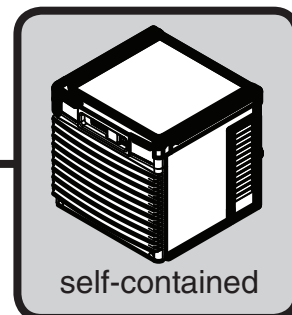


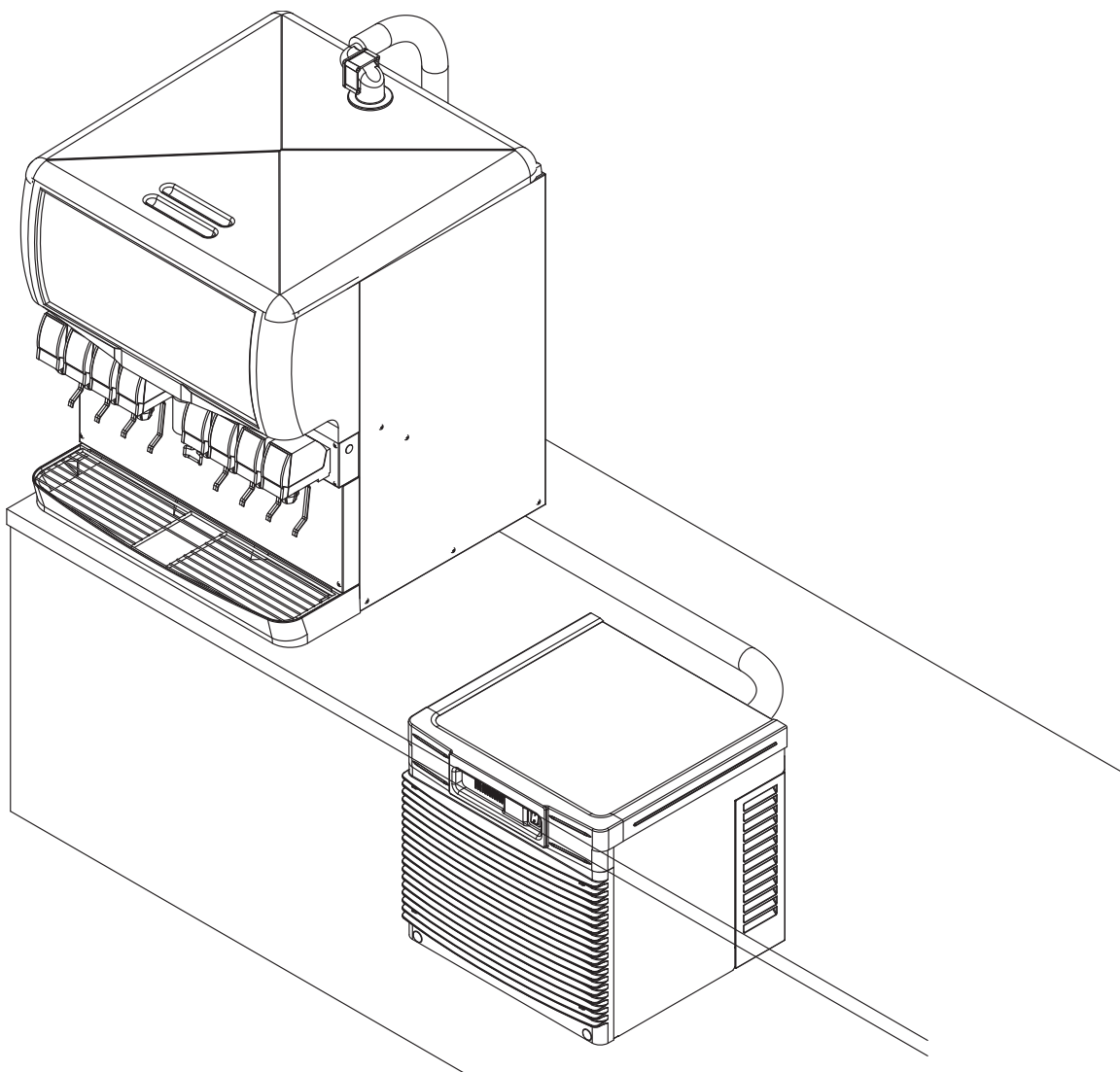
Horizon Elite™ Ice Machine with RIDE™ Technology Installation Instructions for Harmony™

HCE1010AHS, HCE1010WHS,
HC1410AHS, HC1410WHS,
(See model number configurator on page 2 for details.)

Order parts online
www.follettice.com



**Horizon ice machines with RIDE technology
to fit most countertop dispensers manufactured by
Cornelius • Lancer • SerVend**



Chewblet® Ice Machine Model Number Configurations

<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; padding: 2px 5px;">HC</div> <div style="border: 1px solid black; padding: 2px 5px;">C</div> <div style="border: 1px solid black; padding: 2px 5px;">1400</div> <div style="border: 1px solid black; padding: 2px 5px;">A</div> <div style="border: 1px solid black; padding: 2px 5px;">V</div> <div style="border: 1px solid black; padding: 2px 5px;">S</div> </div>					
Icemaker	Voltage	Series	Condenser	Application	Configuration
MC Maestro™ Chewblet® (400 Series)	C 208-230/60/1 (icemaking head) <i>Self-contained only.</i>	400 up to 454 lbs (206kg)	A Air-cooled, self-contained W Water-cooled, self-contained	V Vision™ H Harmony™	S RIDE™ (RIDE remote ice delivery equipment)
HC Horizon Chewblet (1000, 1400, 1650 Series)	D 115/60/1 (icemaking head) <i>Self-contained and remote. If remote unit, high side is 208-230/60/1.</i>	1000/1010 up to 1036 lbs (471kg)	R Air-cooled, remote condensing unit N Air-cooled, no condensing unit for connection to parallel rack system	B Ice storage bin J Drop-in M Ice Manager diverter valve system	T Top-mount
HM Horizon Micro Chewblet	E 230/50/1 (icemaking head) <i>Self-contained only.</i> F 115/60/1 (icemaking head) <i>Remote only. High side is 208-230/60/3.</i>	1400/1410 up to 1450 lbs (658kg) 1650 up to 1580 lbs (717kg)			

CAUTION!

- This appliance should be connected by a qualified person in accordance with applicable codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect to potable water supply only.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended to be used for household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- **WARNING!** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

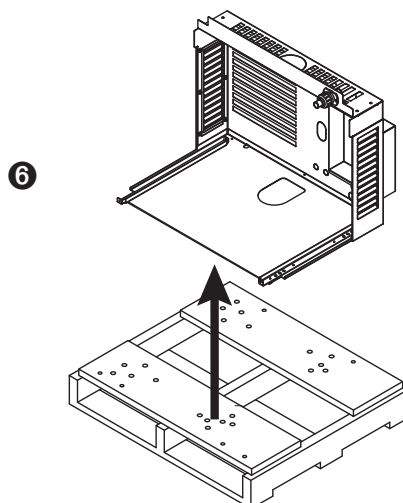
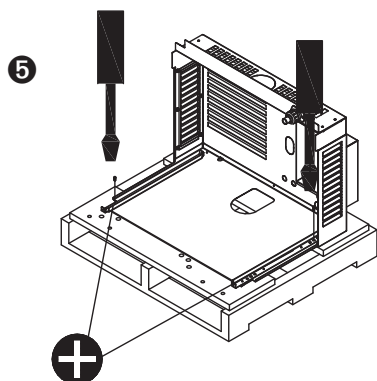
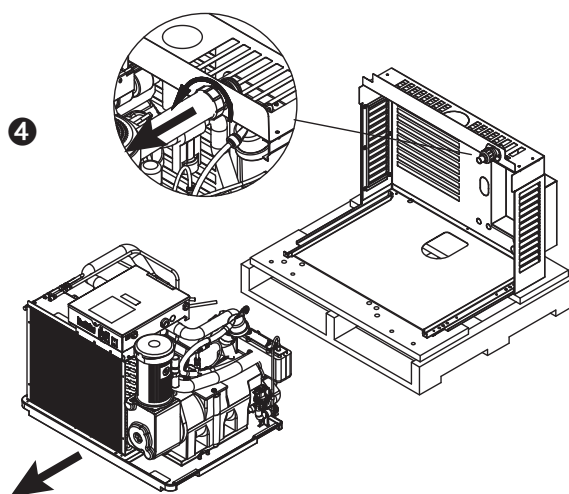
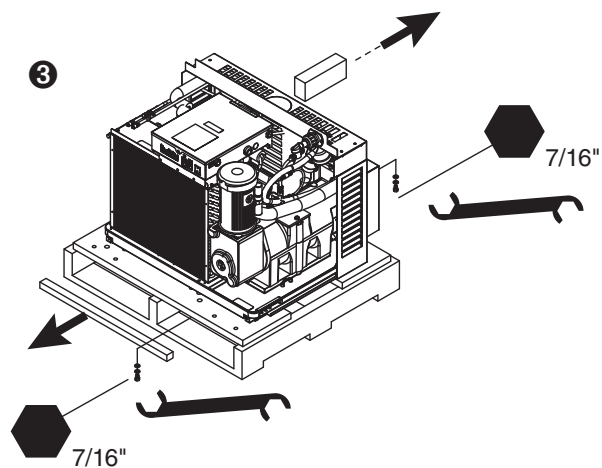
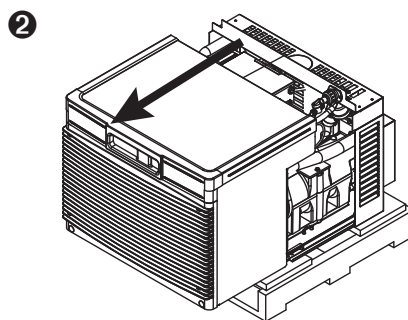
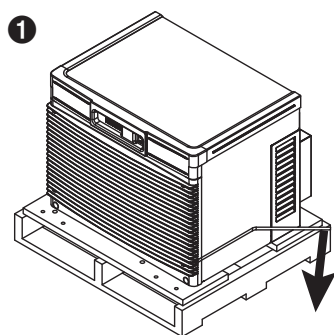
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1. Unpack

Carefully unpack and inspect the contents of your Follett ice machine.

