

Follett Online Service Training

Live technical training conducted by Paul Gibson, Technical Solutions Specialist



LEARN

- Installation, start-up and servicing of Follett equipment
- Factory-approved preventive maintenance
- Time and labor-saving techniques for diagnosing and servicing Follett equipment

Register using the links below, or visit follettice.com/service-training-webinars

After registering, you will receive a confirmation email containing information about joining the webinar



Symphony Plus™ ice and water dispensers

September 9, 2025	10:00 am ET	Symphony Plus ice and water dispensers – water systems (75 mins)	REGISTER
September 9, 2025	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	REGISTER
September 11, 2025	10:00 am ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	REGISTER
September 11, 2025	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – electrical systems (75 mins)	REGISTER
October 28, 2025	10:00 am ET	Symphony Plus ice and water dispensers – water systems (75 mins)	REGISTER
October 28, 2025	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	REGISTER
October 30, 2025	10:00 am ET	Servicing Symphony Plus ice and water dispensers – electrical systems (75 mins)	REGISTER
October 30, 2025	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	REGISTER



Medical-grade refrigerators and freezers

September 30, 2025	10:00 am ET	Servicing countertop and undercounter refrigerators and freezers (75 mins)	REGISTER
September 30, 2025	1:00 pm ET	Servicing fixed speed upright refrigerators and freezers (serial number J62764 and above) (75 mins)	REGISTER
October 2, 2025	10:00 am ET	Set-up, installation and start-up of Infinity Series™ upright refrigerators and freezers (75 mins)	REGISTER
October 2, 2025	1:00 pm ET	Servicing Infinity Series upright refrigerators and freezers (75 mins)	REGISTER

ABOUT YOUR TRAINER

Paul Gibson, Technical Solutions Specialist, is in his fifth year at Follett and is a retired M.O.S. instructor with 24 years of service in the United States Army. He has more than 30 years of refrigeration experience and assists hospital technicians and Follett authorized service agents with troubleshooting and repairing Follett icemakers, dispensers, refrigerators, and freezers.

When you purchase Follett equipment, ongoing training is provided as part of your purchase.

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