Horizon Elite™ Ice Machine Models with RIDE™ Technology
Installation Instructions for Ice Manager™ Diverter Valve

HCC1010AMS, HCC1410AMS, HCC1010WMS, HCC1410WMS,
(See model number configurator on page 2 for details.)

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(1) Horizon™ Chewblet® Ice Machine
(purchased separately)

(2) ice storage units
(purchased separately)
Any combination of bins or dispensers
## Chewblet® Ice Machine Model Number Configurations

<table>
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<tr>
<th>Icemaker</th>
<th>Voltage</th>
<th>Series</th>
<th>Condenser</th>
<th>Application</th>
<th>Configuration</th>
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<tr>
<td>MC Maestro™ Chewblet® (400 Series)</td>
<td>C 208-230/60/1 (icemaking head)</td>
<td>400 up to</td>
<td>Air-cooled, self-contained</td>
<td>V Vision™</td>
<td>S RIDE™ (RIDE remote ice delivery equipment)</td>
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<tr>
<td>HC Horizon Chewblet (1000, 1400, 1650 Series)</td>
<td>D 115/60/1 (icemaking head) Self-contained only</td>
<td>454 lbs (206kg)</td>
<td>W Water-cooled, self-contained</td>
<td>H Harmony™</td>
<td>T Top-mount</td>
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<tr>
<td>HM Horizon Micro Chewblet</td>
<td>E 230/60/1 (icemaking head) Self-contained and remote. If remote unit, high side is 208-230/60/1.</td>
<td>up to 1036 lbs (471kg)</td>
<td>R Air-cooled, remote condensing unit</td>
<td></td>
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<tr>
<td></td>
<td>F 115/60/1 (icemaking head) Self-contained only</td>
<td>1400/1410 up to 1450 lbs (658kg)</td>
<td>N Air-cooled, no condensing unit for connection to parallel rack system</td>
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<td>1650 up to 1580 lbs (717kg)</td>
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</table>
Horizon ice machine for use with Ice Manager diverter valve system
The Ice Manager diverter valve system delivers ice to two ice storage units enabling a single Follett Horizon ice machine to meet demand for ice at two locations. The system’s sensors monitor ice levels in each storage unit and automatically switch ice delivery to the appropriate location.

After thorough review of Ice Manager site survey, read and complete Horizon ice machine installation sections 1 through 6.

Unpack

Site preparation

Louvered docking assembly

Ice transport tube

External connection

Internal connection

Front cover

For connection to Ice Manager diverter valve system refer to Ice Manager installation guide.
Carefully unpack and inspect the contents of your Follett ice machine.

### 1.1 Unpack ice machine

1. Unpack ice machine
2. Remove top panel
3. Remove base panel
4. Inspect internal components
5. Install base panel
6. Install top panel
Prepare the installation site.

Provide drainage, water supply and electrical power to within 6 feet (2m) of ice machine in accordance with local and national codes. Outdoor installation is not recommended and will void warranty.

### 2.1 Installation site requirements

**Electrical**
- H_C1010(A/W)BS 208-230/60/1-15 amps
- H_C1410(A/W)BS 208-230/60/1-20 amps

**Potable water supply**
- 10-70 psi (69-483kpa)
- 45 to 90 F (7 to 32 C)
- Follett recommends the use of an in-line water filtration system (item# 00130286)
- This equipment is to be installed with adequate backflow protection to comply with applicable federal, state, and local codes

**Condenser water supply for water-cooled systems**
- 10 psi min.; 150 psi max. (69kpa min.; 1034kpa max.)
- 45 to 90 F (7 to 32 C)
- 1.5 gallons per minute (5.68 liters per minute)

**Drain**
- The drain line from the ice machine must have at least 1/4” per foot pitch (6.4mm/0.3m)
Install the louvered docking assembly.

**WARNING**
- Docking station must be secured in accordance with these instructions to ensure ice machine stability.
- Ventilation openings in the louvered docking station should be clear of obstruction.

### Wall bracket accessory
- Mount louvered docking assembly to wall bracket accessory

### Machine stand accessory
- Mount louvered docking assembly to machine stand accessory

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### 3.1 Undercounter installation requirements Horizon 1010 & 1410 series

**DOCKING STATION: Horizon 1010 & 1410 water- and air-cooled models**
(See detail drawing on page 9)
- Position and screw louvered docking assembly to the bottom of counter inside of access panel/door 2" (51 mm) from the front edge of the cross brace
  - ![Cross brace](image)
- The mounting surface for the louvered docking assembly must be solid. Do not mount directly onto runners or channels.
- There must be no lip or edge that would hinder the ice machine from sliding in or out of the louvered docking station