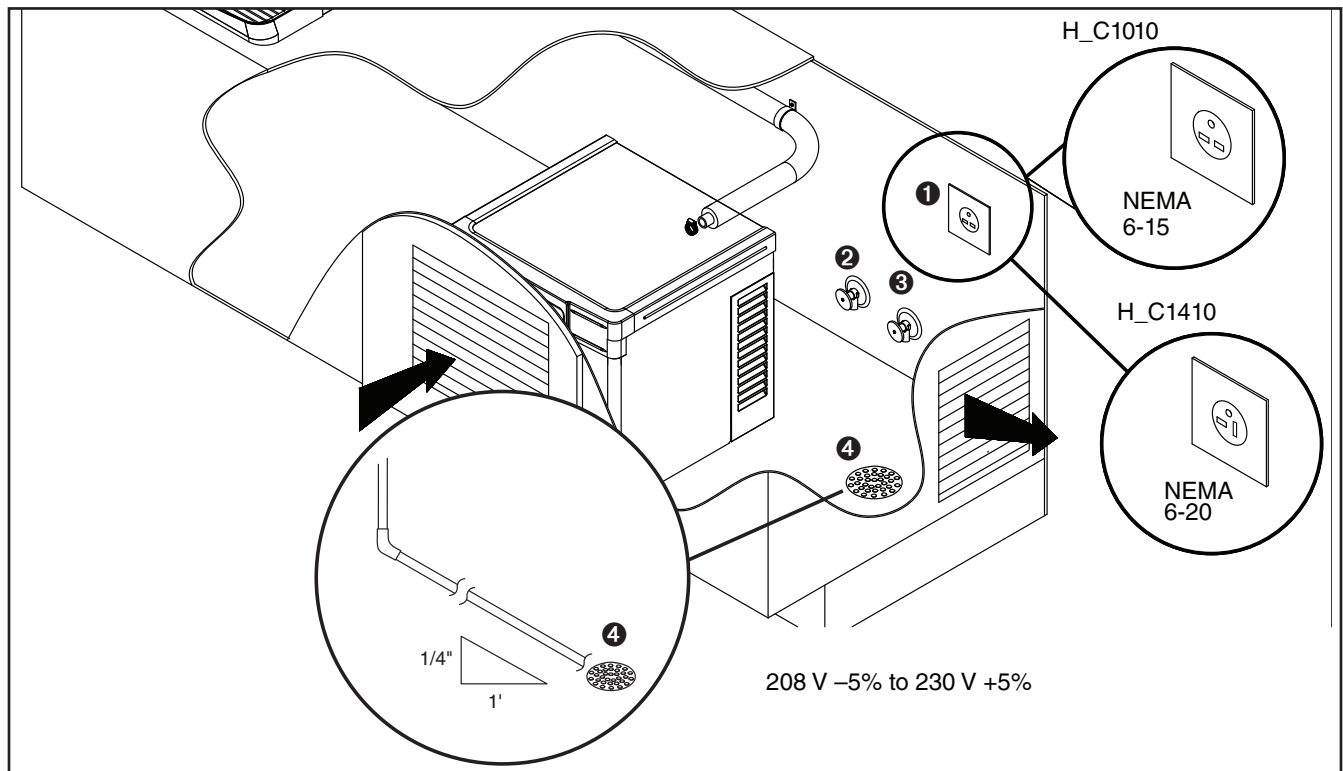
1.1 Unpack Ice Machine



2. Site Preparation

Provide drainage, potable water supply and electrical power to within 6 feet (2 m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.

2.1 Installation site requirements



Electrical ❶



WARNING!

- This appliance should be connected by a qualified person in accordance with applicable codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

H_C1010(A/W)HS 208-230/60/1-15A breaker*

* Requires a 15A dedicated circuit.

H_E1010(A/W)HS 230/50/1-15 amps[‡]

(H_E1010A/W requires 15A circuit, 1.50 mm² wire)

H_C1410(A/W)HS 208-230/60/1-20A breaker*

* Requires a 20A dedicated circuit.

H_E1410(A/W)HS 230/50/1-20 amps[‡]

(H_E1410A/W requires 20A circuit, 4.00 mm² wire)

[‡] Plug must be provided by end user & must conform to standard EN 60 335-2-24 of the end destination.

Potable Water Supply ❷ (3/8" push-in internal connection, 3/8" OD tubing required)

10 psi to 70 psi (69 kpa to 483kpa)

45 F to 90 F (7 C to 32 C)

- This equipment is to be installed with adequate backflow protection to comply with applicable federal, state, and local codes

Condenser water supply for water-cooled systems ❸ (1/4" FPT inlet, 1/4" FPT outlet)

10 psi min.; 150 psi max. (69 kpa min.; 1034 kpa max.)

20 F to 90 F (-7 C to 32 C)

1.5 gallons (5.68 liters) per minute

Drain ❹ (3/4" MPT)

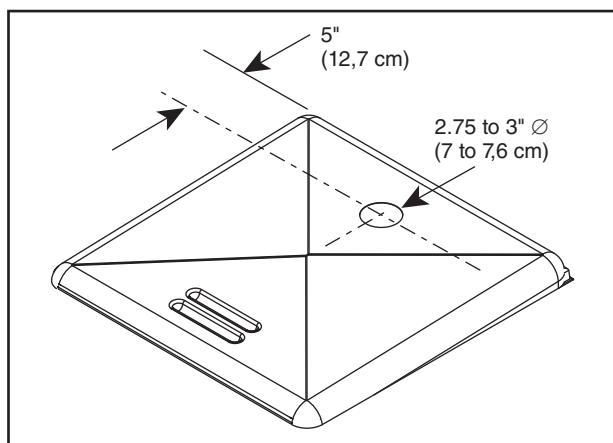
The drain line from the ice machine must be vented and have at least 1/4 in. per foot (6,4 mm/0,3 m) pitch

3. Dispenser Top Preparation

WARNING!

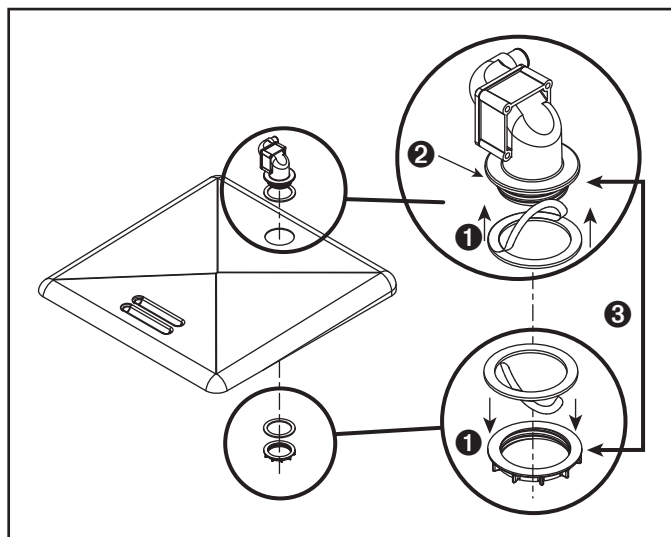
- Docking station must be secured in accordance with these instructions to ensure ice machine stability.
- Ventilation openings in the louvered docking station should be clear of obstruction. Failure to do so could result in damage to equipment.
- Plug must be accessible after final installation.

3.1 Top preparation



- Locate shuttle actuator hole 5" (127mm) from back of dispenser top.
- Cut a 2.75" to 3" (7 to 7,6 cm) diameter hole in dispenser top for shuttle actuator.

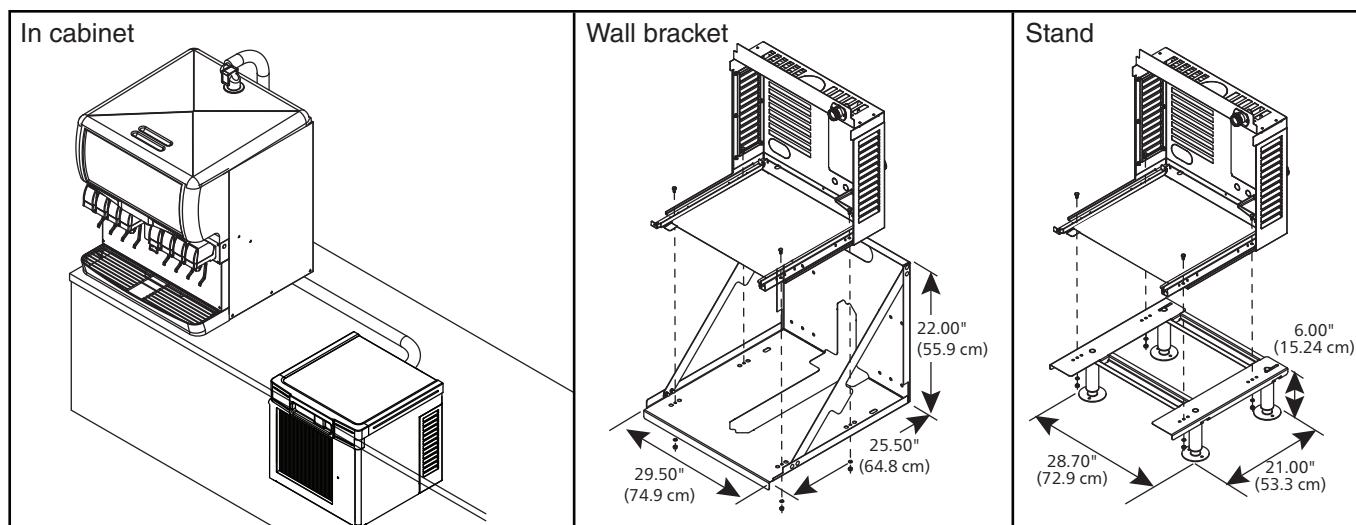
3.2 Install shuttle actuator



- Apply gaskets ①.
- Install shuttle actuator ② through dispenser top and secure with locking nut ③.

