

# Follett Online Service Training

Live technical training conducted by Paul Gibson, Technical Solutions Specialist



## LEARN

- Installation, start-up and servicing of Follett equipment
- Factory-approved preventive maintenance
- Time and labor-saving techniques for diagnosing and servicing Follett equipment

Register using the links below, or visit [follettice.com/service-training-webinars](https://follettice.com/service-training-webinars)

After registering, you will receive a confirmation email containing information about joining the webinar



Symphony Plus™ ice and water dispensers			
March 24, 2026	10:00 am ET	Symphony Plus ice and water dispensers – water system (75 mins)	<a href="#">REGISTER</a>
March 24, 2026	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	<a href="#">REGISTER</a>
March 26, 2026	10:00 am ET	Servicing Symphony Plus ice and water dispensers – electrical system (75 mins)	<a href="#">REGISTER</a>
March 26, 2026	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	<a href="#">REGISTER</a>
April 28, 2026	10:00 am ET	Symphony Plus ice and water dispensers – water system (75 mins)	<a href="#">REGISTER</a>
April 28, 2026	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	<a href="#">REGISTER</a>
April 30, 2026	10:00 am ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	<a href="#">REGISTER</a>
April 30, 2026	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – electrical system (75 mins)	<a href="#">REGISTER</a>



Medical-grade refrigerators and freezers			
April 7, 2026	10:00 am ET	Servicing countertop and undercounter refrigerators and freezers (75 mins)	<a href="#">REGISTER</a>
April 7, 2026	1:00 pm ET	Servicing fixed speed upright refrigerators and freezers (serial number J62764 and above) (75 mins)	<a href="#">REGISTER</a>
April 9, 2026	10:00 am ET	Set-up, installation and start-up of Infinity Series™ upright refrigerators and freezers (75 mins)	<a href="#">REGISTER</a>
April 9, 2026	1:00 pm ET	Servicing Infinity Series upright refrigerators and freezers (75 mins)	<a href="#">REGISTER</a>

## ABOUT YOUR TRAINER

**Paul Gibson, Technical Solutions Specialist**, is in his fifth year at Follett and is a retired M.O.S. instructor with 24 years of service in the United States Army. He has more than 30 years of refrigeration experience and assists hospital technicians and Follett authorized service agents with troubleshooting and repairing Follett icemakers, dispensers, refrigerators, and freezers.

When you purchase Follett equipment, ongoing training is provided as part of your purchase.

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