**INTAKE AND EXHAUST GRILLE PLACEMENT: Horizon 1010 & 1410 air-cooled models only**
(See detail drawing on page 9)
- Position the intake grille cut out in the access panel/door
  - ![Intake grille](image)
  - **Note:** Ice machine must be aligned with cut out and inside of access panel to provide a tight seal and prevent recirculation of hot exhaust air.
- Left edge of cutout should be 2.25" (57 mm) from the left side of the ice machine
  - ![Left edge](image)
- Bottom edge of cutout should be 2" (51 mm) from the bottom of the ice machine
  - ![Bottom edge](image)
- Position supplied exhaust grille at least 18" (458 mm) away from intake grille
  - ![Positioned grille](image)
  - Where possible, install exhaust grille to the rear or side of the base cabinet.
- If not using supplied grille, air circulation requirements below must be met:
  - 250 sq. in (1613 sq cm) intake air, 250 sq. in (1613 sq cm) exhaust air
CAUTION

- Keep ventilation openings in the appliance enclosure clear of obstruction.
- To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications on facing page (4.1)
Install the ice transport tube.

4.2 Ice transport tube installation.

Ice transport tube tips
- Insulate entire length of ice transport tube ①
- Secure ice transport tube ② as needed to prevent dips and traps from forming. For long tube runs see guide on page 15.
- Pitch ice transport tube at least 1/4" per foot (6.4mm/.3m) ③
- Ice transport tube must drain towards ice machine

Ice transport tube to Ice machine
- Be sure tube ends are square ④
- Heat end of transport tube in cup of 160 F (71 C) hot water to soften and spread with pliers ⑤ before making connection to ease assembly
- Push ice transport tube onto ice machine nipple ⑥
- Install hose clamp ⑦
Connect utilities to louvered docking assembly.

**5.1 Air-cooled ice machines only**

- Remove access panel if necessary
- Install drain line 1.
  The rigid drain line from the ice machine must have at least 1/4" per foot pitch (6.4mm/0.3m).
- Rough-in ice machine potable water supply 2.
  3/8" push-in connection will be made at shut-off valve inside machine.
- Apply Petrogel to barbed drain fitting 3
- Replace access panel

**5.2 Water-cooled ice machines only**

- Remove access panel if necessary
- Install drain line 1.
  The rigid drain line from the ice machine must have at least 1/4" per foot pitch.
- Rough-in ice machine potable water supply 2.
  3/8" push-in connection will be made at shut-off valve inside machine.
- Connect cooling water supply 3 and return 4
- Apply Petrogel to barbed drain fitting 6
- Replace access panel
Connect louvered docking assembly to ice machine.

**CAUTION**
- Plug must be accessible after final installation.

Air-cooled ice machines – follow steps 6.1 through 6.5.

### 6.1 Ice transport tube
- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting.
- Insert ice transport tube all the way into coupling and tighten nut firmly.

### 6.2 Potable water and drain lines
- Insert potable water line into valve.

### 6.3 Power cord
- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet

### 6.4 Power cord
- Position plate into opening and secure with supplied screw
### 6.5 TDS switch
- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water

### 6.6 Cooling lines
- Install ice machine cooling water lines to louvered docking assembly

### 6.7 Ice transport tube
- Slide ice machine into louvered docking assembly ensuring that drain tube is fully seated on barbed drain fitting ①
- Insert ice transport tube into coupling and tighten nut firmly ②

### 6.8 Potable water and drain lines
- Insert potable water line into valve ①
6.9 Cooling lines and power

- Connect cooling water lines to ice machine ①
- Water valve is set at the factory. **DO NOT** remove seal or adjust water valve ②

6.10 Power cord

- Remove twist tie
- Carefully pass cord thru opening and plug into wall outlet
- For H_E units, install a suitable plug

6.11 Power cord

- Position plate into opening and secure with supplied screw

6.12 TDS switch

- Set the TDS switch on the electrical box:
  - **HIGH**: for extended service life
  - **LOW**: for low-scale water

**NOTICE**

*Ice machine MUST be sanitized prior to operation!*

Consult Operation and Service Manual provided with ice machine for sanitizing instructions.
Install front cover to ice machine.

Front cover installation – air-cooled undercounter only

1. Keep ventilation openings in the appliance enclosure clear of obstruction.
2. To ensure proper ventilation (if not using supplied grille) carefully review air circulation specifications in section 4.1
3. CAUTION

- Remove and discard plastic grille ➊
- Apply supplied gasket material around entire opening on skin to prevent air recirculation ➋
- Attach supplied metal grille to opening in counter door (see section 4.1) ➌

Install front cover

- Slide ice machine cover over machine ensuring that tabs on back of cover slip under louvers on back of louvered docking assembly ➊
- Insert and tighten two screws through cover and into louvered docking assembly ➋
- For air-cooled machines only, install plastic grill ➌
Long tube run recommendations

- Pitch ice transport tube to allow melt water to drain towards ice machine ①
- Secure insulated ice transport tube at least every 2 ft (.6m) to prevent dips or traps ②