4. Mount Ice Machine

Mounting options: Cabinet, Wall, Stand



4.1 Ice machine in cabinet

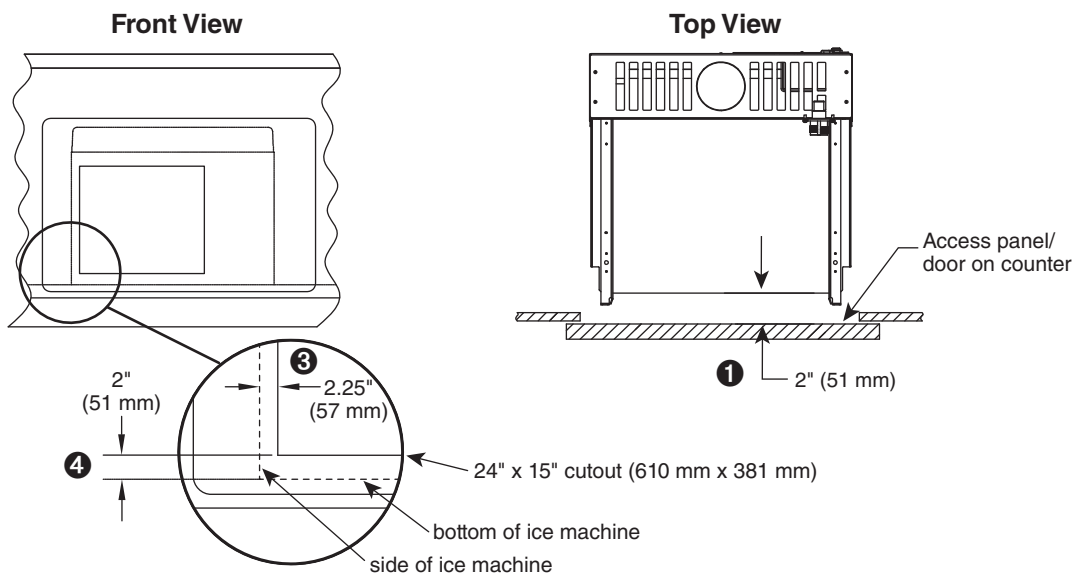
Ice machines can be installed undercounter/in-cabinet to fill bins or dispensers using RIDE technology. Care must be taken to ensure proper cabinet venting to avoid recirculation of hot air. Improper venting can cause ice machine outages.

DOCKING STATION: Horizon 1010 & 1410 water- and air-cooled models (See detail drawing on page 9)

- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door 2" (51 mm) from the front edge of the cross brace ❶
- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.
- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station ❷

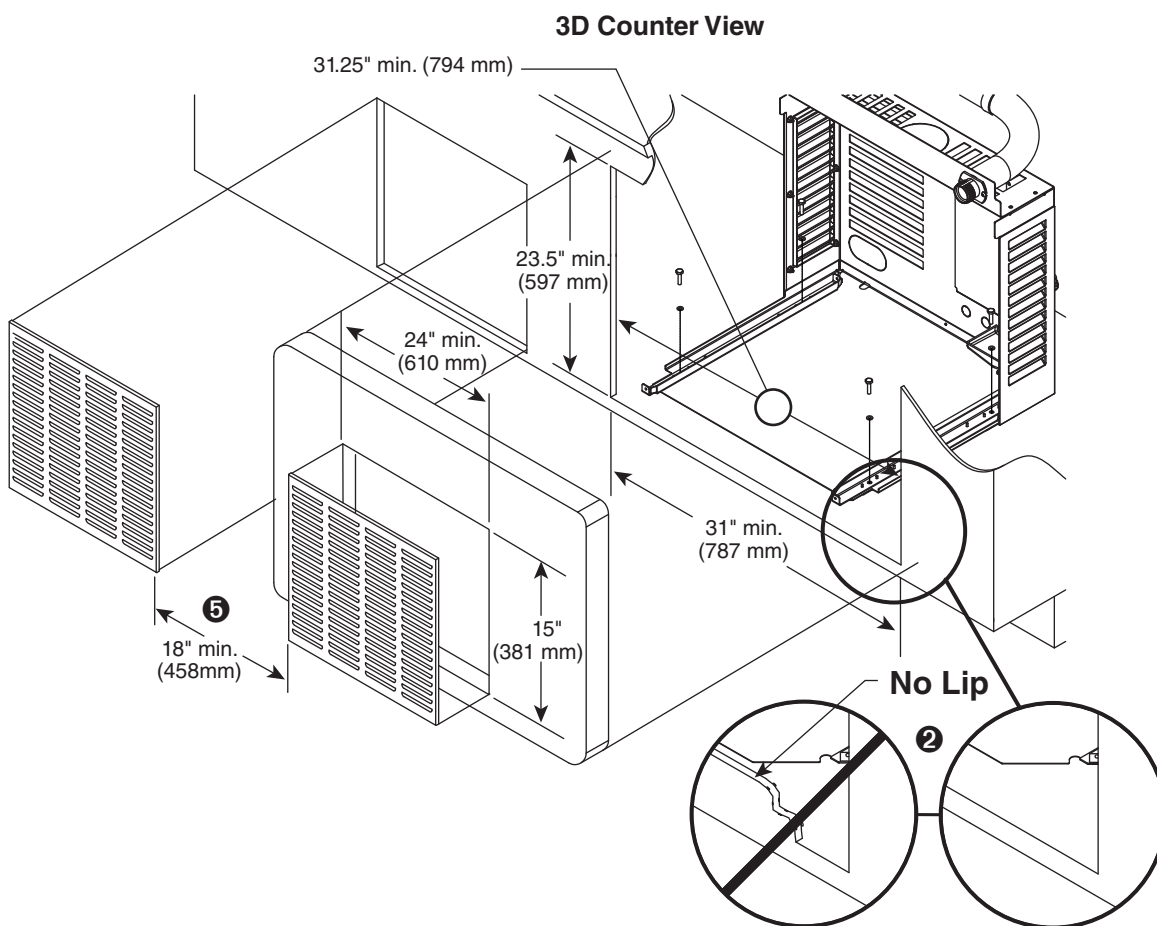
INTAKE AND EXHAUST GRILLE PLACEMENT: Horizon 1010 & 1410 air-cooled models only (See detail drawing on page 9)

