Maestro Plus™ Ice Machine with RIDE™ Technology
Installation Instructions for Ice Storage Bin

MCD425A/W BS, MCE425A/W BS, MME425A/W BS, MCC425A/W BS, MMC425A/W BS
(See model number configurator on page 2 for details.)

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### Chewblet® Ice Machine Model Number Configurations

<table>
<thead>
<tr>
<th>Machine</th>
<th>Voltage</th>
<th>Series</th>
<th>Condenser</th>
<th>Application</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>MC</td>
<td>208-230/60/1</td>
<td>C</td>
<td>Air-cooled, self-contained</td>
<td>V Vision™</td>
<td>S RIDE®</td>
</tr>
<tr>
<td>MC</td>
<td>115/60/1</td>
<td>D</td>
<td>Self-contained</td>
<td>H Harmony™</td>
<td></td>
</tr>
<tr>
<td>MF</td>
<td>230/50/1</td>
<td>E</td>
<td>Self-contained</td>
<td>B Ice storage bin</td>
<td></td>
</tr>
<tr>
<td>P</td>
<td>208-230/60/1</td>
<td>425</td>
<td>up to 454 lbs (206kg)</td>
<td>W Water-cooled, self-contained</td>
<td></td>
</tr>
<tr>
<td>R</td>
<td>115/60/1</td>
<td>425</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>R</td>
<td>230/50/1</td>
<td>425</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MC</td>
<td>208-230/60/1</td>
<td>C</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>R</td>
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<td>E</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CAUTION!

- This appliance should be connected by a qualified person in accordance with application codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect to potable water supply only.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended to be used for household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- WARNING! To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
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1. Unpack

Carefully unpack and inspect the contents of your Follett ice machine.

1.1 Unpack Ice Machine
2. Site Preparation

Provide drainage, potable water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.

2.1 Installation site requirements

Electrical

**WARNING!**

- This appliance should be connected by a qualified person in accordance with application codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

<table>
<thead>
<tr>
<th>Model</th>
<th>Voltage</th>
<th>Current</th>
<th>Circuit</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCD425(A/W)BS 115/60/1 (115 V ±10%) 15A breaker (MCD requires a 15A dedicated circuit)</td>
<td>115 V ±5%</td>
<td>15A breaker</td>
<td>MCD425(A/W)BS 230/50/1 - 5.5A (full load) (MCE425A/W requires a dedicated circuit, 1.50 mm² wire)</td>
</tr>
<tr>
<td>MCE425(A/W)BS (230/50/1 - 5.5A (full load)</td>
<td>230 V ±10%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MCC425(A/W)BS (220/60/1 - 5.5A (full load)</td>
<td>220 V ±10%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Requires a 15A dedicated circuit.

Potable Water Supply

<table>
<thead>
<tr>
<th>Pressure</th>
<th>Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 psi to 70 psi (69 kpa to 483 kpa)</td>
<td>45 F to 90 F (7 C to 32 C)</td>
</tr>
</tbody>
</table>

Condenser water supply for water-cooled systems

<table>
<thead>
<tr>
<th>Pressure</th>
<th>Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 psi min.; 125 psi max. (69 kpa min.; 862 kpa max.)</td>
<td>20 F to 90 F (–7 C to 32 C)</td>
</tr>
<tr>
<td>0.5 gallons (1.9 liters) per minute</td>
<td></td>
</tr>
</tbody>
</table>

Drain

The drain line from the ice machine must have at least 1/4 in. per foot (6.4 mm/0.3 m) pitch.
3. Bin Top Preparation

3.1 Mount thermostat box

- Apply double-sided tape to bottom of thermostat box and mount box on bin.

3.2 Install shuttle actuator and bracket

- Install thermostat grommet ➊.
- Remove protective tape and apply gaskets ➋ to shuttle actuator and nut.
- Place shuttle actuator in hole ➌.
- Install thermostat bracket ➍ and nut ➎. Ensure that nut captures the thermostat bracket, then hand tighten.

