, the audible alarm will resume.

Placing the system in MANUAL MODE will also prevent the alarm from sounding. The error message on the LED screen will still flash, but the alarm will not resume.

See troubleshooting guide on page 26 for causes.
Cleaning and preventive maintenance

Predictive maintenance

Periodic cleaning of Follett's Ice Manager diverter valve system is required to ensure peak performance and delivery of clean, sanitary ice. Cleaning of the Ice Manager system, in most cases, should be performed by your facility's maintenance staff or a Follett authorized service agent. Regardless of who performs the cleaning, it is the operator's responsibility to see that this cleaning is performed every 6 months or more often if conditions dictate. Service problems resulting from lack of preventive maintenance will not be covered under the Follett warranty.

Weekly exterior care

The exterior of the diverter valve and control panel may be cleaned with a soft cloth and mild detergent. The ice machine exterior may be cleaned with a stainless cleaner such as 3M Stainless Steel Cleaner & Polish or equivalent.

Note: Do not use bleach to sanitize or clean the ice machine or diverter valve.

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wear rubber gloves and safety goggles (and/or face shield) when handling ice machine cleaner or sanitizer</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use only Follett approved SafeCLEAN Plus™ (item# 01050863) and NU-CALGON IM-III Sanitizer.</td>
</tr>
<tr>
<td>Do not mix SafeCLEAN Plus™ and NU-CALGON IMS-III solutions together</td>
</tr>
<tr>
<td>DO NOT USE BLEACH</td>
</tr>
<tr>
<td>It is a violation of Federal law to use these solutions in a manner inconsistent with their labeling</td>
</tr>
<tr>
<td>Read and understand all labels printed on packaging before use</td>
</tr>
</tbody>
</table>

Note: Complete procedure for cleaning and sanitizing MUST be followed in order shown. Ice must be collected for 10 minutes from each lane before putting ice machine and Ice Manager system back into service.

1. Press the CLEAN button. The machine will drain. The auger will run for a short time and then stop. Wait for the LOW WATER light to come on.

Fig. 1
2. Mix 1 gal. (3.8L) 120 F (49 C) water and one 7 oz. (198 g) packet of Follett SafeClean Plus (P/N 01050863).

3. Using a 1 quart (1L) container, slowly fill cleaning cup until CLEANER FULL light comes on. Do not overfill.

4. Place one Sani-Sponge™ in remaining sanitizing and cleaning solution and retain for Step 34.

   **Note:** Do not use bleach to sanitize or clean the icemaker.

5. Replace cover on cleaner cup. Machine will clean, then flush 3 times in approximately 15 minutes. Wait until machine restarts.

6. Press power switch OFF.
7. Locate Ice Manager control panel.

8. To sanitize Lanes 1 and 2, diverter valve must be in manual mode. Press the MODE SELECT button on the Ice Manager control panel. Manual light will come on. If auto light comes on, press MODE SELECT button again.

9. To sanitize Lane 1 – Press LANE 1 button. Lane 1 light will come on.
10. Disconnect ice transport tubes from diverter valve unit. Be sure to note Lane 1 (Fig. 8.1), Lane 2 (Fig. 8.2) and inlet (Fig. 8.3) ice transport tube connections to avoid confusion when reattaching.

11. Mix 1 gallon 120 F (49 C) water and 1.6 oz (48 ml) NU-CALGON IMS-III SANITIZER. 
   **Note:** Do not use bleach to sanitize or clean the diverter valve.

12. Soak supplied brush in sanitizer solution and scrub inside of the diverter valve Lane 1 for at least 60 s, re-wetting the brush with sanitizer as needed.

13. Re-wet brush with sanitizer and scrub diverter valve inlet for at least 60 s, re-wetting the brush with sanitizer as needed.
14. **To sanitize Lane 2** – Press LANE 2 button. Lane 2 light will come on.

15. Soak supplied brush in sanitizer solution and scrub inside of the diverter valve Lane 2 for at least 60 s, re-wetting the brush with sanitizer as needed.