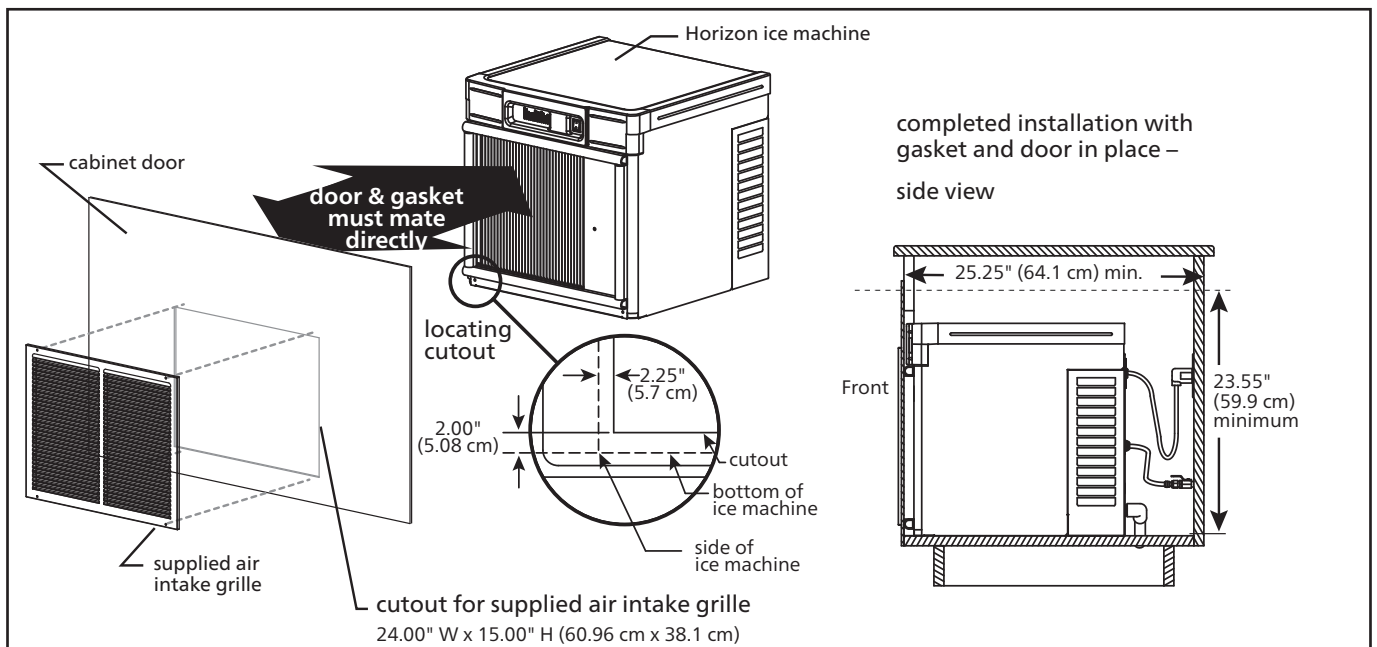
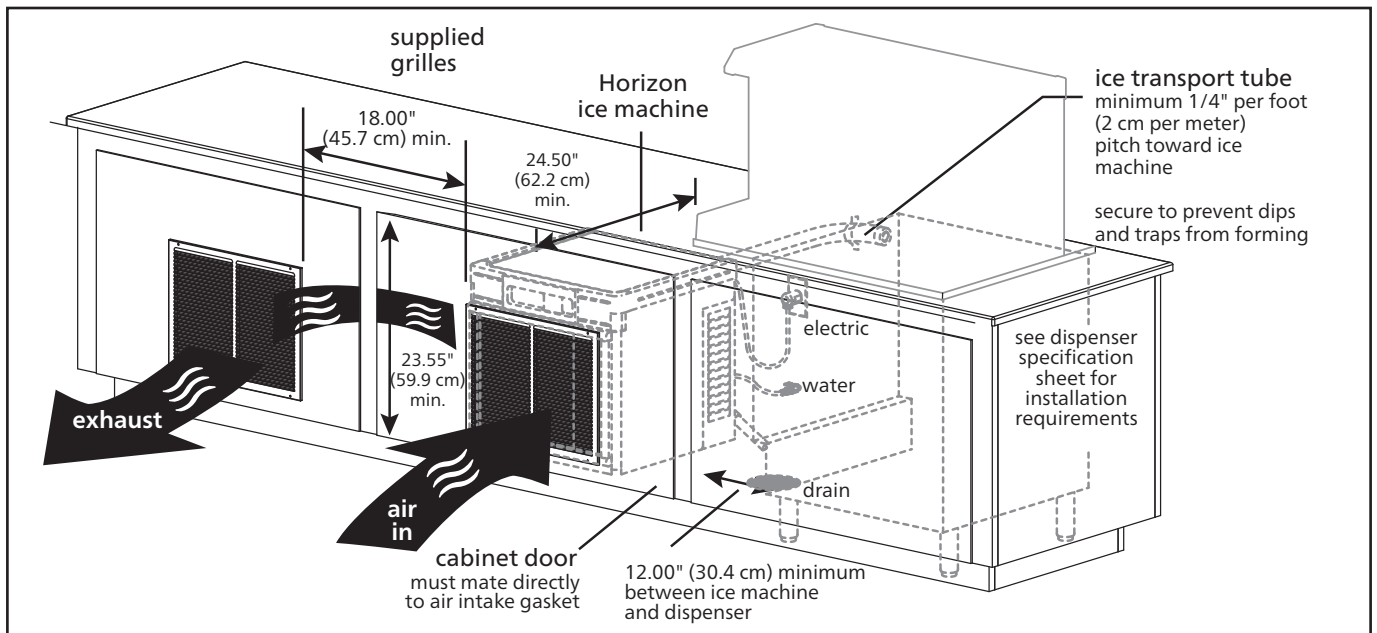
- Position the intake grille cut out in the access panel/door
Note: Ice machine must be aligned with cut out and inside of access panel to provide a tight seal and prevent recirculation of hot exhaust air.
- Left edge of cutout should be 2.25" (57 mm) from the left side of the ice machine ❸
- Bottom edge of cutout should be 2" (51 mm) from the bottom of the ice machine ❹
- Position supplied exhaust grille at least 18" (458mm) away from intake grille ❺. Where possible, install exhaust grille to the rear or side of the base cabinet.
- If not using supplied grille, air circulation requirements below must be met:
250 sq. in (1613 sq cm) intake air, 250 sq. in (1613 sq. cm) exhaust air



CAUTION

- Keep ventilation openings in the appliance enclosure clear of obstruction. Failure to do so could result in damage to equipment.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on previous page (4.1)

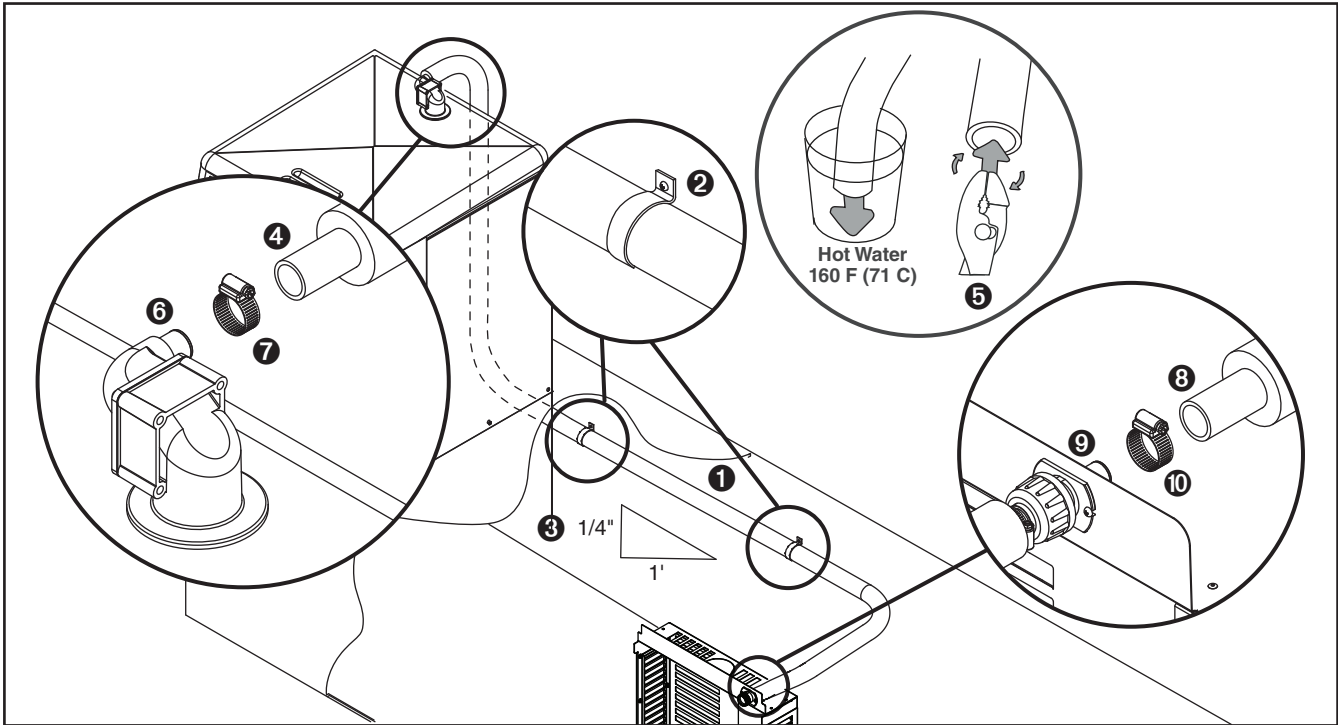




- The supplied exhaust grille must be located at least 18" (46 cm) from the supplied air intake grille (exhaust air must not recirculate with intake air).
- Cabinet interior must be open to allow for unrestricted exhaust air flow.
- Ice transport tube needs minimum 1/4" per foot (2 cm per meter) pitch toward ice machine and should be secured to prevent dips and traps from forming.
- Cabinet door must mate directly to air intake gasket.
- Cabinet interior must provide a minimum clear space of 24.5" deep (62.2 cm) by 23.5" high (59.9 cm).
- Cutout for supplied grilles must meet minimum size requirements shown above.
- Utilities should be conveniently located as shown.

5. External Connections

5.1 Transport tube installation



Ice transport tube tips

- Insulate entire length of ice transport tube ①
- Secure ice transport tube ② as needed to prevent dips and traps from forming. For long tube runs see next page.
- Pitch ice transport tube at least 1/4" per foot (6,4mm/0.3m) ③
- Ice transport tube must drain towards ice machine