3.3 Route thermostat

- Route thermostat through grommet and into bin ➊.
- Secure thermostat in bracket ➋.
4. Mount Ice Machine

Mounting options: Wall bracket or Floor stand

Wall bracket

Floor stand

5. External Connections

5.1 Air-cooled ice machines only

- Install drain line ➊ (3/4” MPT).
  The rigid drain line from the ice machine must have at least 1/4” per foot (6.4 mm/0.3 m) pitch.
- Install ice machine potable water supply ➋ (3/8” FPT).

Note: Follett recommends a Follett water filter system be installed in the ice machine inlet water line (standard capacity #00130299, high capacity #00978957, carbonless high capacity #01050442).

5.2 Water-cooled ice machines only

- Install drain line ➊ (3/4” MPT).
  The rigid drain line from the ice machine must have at least 1/4” per foot (6.4 mm/0.3 m) pitch.
- Install ice machine potable water supply ➋ (3/8” FPT).

Note: Follett recommends a Follett water filter system be installed in the ice machine inlet water line (standard capacity #00130299, high capacity #00978957, carbonless high capacity #01050442).

- Connect cooling water supply ➌ and return ➍ (3/8” FPT).
5.3 Bin thermostat cable

- Connect 2-pin bin thermostat cable at thermostat box on bin and at front of ice machine.

**Note:** Do not apply power to ice machine bin signal connection! Ice machine can only see contact closure.
6. Transport tube installation

Incorrect ice transport tube installation can result in wet ice and dispensing problems. Follow guidelines below to ensure correct installation. Call factory for assistance if you are unable to meet these requirements.

6.1 General requirements

- Maximum length of tube run – 20 ft (6 m). Factory approval required for longer runs.
- Run tube without dips.
- One continuous length of tube; no splices.
- Minimum radius of bends in tube – 6" (15.3 cm) inside radius.
- Maximum number of bends – 6.
- Insulation on entire run of ice tube.

6.2 Procedure

1. Install supplied insulation on entire length of tube.
2. At shuttle actuator, pull insulation back from transport tube and slip supplied hose clamp over end of transport tube.
3. Heat end of transport tube in cup of 160 F (71 C) hot water to soften 1 and spread with pliers 2 before making connection to ease assembly.
5. Position clamp behind lip on shuttle actuator nozzle and tighten clamp.
6. Run insulated tube without dips between shuttle actuator on bin and ice machine and secure in place.
7. Remove ice machine top panel.
8. Select side, rear or top knockout in ice machine cabinet for tube entrance and install bushing.
9. Slide end of transport tube and insulation through bushing in ice machine and run to nozzle.
10. Cut tube to that length.
11. Pull insulation back and slip supplied hose clamp over end of transport tube.
12. Heat end of transport tube in cup of 160 F (71 C) hot water to soften 1 and spread with pliers 2 before making connection to ease assembly.

Heat end of transport tube in cup of 160 F (71 C) hot water to soften (1) and spread with pliers before making connection (2).
7. RIDE model ice machine start up procedure

The start-up procedure below is intended to ensure that ice machine is operating properly after installation has been made. Check each item listed and call factory immediately for assistance if you experience problems with unit.

<table>
<thead>
<tr>
<th>NOTICE!</th>
</tr>
</thead>
<tbody>
<tr>
<td>§ Ice machine MUST be sanitized prior to operation!</td>
</tr>
<tr>
<td>§ Consult Operation and Service Manual provided with ice machine for sanitizing instructions.</td>
</tr>
</tbody>
</table>

7.1 Before turning on power
   1. Turn on water to ice machine.
   2. Check that hose clamp securely holds ice transport tube on nozzle.

7.2 After turning on power
   1. Turn on power to ice machine and confirm that gearmotor, fan motor and compressor start immediately.
   2. Check that ice begins to enter bin area within approximately 10 minutes.
   3. Put ice against bin level thermostat in dispenser bin and check that compressor and gear motor shut down immediately after thermostat opens. Fan will continue to run for an additional 10 minutes.
   4. Check that ice machine comes back on in approximately 20 minutes (bin signal must be present).