

Follett Online Service Training

Live technical training conducted by Paul Gibson, Technical Solutions Specialist



LEARN

- Installation, start-up and servicing of Follett equipment
- Factory-approved preventive maintenance
- Time and labor-saving techniques for diagnosing and servicing Follett equipment

Register using the links below, or visit follettice.com/service-training-webinars

After registering, you will receive a confirmation email containing information about joining the webinar



Symphony Plus™ ice and water dispensers

June 2, 2026	10:00 am ET	Symphony Plus ice and water dispensers – water system (75 mins)	REGISTER
June 2, 2026	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	REGISTER
June 4, 2026	10:00 am ET	Servicing Symphony Plus ice and water dispensers – electrical system (75 mins)	REGISTER
June 4, 2026	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	REGISTER
July 7, 2026	10:00 am ET	Symphony Plus ice and water dispensers – water system (75 mins)	REGISTER
July 7, 2026	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	REGISTER
July 9, 2026	10:00 am ET	Servicing Symphony Plus ice and water dispensers – electrical system (75 mins)	REGISTER
July 9, 2026	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	REGISTER



Medical-grade refrigerators and freezers

June 16, 2026	10:00 am ET	Servicing countertop and undercounter refrigerators and freezers (75 mins)	REGISTER
June 16, 2026	1:00 pm ET	Servicing fixed speed upright refrigerators and freezers (serial number J62764 and above) (75 mins)	REGISTER
June 18, 2026	10:00 am ET	Set-up, installation and start-up of Infinity Series™ upright refrigerators and freezers (75 mins)	REGISTER
June 18, 2026	1:00 pm ET	Servicing Infinity Series upright refrigerators and freezers (75 mins)	REGISTER

ABOUT YOUR TRAINER

Paul Gibson, Technical Solutions Specialist, is in his seventh year at Follett and is a retired M.O.S. instructor with 24 years of service in the United States Army. He has more than 30 years of refrigeration experience and assists hospital technicians and Follett authorized service agents with troubleshooting and repairing Follett icemakers, dispensers, refrigerators, and freezers.

When you purchase Follett equipment, ongoing training is provided as part of your purchase.

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