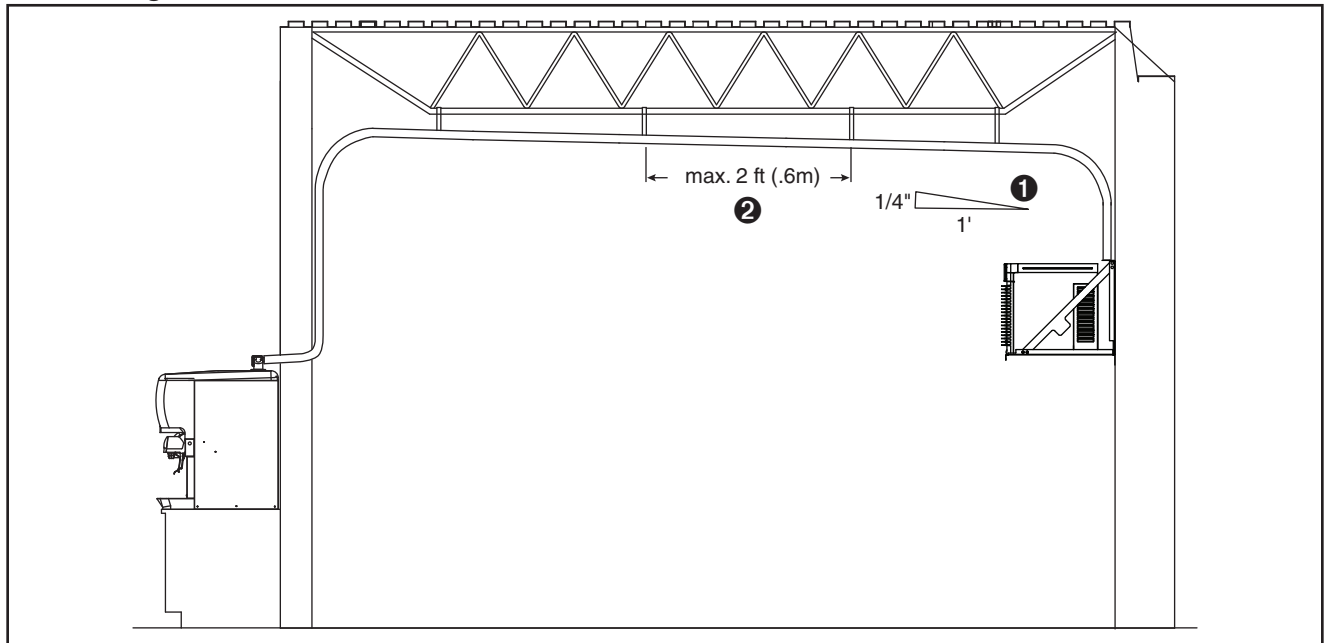
Ice transport tube to dispenser

- Be sure tube ends are square ④
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑥
- Install hose clamp ⑦

Ice transport tube to Ice machine

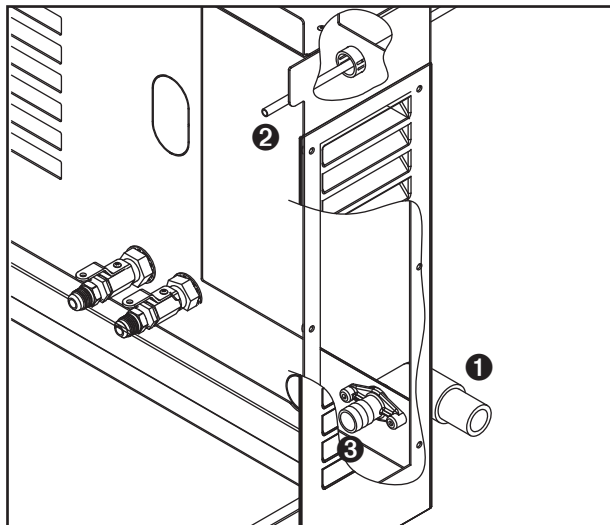
- Be sure tube ends are square ⑧
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑨
- Install hose clamp ⑩

5.1.1 Long tube run recommendations



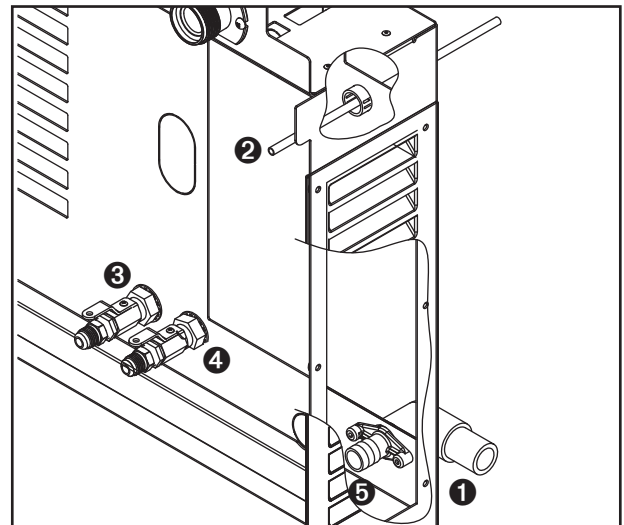
- Pitch ice transport tube to allow melt water to drain towards ice machine ①
- Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps ②
- Maximum length of transport tube is 75' (22.5 m).
- Maximum rise is 20' (7.5 m).
- Maximum length of transport tube for Micro Chewblet applications is 10' (3 m).

5.2 Air-cooled ice machines only



- Remove access panel if necessary
- Install drain line ①.
The rigid drain line from the ice machine must have at least 1/4" per foot (6,4mm/0,3m) pitch.
- Rough-in ice machine potable water supply ②.
3/8" push-in connection will be made at shut-off valve inside machine.
- Apply Petrogel to barbed drain fitting ③.
- Replace access panel.

5.3 Water-cooled ice machines only

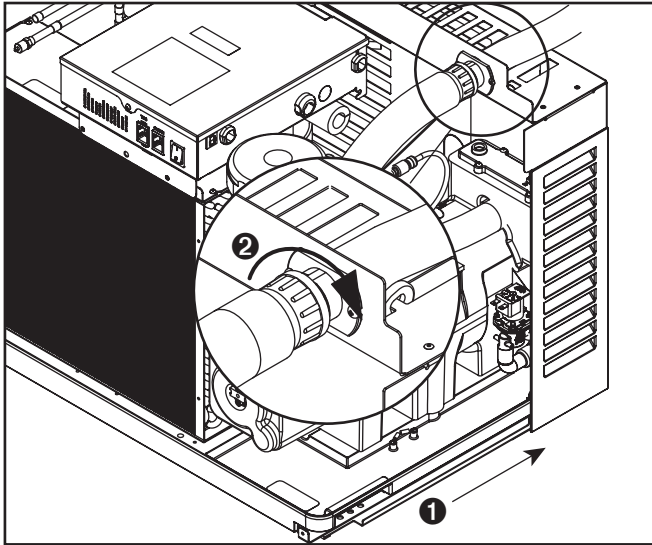


- Remove access panel if necessary
- Install drain line ①.
The rigid drain line from the ice machine must have at least 1/4" per foot (6,4mm/0,3m) pitch.
- Rough-in ice machine potable water supply ②.
3/8" push-in connection will be made at shut-off valve inside machine.
- Connect cooling water supply ③ and return ④.
- Apply Petrogel to barbed drain fitting ⑤.
- Replace access panel.

6. Internal Connections

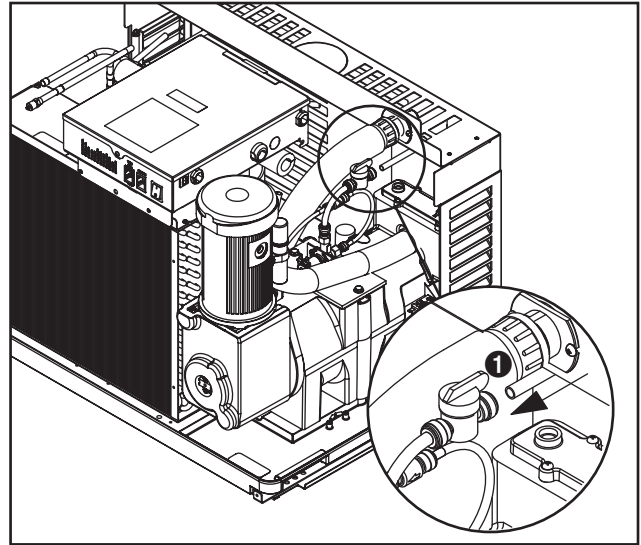
Air-cooled ice machines – follow steps 6.1 and 6.4.

6.1 Ice transport tube



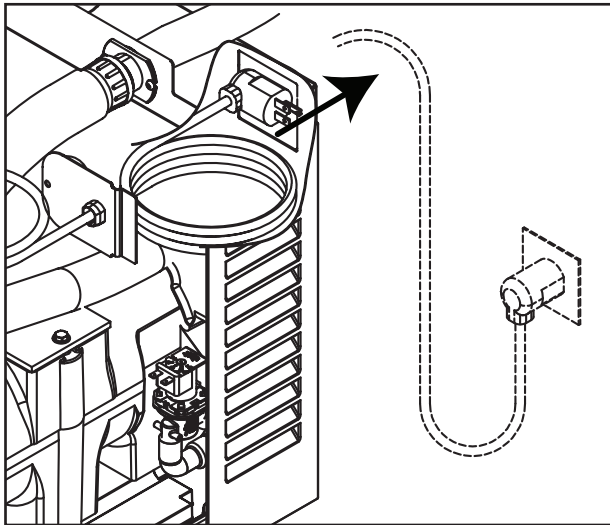
- Slide ice machine into louvered docking assembly *ensuring that drain tube is fully seated on barbed drain fitting ①*.
- Insert ice transport tube all the way into coupling and tighten nut firmly ②.

6.2 Potable water lines



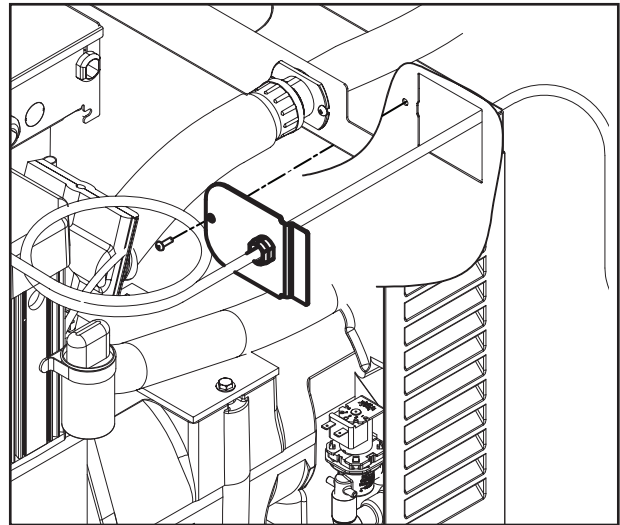
- Insert potable water line into valve ①.