16. Re-wet brush with sanitizer and scrub inlet for at least 60 seconds, re-wetting the brush with sanitizer as needed.

**Note:** Inlet must be scrubbed with both Lane 1 and Lane 2 settings to be sure each lane is cleaned and sanitized.
17. Rinse brush in potable, 120 F (49 C) water. Rinse Lane 1 (Fig. 14.1), Lane 2 (Fig. 14.2), and inlet (Fig. 14.3) with clean potable water for at least 60 s to be sure each lane is rinsed thoroughly.

18. Re-connect ice transport tube to Lane 1 (Fig. 15.1), Lane 2, (Fig. 15.2) and inlet (Fig. 15.3).

19. To sanitize Lane 1 ice transport tube – Press ice machine power switch OFF.
20. Verify that Ice Manager is in manual mode. Manual light should be on. If auto light is on, press MODE SELECT button to switch to manual mode.

21. Press LANE 1 button. Lane 1 light will come on.

22. Disconnect coupling from ice machine as shown.
23. Using disposable food service grade gloves, insert dry Sani-Sponge.


25. Push both Sani-Sponges down ice transport tube with supplied pusher tube.

26. Remove 16" (407 mm) pusher tube.

27. Reconnect coupling. Press ice machine power switch ON. Ice pushes Sani-Sponges through tube.
28. Place a sanitary (2 gallon or larger) container in bin or dispenser to collect Sani-Sponges and ice for 10 minutes. Collect 5.5 lbs (3 kg) of ice from unit. Discard ice and Sani-Sponge.

29. To sanitize Lane 2 ice transport tube – Press ice machine power switch OFF.

30. Verify that Ice Manager is in manual mode. Manual light should be on. If auto light is on, press MODE SELECT button to switch to manual mode.
31. Press LANE 2 button. Lane 2 light will come on.

32. Disconnect coupling from ice machine as shown.

33. Using disposable food service grade gloves, insert dry Sani-Sponge.

34. Insert Sani-Sponge soaked in SafeClean Plus (from Step 4).

35. Push both Sani-Sponges down ice transport tube with supplied pusher tube.
36. Remove and discard 16" (407 mm) pusher tube.

37. Reconnect coupling. Press ice machine power switch ON. Ice pushes Sani-Sponges through tube.

38. Place a sanitary (2 gallon or larger) container in bin or dispenser to collect Sani-Sponges and ice for 10 minutes. Collect 5.5 lbs (3 kg) of ice from unit. Discard ice and Sani-Sponges.

39. Press MODE SELECT button on Ice Manager control panel to switch to auto mode. Auto light will come on.
Service

System components
Follett’s Ice Manager diverter valve system consists of following major components:

- Diverter valve module
- Control panel module
- Ice transport tube lane 1 with a dedicated sensor cable 1
- Ice transport tube lane 2 with a dedicated sensor cable 2
- Ice level sensor / ice distribution module for lane 1
- Ice level sensor / ice distribution module for lane 2

System operation
The Ice Manager diverter valve system is designed to control the feeding of ice from one Horizon ice machine to two ice storage units. There are different ice level set-points for ice storage units.

The ice storage unit for lane 1 has two ice level set points, MIN and FULL, while the ice storage unit for lane 2 has only one - FULL. There is also a DIF (Differential) setting for each lane that initiates refill of ice.

Note: Ice Manager diverter valve system comes with factory pre-set values for MIN, FULL and DIF (differential) parameters. If required the pre-set values can be field modified. (See the ice level set point on page 25.)

Control logic
Ultrasonic sensors for lane 1 and lane 2 detect ice level and send an analog signal between 0.5vdc to 4.5vdc back to diverter valve control board. This signal is converted into distance (in inches) from the sensor face to the ice surface. An appropriate light on the control panel comes on indicating the ice level reached either MIN or FULL levels for lane 1 or FULL level for a lane 2 units.

Auto mode
AUTO is the standard operating mode for the Ice Manager diverter valve system. In AUTO mode, the system will automatically direct the ice according to the sensor set point levels.

On start up, when AUTO mode is selected the diverter valve directs ice through lane 1 to the ice storage unit until the MIN level is satisfied.

