



SensorSAFE not recommended for use with clear containers or for applications in direct sunlight

Symphony Plus™ ice and water dispenser

12 HI series wall mount with Chewblet® ice machine

Features

Narrow, 16.12" (40.9 cm) width

12 lb (5.4 kg) ice storage capacity

Integral air-cooled ice machine with up to 425 lb (193.0 kg) daily production of Chewblet ice

- soft, chewable, compressed nugget ice is ideal for patient care
- Quiet Night™ sleep mode turns off ice machine when idle

Designed with sanitation in mind

- automatic self-flushing of ice machine removes impurities
- Agion® silver-based antimicrobial provides protection of key ice and water contact components¹
- SensorSAFE™ infrared ice dispense

Dependable design, easy to service and clean

- cleaning and sanitizing of entire machine takes only 1 hour
- LED control board provides at-a-glance machine status
- panels are easily removed for accessibility to all components
- ice machine parts are common across all Symphony Plus dispensers
- stainless steel evaporator and auger deliver long life

Environmentally responsible

- R290 refrigerant has a low environmental impact and nominal global warming potential (GWP)
- continuous ice making process uses less electricity and water

Durable, attractive dispenser

- stainless steel cabinet with accent trim
- poly drain pan, grille and dispenser lid are corrosion-resistant

Easy installation

- comes fully assembled and installs with three easy connections – electric, water and drain

Warranty

- 3 years parts and labor, 5 years compressor parts¹

Certifications (applied to all products unless otherwise noted)



Options and accessories²

Water filters (refer to form# 1058 and 8320)

Pressurized water sanitizing kits (refer to form# 1068)

SafeCLEAN Plus™ ice machine cleaner (refer to form# 8295)

Nu-Calgon® IMS-III sanitizer (US only), 16 oz (0.5 L) bottle (item# 00979674)

Additional Symphony Plus accessories (refer to form# 4025 or 2155)

Model configurations			
Ice storage capacity	Dispense	Ice machine cooling	Item number
12 lb (5.4 kg)	SensorSAFE	air	12HI414A-S0-00
			12HI414A-S0-DP¹

¹ Unit configured with drain pan.



Shown without drain pan

Ice production		
Temperatures air/water	70/50 F (21/10 C)	90/70 F (32/21 C)
Air-cooled	425 lb (193.0 kg)	340 lb (154.4 kg)
Energy consumption per 100 lb (45.4 kg) ice	N/A	6.0 kWh air-cooled
Water consumption	12.0 gal (45.4 L) of potable water per 100 lb (45.4 kg) of ice	

¹ Refer to form# 4025 or 2155 for additional warranty information.

² Certifications do not apply to options and accessories.

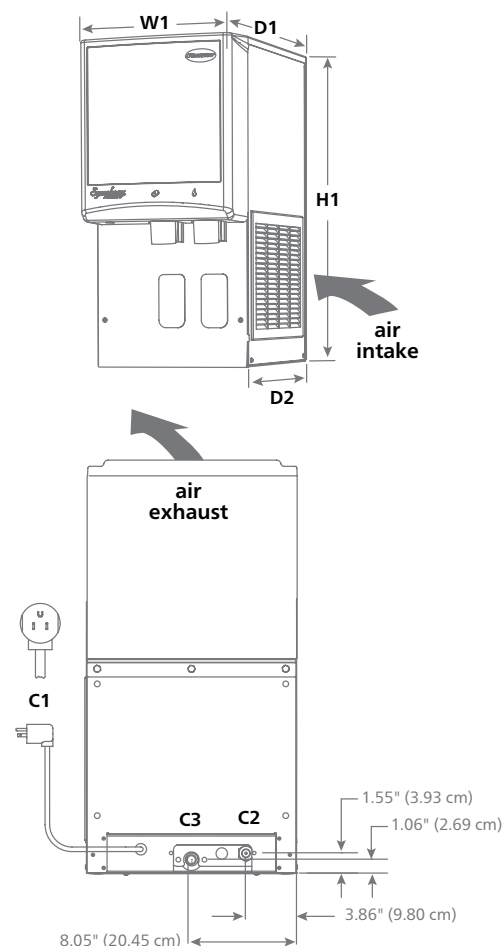
Specification

Ice storage capacity	12 lb (5.4 kg)
W1 Width	16.12" (40.9 cm)
D1 Depth, upper cover	23.50" (59.7 cm)
D2 Depth, bottom	18.50" (47.0 cm)
H1 Height	32.50" (82.6 cm)
Ventilation clearance	6.00" (15.24 cm) top and right side
Service clearance	12.00" (30.5 cm) top
Utility connection location	through back
C1 115 V/60/1 electrical	7.2 amps, 8.5' (2.6 m) cord with NEMA 5-15 90° hospital-grade plug
C2 Potable water inlet	3/8" FPT
C3 Drain	3/4" MPT
Refrigerant	R290, 3.49 oz (99 g)
K1 Minimum span – wall bracing required in most applications	13.00" (33.0 cm) on center mounting for securing NOTE: Wall mount bracket standard
K2 Maximum height from sink	18.00" (45.7 cm)
K3 Minimum distance from wall to front of sink	30.00" (76.2 cm)
K4 Minimum sink width	16.00" (40.6 cm) centered on dispenser, 11.50" (29.2 cm) centered on chutes
K5 Minimum sink depth	16.00" (40.6 cm)
Air temperature	50 - 100 F (10 - 38 C)
Water temperature	45 - 90 F (7 - 32 C)
Water pressure	10 - 70 psi (69 - 483 kpa)
Heat rejection	5000 BTU/hr
Approximate net weight	149 lb (68 kg)
Approximate ship weight	184 lb (84 kg)

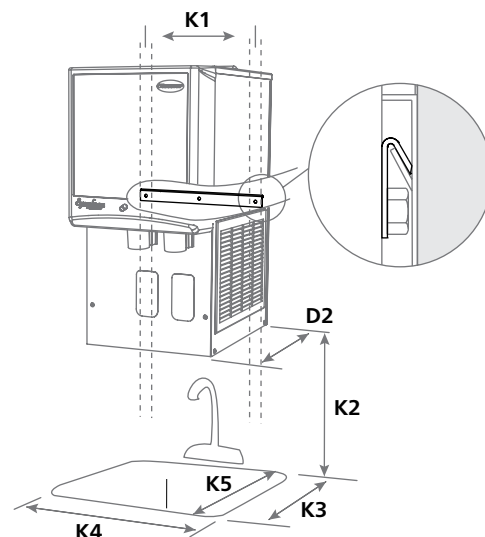
NOTE: For indoor use only

SHORT FORM SPECIFICATION: (Choose one) ___ Ice and water or ___ ice-only dispenser to be Follett® automatic load in wall mount configuration, with 12 lb (5.4 kg) of storage and separate ice and water chutes. Environmentally responsible R290 air-cooled ice machine to have 24 hour production capacity of approximately 425 lb (193.0 kg) of Chewblet compressed nugget ice at water temp. of 70 F (21 C); air temp. of 90 F (32 C). Ice machine equipped with automatic self-flushing and Quiet Night sleep mode. Dispenser to have automatic bin level control to start and stop ice machine. Storage area insulated with CARB compliant non-HFC foam. 8.5' (2.6 m) cord and NEMA 5-15 90° hospital-grade plug provided. NSF and UL listed.

Dimensional drawing



Wall mount detail



¹ Disclaimer: Antimicrobial protection is limited to the treated components and does not treat water or ice.

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Certifications may vary depending on country of origin.

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