6.3 Power cord



- Remove twist tie.
- Carefully pass cord thru opening and plug into wall outlet.
- For H_E units, install a suitable plug.

6.4 Power cord



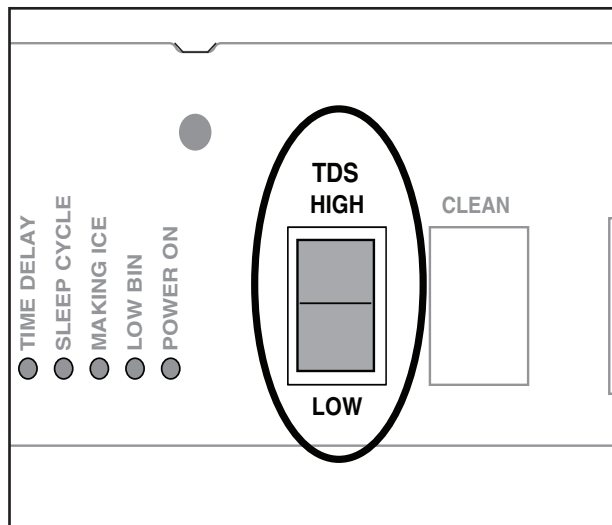
- Position plate into opening and secure with supplied screw.



WARNING!

Plate must be securely installed to ensure proper equipment ground.

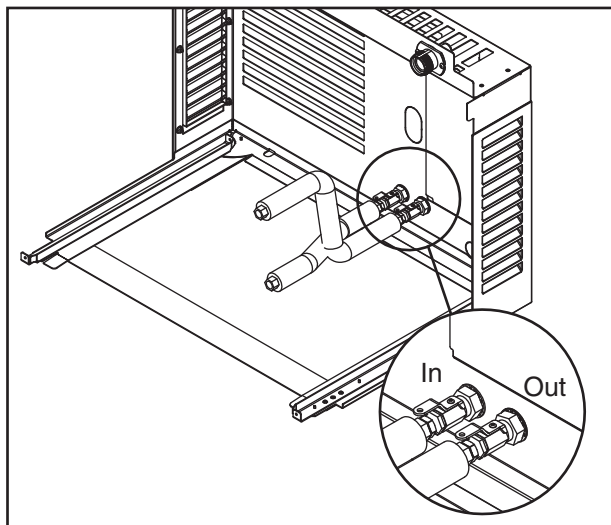
6.5 TDS switch



- Set the TDS switch on the electrical box:
 - **HIGH:** for extended service life
 - **LOW:** for low-scale water

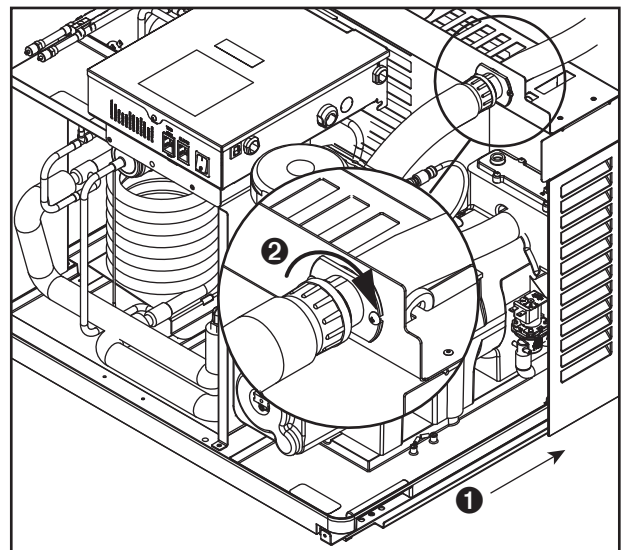
Water-cooled ice machines – follow steps 6.6 through 6.11.

6.6 Cooling Lines



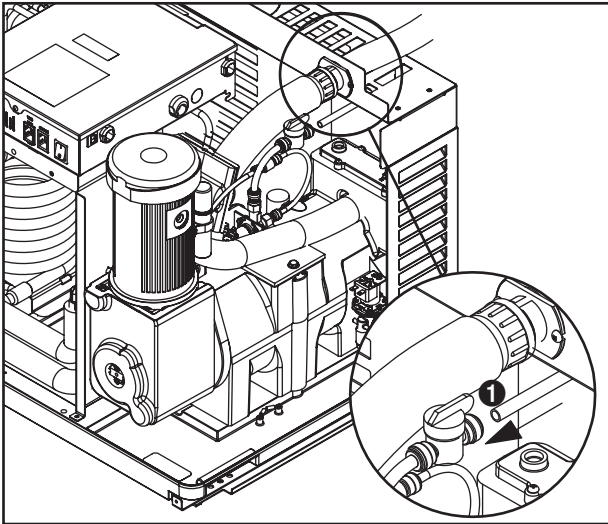
- Install ice machine cooling water lines to louvered docking assembly.

6.7 Ice transport tube



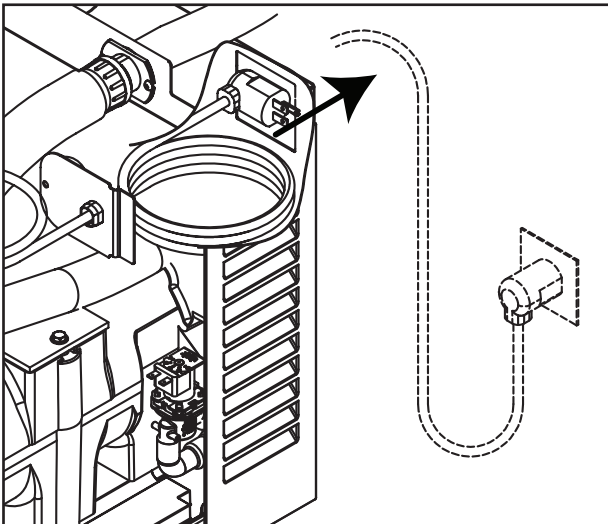
- Slide ice machine into louvered docking assembly *ensuring that drain tube is fully seated on barbed drain fitting ①*.
- Insert ice transport tube into coupling and tighten nut firmly ②.

6.8 Potable Water Line



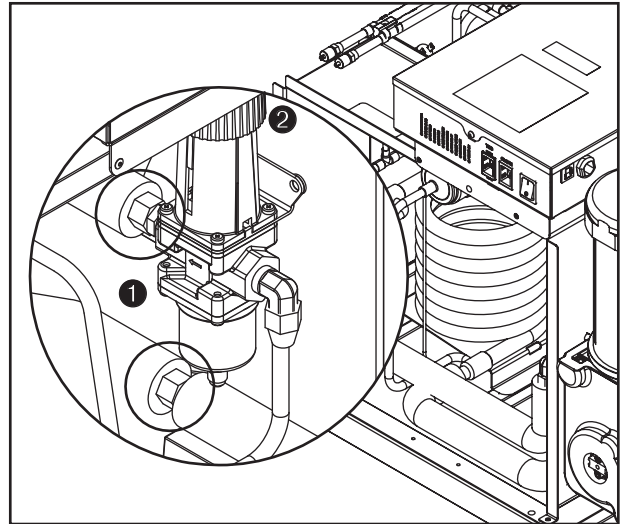
- Insert potable water line into valve ❶.

6.10 Power cord



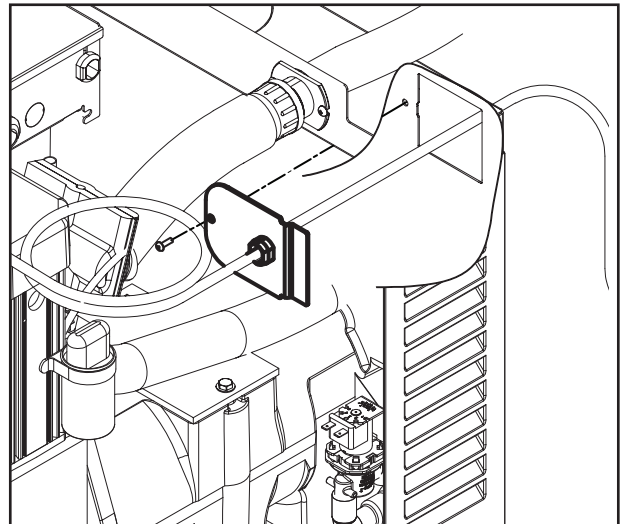
- Remove twist tie.
- Carefully pass cord thru opening and plug into wall outlet.
- For H_E units, install a suitable plug.

6.9 Cooling lines and power



- Connect cooling water lines to ice machine ❶. (Water "Out" connects to water regulator.)
- Water valve is set at the factory. **DO NOT** remove seal or adjust water valve ❷.

6.11 Plate



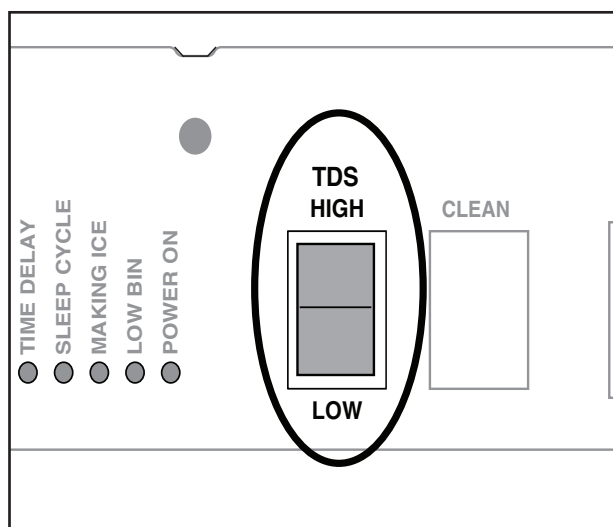
- Position plate into opening and secure with supplied screw.