The diverter valve will then switch and direct ice through lane 2 until its ice storage unit FULL level is satisfied.

If during this time the ice level in lane 1 ice storage unit drops below the MIN level, then the diverter valve will re-direct ice flow back to lane 1 and continue feeding ice through the lane 1 until the ice storage unit MIN level is satisfied again. The cycle will continue until FULL level for both ice storage units are reached.

When the ice level in both ice storage units is at the FULL level the diverter valve shuts off the signal to the ice machine which goes into a 15 min delay. When the delay period expires, the control logic will allow the ice machine to restart when either sensor detects ice level drop below the FULL set-point.

Note: There is a 30 second time delay function programmed into the control logic. This function requires 30 seconds of a steady ice level reading exceeding a set-point before the control logic initiates any action. Therefore, a momentary ice level change measured by the ice level sensors will not trigger a shut-down or divert.

Manual mode
For Ice Manager diverter valve system cleaning and sanitizing, and some special situations (see a troubleshooting guide on page 26), a MANUAL mode is available. MANUAL mode overrides AUTO mode and allows the operator to select the lane.

In order to switch between AUTO and MANUAL modes push the MODE SELECT button located on the control panel. While in MANUAL mode, pressing either lane 1 or lane 2 buttons will divert ice flow accordingly.

Note: When in manual mode ice level sensors will not control the divert action, however the ice sensors will continue to control the ice machine. When the FULL ice level in designated ice storage unit is satisfied the ice machine will be shut off.
**Diverter valve module**

There are three major functional components within the diverter valve.

![Diverter valve module](image)

**Control board**

(Fig. 36)

The control board manages all functions of the Ice Manager diverter valve system based on signals received from lane 1 and lane 2 ice level sensors. It diverts ice flow from one lane to another, while ice storage units are filled and shuts off ice machine when both dispensers are at the FULL level.

The control board communicates with the Horizon ice machine and the sensors for the lane 1 and lane 2 via appropriate signal cables. It supplies 120/60/1 electrical power to the divert gearmotor assembly and monitors the divert gearmotor position status based on inputs from two magnetic switches mounted to the gearmotor bracket. It also provides 12vdc power to the control panel via the gray control cable.

**Divert gearmotor**

(Fig. 37)

The divert gearmotor assembly is linked to the divert paddle assembly and manages ice flow direction.

**Divert paddle**

(Fig. 38)

Located inside of the body of the diverter valve module, the divert paddle is driven by the gearmotor and switches ice flow from one internal channel to another.

![Control board diagram](image)

![Divert gearmotor diagram](image)

![Divert paddle diagram](image)
Control panel
(Fig. 39)
The control panel is powered with 12vdc coming from the diverter valve control board via the gray control cable. It contains a membrane switch and an LCD screen.

Note: The diverter valve control board receives power directly from the outlet. The system will be running even if the control panel is not operational.

Membrane switch
(Fig. 39)
The membrane switch contains LED indicators offering a quick system status.

ICE MACHINE ON light - a steady LED indicates the ice machine is running.
LANE 1 ON light - a steady LED indicates ice is directed through lane 1
LANE 2 ON light - a steady LED indicates ice is directed through lane 2
FULL light – a steady LED indicates the ice has reached the FULL level set-point
MIN light – a steady LED indicates the ice has reached the minimum level set-point

LCD screen
(Fig. 40)
The LCD screen shows ice level readings in both ice storage units and overall Ice Manager diverter valve system status. In case of System errors the LCD screen displays the nature of the failure and provides necessary details.
(See troubleshooting on page 26 for details.)

Audible alarm
In the event a system error occurs that could cause ice shortages, the audible alarm will be turned ON accompanied by an appropriate error message on the LCD screen. To silence the alarm, press any of the push buttons on the control panel. This will silence the alarm for 4 hours, however the error message displayed on the LCD screen will remain until the problem is addressed. After 4 hrs, if the error has not been addressed, the audible alarm will resume.

Placing the system in MANUAL MODE will also prevent the alarm from sounding. The error message on the LCD screen will still flash, but the alarm will not resume.

