

Symphony Plus™ ice and water dispensers

patient care | laboratory | medical research | dietary | physical therapy

Symphony Plus sets the standard for premium-performance ice and water dispensers

With the industry's largest selection of space-saving models and configurations, Follett has a longstanding history of helping healthcare facilities provide the very best care for their patients. Symphony Plus ice and water dispensers offer exclusive sanitary features, ease of service, long-term reliability and the industry's best program of service and support. It's another example of our commitment to product innovation and the reason why Follett dispensers are chosen more often than any other brand.



When a patient is recovering, simple comforts matter



Soft Chewblet® ice is the perfect size and texture for patient care

- Soft, chewable texture preferred to hard cubes
- Promotes hydration by making drinks more enjoyable
- Provides smaller, softer ice to quench patient thirst when unable to consume liquids or solid food
- Forms well in ice packs, providing excellent surface contact to reduce swelling and soothe pain
- Perfect for medical storage and transport applications

Quiet Night™ sleep mode sets the standard for "quiet" operation

- Quiet Night sleep mode reduces ice machine cycling, especially at night when patients are sleeping

Delivers more sanitary features that support patient safety

Fast, simple cleaning and maintenance

- Semi-automatic ice machine cleaning and sanitizing process reduces preventive maintenance time to approximately 1 hour (50 to 75% reduction)

Self-flushing

- Automatic self-flushing removes mineral-laden impurities for better-tasting ice, less maintenance and increased reliability

Antimicrobial product protection[1]

- Symphony Plus plastic components are treated with Agion® antimicrobial product protection to inhibit microbial growth
- The naturally-occurring silver in Agion disrupts the cell functions of bacteria, viruses, yeast, molds, and fungi, inhibiting microbial growth on treated surfaces that come in contact with the ice and water

[1] Disclaimer: Antimicrobial protection is limited to the treated components and does not treat water or ice.



Sanitary dispense

Sanitation is critical; that's why Follett provides SensorSAFE™ infrared dispensing technology

- Eliminates contact between the container and the dispenser
- Reduces the risk of cross-contamination



Complete water filter systems

Available Follett water filter systems are NSF-listed and deliver clean ice and water for healthcare

- Remove parasitic cysts and dirt as small as 0.5 micron
- Dramatically reduce scale build-up
- Lengthen the interval between preventive maintenance and extend machine life
- Fit below standard counters for quick and easy cartridge replacement

Two types of filter systems are available

- Carbon filtration to remove chlorine, off tastes and odors
- Carbonless filtration to retain disinfection agents in municipal water supply

Provides long-term reliability and ease of service



- Industry-exclusive module design allows the ice machine to be removed from its cabinet, making parts easily accessible and reducing service times
- Ice in hopper can be dispensed even when ice machine has been removed for maintenance
- One module now fits all 25, 50 and 110 Series countertop, wall mount and freestanding Symphony Plus and Symphony™ dispensers shipped after March 2001
- A spare ice machine module eliminates downtime by simply changing out a module whenever service is needed
- The ability to replace only the ice machine module
  - doubles or triples the life of the dispenser
  - saves significant costs compared to replacing the entire dispenser
  - reduces the number of parts to inventory
- Key ice machine parts are common for all Symphony Plus models
- Intuitive, easy-to-access control board with LED diagnostic display simplifies cleaning, maintenance and troubleshooting

Built to last

Follett builds reliability into every unit, ensuring solid performance



- Stainless steel cabinet with accent trim
- Industry-exclusive stainless steel jacketed evaporator maximizes heat transfer efficiency and ice-making capacity
- Corrosion-resistant components stand up to the most aggressive water
- 15-year service part support after production ceases for discontinued models assures long service life

Reduces energy and water consumption

Follett equipment can save significant energy over the life of the equipment and minimize impact to the environment

- Follett's ice and water dispensers use up to 40% less water and 20% less energy than comparably sized cube-type ice dispensers
- Our machines qualify for the Consortium for Energy Efficiency (CEE) Tier 2 specifications for Highly Efficient Icemakers

The high-performance Symphony Plus series

- More than 30 different models to meet the needs of virtually any healthcare application
- Storage capacities of 12, 25, 50 and 90 lb (5, 11, 23 and 41 kg)[1]
- All dispensers produce up to 425 lb/day (193 kg/day) of patient-preferred Chewblet ice
- Customer-valued options and accessories: infrared SensorSAFE dispensing, base stands for countertop units and water filter systems

[1] 12, 25 and 50 models available in 230 V/50 HZ or 220 V/60 Hz.

	Countertop with internal ice machine	**Wall Mount** with internal ice machine	**Freestanding**
12 Series 12 lb storage 16" wide (5 kg, 40.6 cm)	12CI425A[1] 	12HI425A 	12CI425A[1] with base stand accessory 
25 and 50 Series **25 Series** 25 lb storage 21" wide (11 kg, 53.3 cm) **50 Series** 50 lb storage 21" wide (23 kg, 53.3 cm)	25CI425A[1] 25CI425W 50CI425A[1] 50CI425W 	25HI425A 50HI425A 	25CI425A[1] 25CI425W 50CI425A[1] 50CI425W with base stand accessory 
			25FB425A/W[2] 50FB425A/W[2] 
110 Series 90 lb storage 24.5" wide (41 kg, 62.2 cm)	110CT425A/W 		110FB425A/W[2] 

[1] Also available in 230 V/50 HZ or 220 V/60 Hz. Use prefix "E" for 230/50 or "C" for 220/60. Example E12CI425A or C12CI425A.
[2] Ice machine located in base of unit.

A size that's right for your facility

Up to 20 beds ..... 12 Series
20 to 35 beds..... 25 Series
35 to 50 beds..... 50 Series
More than 50 beds..... 110 Series

Follett bacterial-retentive filter system



Assembly includes

- Kleenpak® 0.2 micron double layer sterilizing-grade disposable filter capsule with robust Supor® membranes
  - Validated according to industry standard test method (ASTM F838-15a), with complete retention of the challenge organisms
  - In-use evaluation performance supporting up to 6 months filter life
- Profile® II 1 micron absolute rated pre-filter cartridge, with depth-style polypropylene membrane for high performance particle removal
  - High efficiency pre-filtration ensuring removal of nutrient rich particulates
  - Barrier to protect the downstream sterilizing-grade filter capsule
- Shurflo® pressure regulator controls water pressure to a maximum of 50 psi



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Benefits

- Supports ASHRAE 188 water management plans
- Validated barrier to waterborne bacteria from the incoming water
- Retains microorganisms without volume restriction
- Non-carbon filtration, no use of glues and resins, reduces nutrient load
- Produces cost-effective, high purity effluent for ice and drinking water

Pall® Kleenpak water filters with 0.2 micron double layer sterilizing-grade media are rugged, high performance, self-contained filter capsules designed for use in critical in-line water applications.

Pall Profile II 1 micron absolute rated pre-filter cartridges are designed for high-performance clarification and particle removal.

For use with ice machines and ice and water dispensers in healthcare settings.

NOTE: Follett bacterial-retentive filter system includes Kleenpak 0.2 micron double layer sterilizing-grade disposable filter capsule, Profile II 1 micron absolute rated pre-filter cartridge and Shurflo pressure regulator. It has been validated as a complete assembly, and operating outside those parameters voids the warranty.

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