WARNING!

Plate must be securely installed to ensure proper equipment ground.

6.12 TDS switch

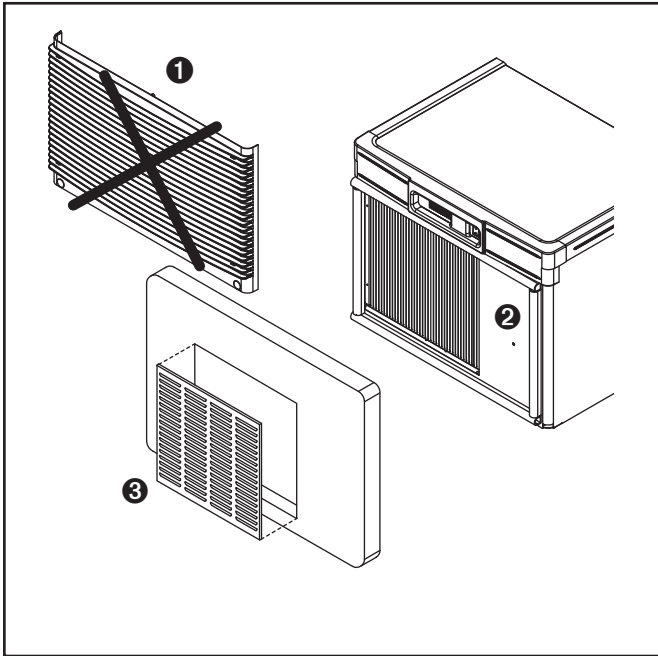


- Set the TDS switch on the electrical box:
 - **HIGH:** for extended service life
 - **LOW:** for low-scale water

7. Front Cover

Install front cover to ice machine.

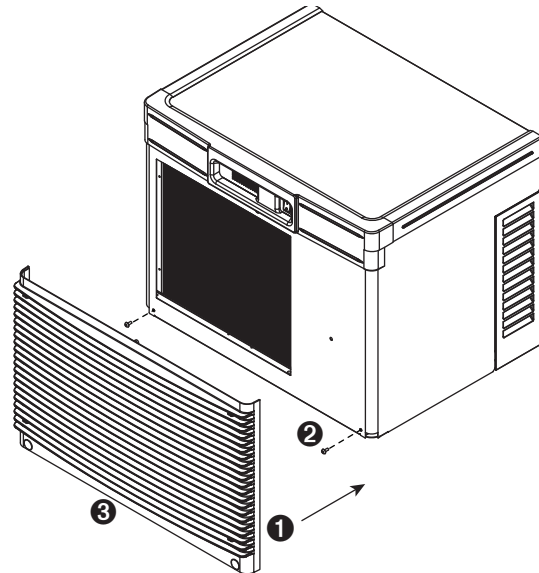
7.1 Install cover - undercounter air-cooled application only



NOTICE!

- Keep ventilation openings in the appliance enclosure clear of obstruction. Failure to do so could result in damage to equipment.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications in section 4.1
- Remove and discard plastic grille ①.
- Apply supplied gasket material on flat surface of stainless steel portion of front panel to prevent air recirculation ②.
- Attach supplied metal grille to opening in counter door (see section 4.1) ③.

7.2 Install front cover



- Slide ice machine cover over machine, ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly ①, then tighten two screws through cover.
- Place louvered front cover on machine ②.
- For air-cooled machines only, install plastic grill ③.

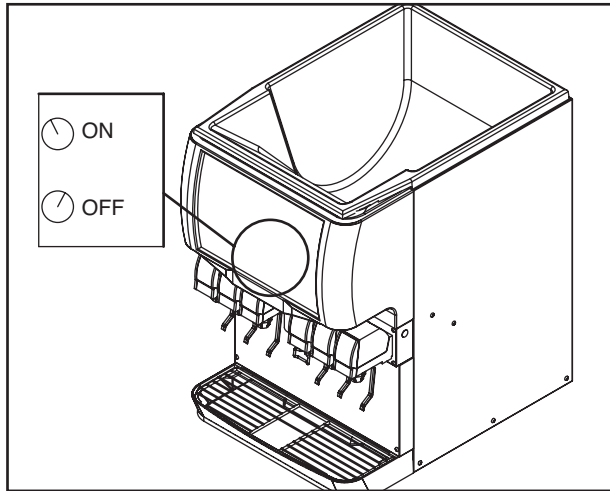


NOTICE!

- Ice machine **MUST** be sanitized prior to operation!
- Consult Operation and Service Manual provided with ice machine for sanitizing instructions.

8. Dispenser Agitation Adjustment

8.1 Agitation adjustments - CORNELIUS



Cornelius models ED, DB, DF, IDC and Flavor Fusion

- Adjust the agitation tier located on the Cornelius PC board to 1 second on, 1 hour off.

Note: see Cornelius manual for more information.

8.2 Agitation adjustments – LANCER 4500 SERIES

Diagram illustrating the agitation adjustments for the Lancer 4500 Series, showing rocker switches and corresponding tables for Agitation Time and Agitation Frequency.

ROCKER SWITCHES (VIEW LOOKING DOWN)

PRESS IN ON THIS SIDE TO TURN SWITCH OFF.

PRESS IN ON THIS SIDE TO TURN SWITCH ON.

AGITATION TIME

SWITCH NUMBER	1 S	4 S	4 S	4 S
3	O	O	X	X
4	O	X	O	X

AGITATION FREQUENCY

SWITCH NUMBER	NONE	10 MIN	20 MIN	30 MIN	40 MIN	50 MIN	60 MIN	70 MIN	80 MIN	90 MIN	100 MIN	110 MIN	120 MIN	130 MIN	140 MIN	150 MIN
5	O	O	O	O	O	O	O	X	X	X	X	X	X	X	X	X
6	O	O	O	O	X	X	X	X	O	O	O	O	X	X	X	X
7	O	O	X	X	O	O	X	X	O	O	X	X	O	O	X	X
8	O	X	O	X	O	X	O	X	O	X	O	X	O	X	O	X

SWITCH ON

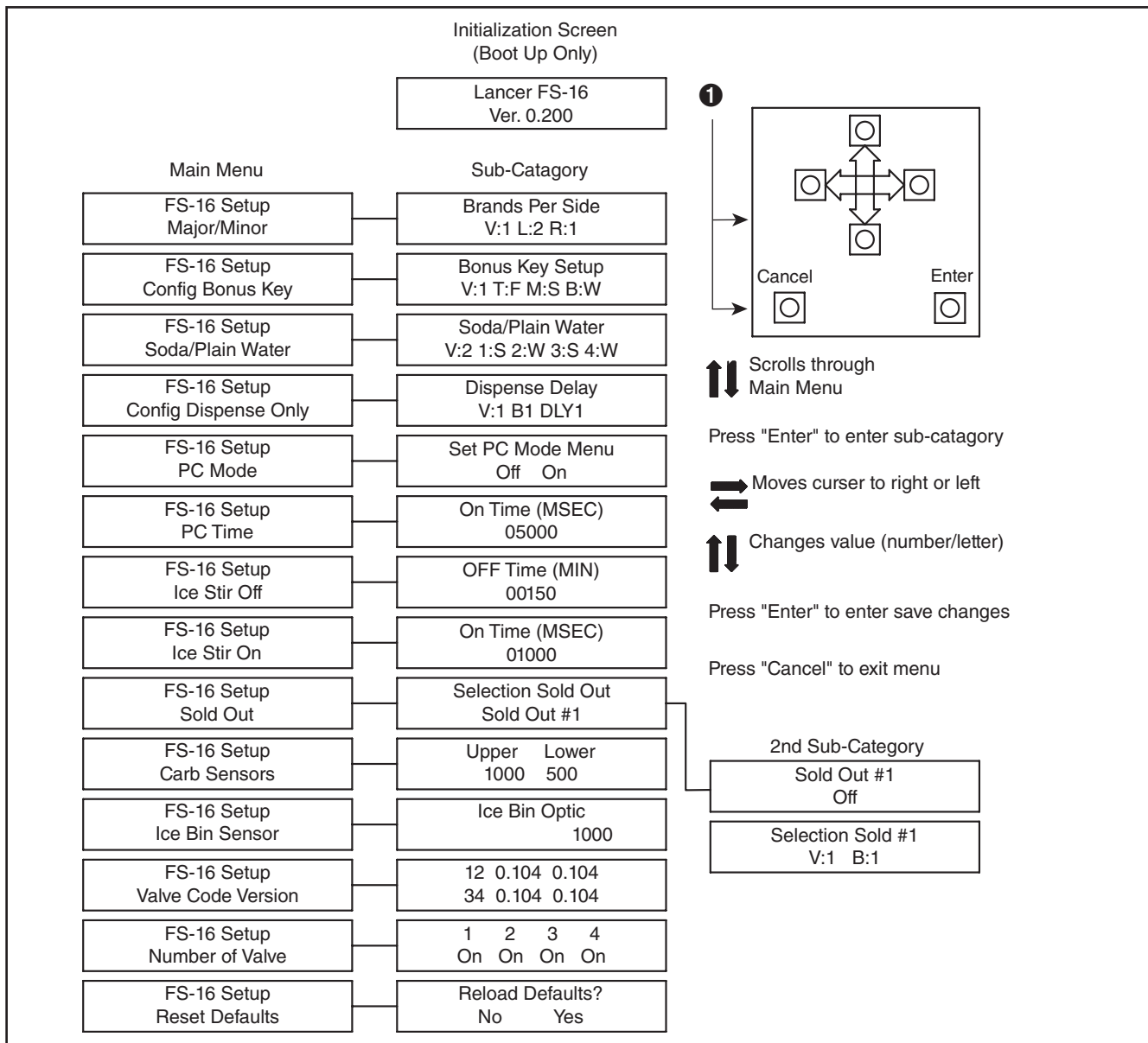
SWITCH OFF

LEGEND:
X = ON
O = OFF

Lancer 4500 series only

Adjust the agitation time to 1 second, and the agitation frequency to 150 minutes. See Lancer manual for more information.