See troubleshooting guide for causes.
Ultrasonic sensor
(Fig. 42)
The ultrasonic sensor measures ice level in each ice storage unit. The sensor outputs an analog voltage between 0.5vdc and 4.5vdc corresponding the ice level distance from the face of the sensor.
Ice level set points

Ice level set points are set at the factory and normally do not need to be changed. Setting recommendations are shown in the table below. Please contact Follett Technical Services toll free at (877) 612-5086 or +1 (610) 252-7301 prior to changing ice level set points.

<table>
<thead>
<tr>
<th>LANE</th>
<th>Full</th>
<th>Min</th>
<th>Dif</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10&quot;</td>
<td>14&quot;</td>
<td>3&quot;</td>
</tr>
<tr>
<td>2</td>
<td>10&quot;</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To view ice levels
1. Locate LED screen on Ice Manager control panel. Initial screen will show ice levels for lane 1 and lane 2 and diverter valve status (Fig. 43).

To view set points
1. Press and hold both MODE SELECT and LANE 1 buttons until LANE 1 SETUP appears on the display (Fig. 44). Note: Default/factory-set ice level sensor settings are shown.
2. To view lane 2, press MODE SELECT to navigate to lane 2 setup (Fig. 45).

To change set points
1. Press and hold both MODE SELECT and LANE 1 buttons until LANE 1 SETUP appears on the display (Fig. 44). Note: Default/factory-set ice level sensor settings are shown.
2. Press LANE 1 button to move through FULL, MIN and DIF ice level sensor settings. When selected, choice will flash (Fig. 46).
3. Press MODE SELECT button to change ice level sensor set point (Fig. 47).
4. Press LANE 1 button to increase ice level sensor set point and LANE 2 to decrease ice level sensor set point, (Fig. 48) to correspond to the drop-in dispenser ice level sensor settings listed in table above.
5. Press MODE SELECT to save new ice level sensor setting (Fig. 49).
6. Press LANE 1 to continue to navigate through and set the Full, Min, and DIF ice level sensor settings for lane 1 (Fig. 50).
7. Press MODE SELECT to navigate to lane 2 setup (Fig. 51).
8. Repeat steps 2 through 6 to complete changes to lane 2 ice level sensor settings.
## Troubleshooting

### Ice shortage with audible alarm

To silence audible alarm press any push buttons on the face of the control panel. Use the chart below to diagnose the cause.

<table>
<thead>
<tr>
<th>Control Panel Error Message</th>
<th>Indicator or Possible Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ice machine LED is flashing and ICEMAKER ERROR message is displayed</td>
<td>• Signal cable between Horizon ice machine and diverter valve module is not properly engaged</td>
<td>• Check the signal cable connections</td>
</tr>
<tr>
<td></td>
<td>• Horizon ice machine has shut off on a SERVICE error</td>
<td>• Troubleshoot Horizon ice machine</td>
</tr>
<tr>
<td>Lane 1 or lane 2 LED is flashing and SENSOR ERROR message is displayed</td>
<td>• Malfunctioning sensor</td>
<td>• Check supply and return dc voltage at sensor connections. Supply should read 12vdc between red and black wires. Return should read between .5 - 4.5 vdc between yellow and black wires.</td>
</tr>
<tr>
<td></td>
<td>• Sensor is disconnected from a signal cable</td>
<td>• Recycle power to sensor and see if error clears.</td>
</tr>
<tr>
<td>Lane 1 or lane 2 LED is flashing and SENSOR CONNECT ERROR message is displayed</td>
<td>• Signal cable is disconnected from diverter valve</td>
<td>• Check sensor connections to cable</td>
</tr>
<tr>
<td>Both lane 1 and lane 2 LEDs are alternately flashing and DIVERT ERROR message is displayed</td>
<td>• Both upper (lane 1) and lower (lane 2) magnetic positioning switches mounted to the gearmotor bracket inside the diverter valve are in closed or open position at the same time.</td>
<td>• Check both magnetic positioning sensors. One should be closed when it is engaged by the positioning disc, while the other should be open. <strong>Note:</strong> To manually rotate the disc depress the gearmotor brake.</td>
</tr>
<tr>
<td>DIVERT TO L1 or DIVERT TO L2 message is displayed</td>
<td>• Divert valve fails to switch to another lane due to lane magnetic positioning switch not closing</td>
<td>• Check to be sure magnetic positioning switch is properly connected to the control board</td>
</tr>
<tr>
<td></td>
<td>• Diverter valve fails to switch to another lane due to mechanical jamming inside the diverter valve</td>
<td>• Check the positioning switch for continuity while it is engaged by the positioning disc</td>
</tr>
<tr>
<td></td>
<td>• Mechanical linkage between the gearmotor and divert paddle is disconnected</td>
<td>• Manually switch between lane 1 and lane 2 to free divert paddle</td>
</tr>
<tr>
<td></td>
<td>• Check the linkage between the gearmotor and divert paddle</td>
<td>• Check the linkage between the gearmotor and divert paddle</td>
</tr>
</tbody>
</table>
### Ice shortage without audible alarm
Use the chart below to diagnose the cause.

<table>
<thead>
<tr>
<th>Control Panel Error Message</th>
<th>Indicator or Possible Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>No error message</td>
<td>• Signal cables and ice transport tubes are not connected to correct ice storage/ice dispenser (lane)</td>
<td>• Check to be sure that signal cables and ice transport tubes are connected to correct lane</td>
</tr>
<tr>
<td>No error message</td>
<td>• Ice level reading as displayed on control panel is significantly different from the actual distance between the ice and the sensor face</td>
<td>• Recycle power to the diverter valve. Make sure to re-start the Horizon ice machine which will go into TIME DELAY mode</td>
</tr>
<tr>
<td>No error message</td>
<td>• Horizon ice machine goes into TIME DELAY mode within a few minutes of start up of lane change</td>
<td>• Manually switch ice to another lane and restart Horizon ice machine. Let ice machine produce ice for 5 to 8 minutes and manually switch ice back to the &quot;troublesome&quot; lane. See if “start-up” ice clears through</td>
</tr>
<tr>
<td></td>
<td>• If the above procedure does not work, investigate a potential ice lane restriction issue (i.e. transport tube, bulkhead fittings, sensor distribution unit, diverter valve)</td>
<td>• Check ice level set-points. Be sure they match factory settings or drop-in requirements shown in the Ice level set point section of this manual on page 24</td>
</tr>
</tbody>
</table>
## Service Parts

### Diverter valve module

<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Nut</td>
<td>00145342</td>
</tr>
<tr>
<td>2</td>
<td>Clamp</td>
<td>500378</td>
</tr>
<tr>
<td>3</td>
<td>Coupling</td>
<td>00175141</td>
</tr>
<tr>
<td>4</td>
<td>Gearmotor assembly</td>
<td>00175166</td>
</tr>
<tr>
<td>5</td>
<td>Grommet</td>
<td>205577A</td>
</tr>
<tr>
<td>6</td>
<td>Main control board</td>
<td>00173955</td>
</tr>
<tr>
<td>7</td>
<td>Switch, magnetic (1)</td>
<td>00168096</td>
</tr>
<tr>
<td>Not shown</td>
<td>O-ring, ice tube</td>
<td>00144675</td>
</tr>
<tr>
<td>Not shown</td>
<td>Power cord</td>
<td>00153130</td>
</tr>
<tr>
<td>Not shown</td>
<td>Elbow, drain</td>
<td>00159178</td>
</tr>
<tr>
<td>Not shown</td>
<td>Hose, drain</td>
<td>206429</td>
</tr>
</tbody>
</table>