8.3 Agitation adjustments – LANCER FS SERIES



Lancer FS series only

- Hold down "cancel" and "left button" to get to hidden menu ①.
- Type in code 6655.
- Type in 150 minutes of off time and 1000 milliseconds (1 second of time) as the preferred setting.

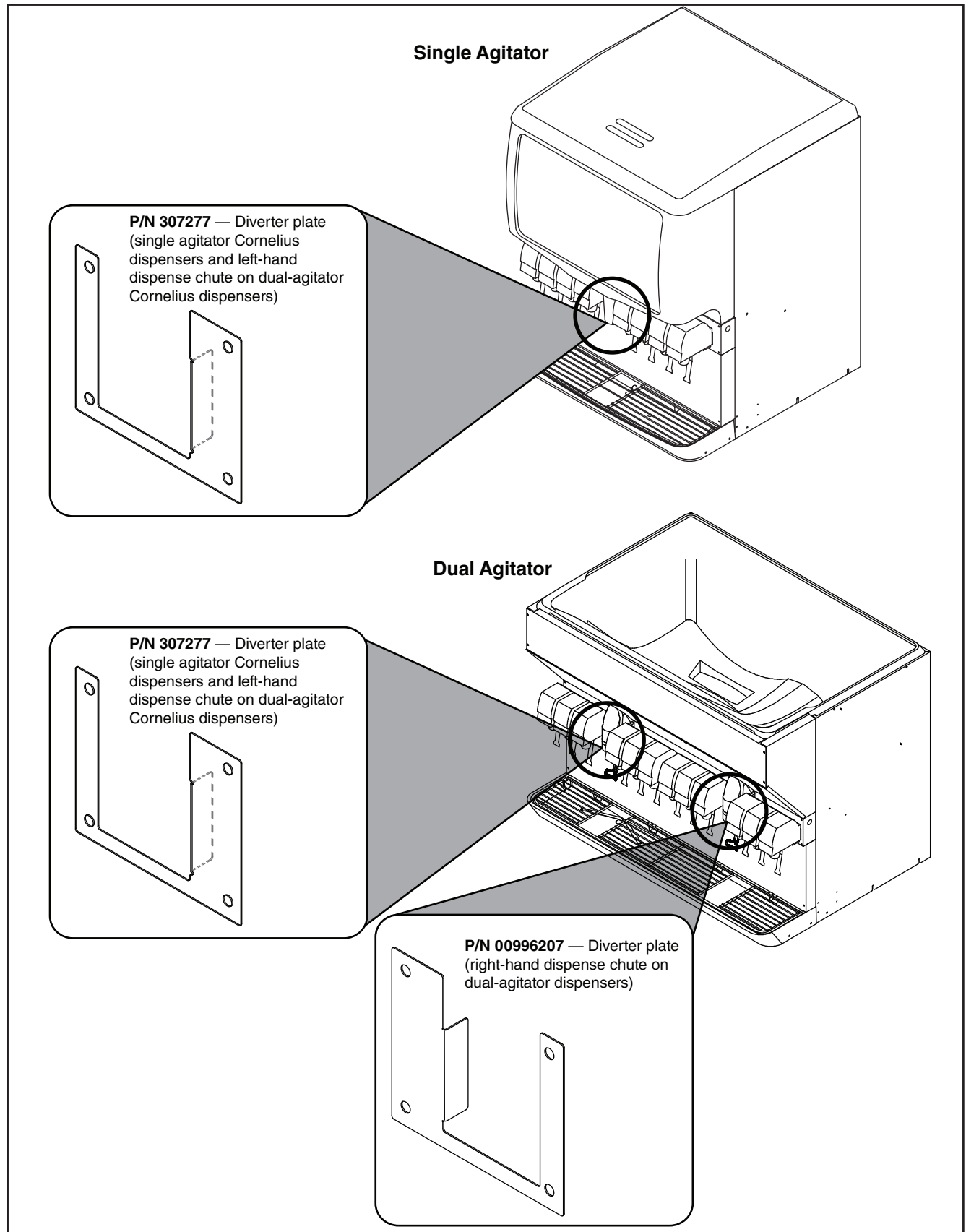
Note: see Lancer manual for more information.

8.4 Agitation adjustments – SERVEND

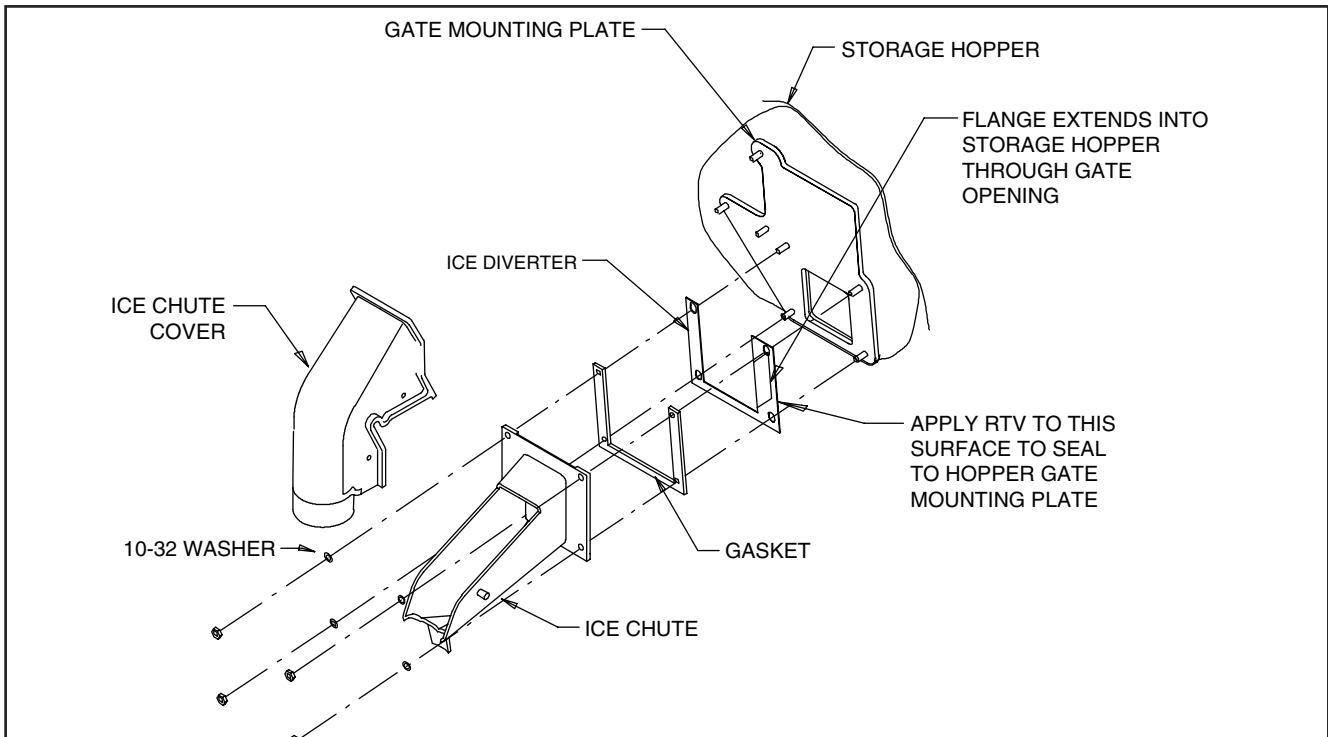
Lancer 4500 series only

No agitation adjustment required.

8.5 Dispenser diverter plate overview – CORNELIUS, ED, DF AND DB SERIES (installation on next page)



8.6 Dispenser diverter plate installation – CORNELIUS, ED, DF AND DB SERIES



CORNELIUS ED, DF AND DB series only

These dispensers require the installation of an ice diverter at the dispenser opening:

- Disassemble chute assembly
- Discard factory restrictor plate
- Replace with alternate diverter plate (supplied)

Cornelius IDC and Flavor Fusion

These dispensers require modifications for compatibility with Chewblet ice. Agitation times must be set to 1 second ON, 1 hour OFF and the ice restrictor plate must be adjusted to the fully open position. See your beverage supplier for these modifications.

Note: IDC and Flavor Fusion must be nugget-ready. Please contact beverage supplier for installation of ice slide.

9. RIDE model ice machine start up procedure

The start-up procedure below is intended to ensure that ice machine is operating properly after installation has been made. Check each item listed and call factory immediately for assistance if you experience problems with unit.

NOTICE!

- Ice machine **MUST** be sanitized prior to operation!
- Consult Operation and Service Manual provided with ice machine for sanitizing instructions.

9.1 Before turning on power

1. Sanitize ice bin.
2. Turn on water to ice machine and check for leaks.

9.2 After turning on power

1. Turn on power switch and immediately press Clean switch to sanitize ice machine. At beginning of sanitizing process, ice machine will purge all water. Check internal and external drain connections for leaks.
2. After sanitizing process, ice machine will start. Confirm that gearmotor, fan motor and compressor start immediately.
3. Check that ice begins to enter dispenser bin area within approximately 10 minutes.

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