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### Control panel

<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Control module (includes gray control cable)</td>
<td>00159350</td>
</tr>
<tr>
<td>2</td>
<td>Membrane switch</td>
<td>00172627</td>
</tr>
<tr>
<td>3</td>
<td>Control panel board</td>
<td>00172684</td>
</tr>
<tr>
<td>4</td>
<td>Control panel cover</td>
<td>00175133</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cover</td>
<td>00155812</td>
</tr>
<tr>
<td>2</td>
<td>Clamp</td>
<td>500378</td>
</tr>
<tr>
<td>3</td>
<td>Nut</td>
<td>00145342</td>
</tr>
<tr>
<td>4</td>
<td>Coupling</td>
<td>00175141</td>
</tr>
<tr>
<td>5</td>
<td>O-ring</td>
<td>00145300</td>
</tr>
<tr>
<td>6</td>
<td>Clamp, positioning (includes nut and bolt)</td>
<td>00182451</td>
</tr>
<tr>
<td>7</td>
<td>Nut, wing and rod</td>
<td>00182469</td>
</tr>
<tr>
<td>8</td>
<td>Distribution unit</td>
<td>00146803</td>
</tr>
<tr>
<td>9</td>
<td>Nut, hex stainless steel 1/4-20</td>
<td>200864</td>
</tr>
<tr>
<td>10</td>
<td>Carriage screw, 1/4-20 2/5” long</td>
<td>00134312</td>
</tr>
<tr>
<td>11</td>
<td>Sensor, ultrasonic</td>
<td>00175174</td>
</tr>
<tr>
<td>12</td>
<td>Insert</td>
<td>00146738</td>
</tr>
<tr>
<td>13</td>
<td>Thumb screw</td>
<td>00150755</td>
</tr>
<tr>
<td>14</td>
<td>Sensor distribution assembly</td>
<td>00149377</td>
</tr>
</tbody>
</table>
## Reference # | Description | Part #  
--- | --- | ---  
1 | Cover, 155 sensor | 00182550  
2 | Lid, rear, 155 sensor | 00182568  
3 | Vision sensor cable | 00167098  
4 | Polywire tube, insulated | see page 35  
5 | Clamp, hose | 500378  
6 | Nut | 00145342  
7 | Coupling (includes 00145300) | 00175141  
8 | O-ring | 00145300  
9 | Bulkhead fitting | 00155747  
10 | Nut, bulkhead fitting | 00155788
<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sensor, ultrasonic, service</td>
<td>00175174</td>
</tr>
<tr>
<td>2</td>
<td>Tube, sensor mount</td>
<td>00164152</td>
</tr>
<tr>
<td>3</td>
<td>Locking ring, coupling</td>
<td>00164632</td>
</tr>
<tr>
<td>4</td>
<td>Gasket, coupling</td>
<td>00126532</td>
</tr>
<tr>
<td>5</td>
<td>Coupling, sensor mount</td>
<td>00164145</td>
</tr>
<tr>
<td>6</td>
<td>Bracket, ice tube</td>
<td>00175208</td>
</tr>
</tbody>
</table>
### Cables

<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not shown</td>
<td>Cable, control panel to diverter valve, 30' (9m)</td>
<td>00163212</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, diverter valve lane sensor, 10' (3m)</td>
<td>00170449</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, diverter valve lane sensor, 25' (7.6m)</td>
<td>00170456</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, diverter valve lane sensor, 50' (15.2m)</td>
<td>00153106</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, diverter valve lane sensor, 75' (22.9m)</td>
<td>00170464</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, Horizon to diverter valve, 20' (6m)</td>
<td>00188169</td>
</tr>
<tr>
<td>Not shown</td>
<td>Cable, Horizon board interface</td>
<td>00187526</td>
</tr>
<tr>
<td>Not shown</td>
<td>Ice transport tube, 10'*</td>
<td>00171280</td>
</tr>
<tr>
<td>Not shown</td>
<td>Ice transport tube, 20'*</td>
<td>00171298</td>
</tr>
<tr>
<td>Not shown</td>
<td>Ice transport tube, by the foot*</td>
<td>00174896</td>
</tr>
<tr>
<td>Not shown</td>
<td>Shuttle assy., heavy spring</td>
<td>00185140</td>
</tr>
</tbody>
</table>

* All ice transport tube includes insulation, shipped loose.

### Ice Machine Retrofit Kits

<table>
<thead>
<tr>
<th>Reference #</th>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not shown</td>
<td>HCD/HCC 1010/1410</td>
<td>01116177</td>
</tr>
</tbody>
</table>

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