

Follett Online Service Training

Live technical training conducted by Paul Gibson, Technical Solutions Specialist



LEARN

- Installation, start-up and servicing of Follett equipment
- Factory-approved preventive maintenance
- Time and labor-saving techniques for diagnosing and servicing Follett equipment

Register using the links below, or visit follettice.com/service-training-webinars

After registering, you will receive a confirmation email containing information about joining the webinar



Medical-grade refrigerators and freezers

September 29, 2026	10:00 am ET	Servicing countertop and undercounter refrigerators and freezers (75 mins)	REGISTER
September 29, 2026	1:00 pm ET	Servicing fixed speed upright refrigerators and freezers (serial number J62764 and above) (75 mins)	REGISTER
October 1, 2026	10:00 am ET	Set-up, installation and start-up of Infinity Series™ upright refrigerators and freezers (75 mins)	REGISTER
October 1, 2026	1:00 pm ET	Servicing Infinity Series upright refrigerators and freezers (75 mins)	REGISTER



Symphony Plus™ ice and water dispensers

October 27, 2026	10:00 am ET	Symphony Plus ice and water dispensers – water system (75 mins)	REGISTER
October 27, 2026	1:00 pm ET	Preventive maintenance for Symphony Plus ice and water dispensers (90 mins)	REGISTER
October 29, 2026	10:00 am ET	Servicing Symphony Plus ice and water dispensers – electrical system (75 mins)	REGISTER
October 29, 2026	1:00 pm ET	Servicing Symphony Plus ice and water dispensers – drive system (75 mins)	REGISTER

ABOUT YOUR TRAINER

Paul Gibson, Technical Solutions Specialist, is in his seventh year at Follett and is a retired M.O.S. instructor with 24 years of service in the United States Army. He has more than 30 years of refrigeration experience and assists hospital technicians and Follett authorized service agents with troubleshooting and repairing Follett icemakers, dispensers, refrigerators, and freezers.

When you purchase Follett equipment, ongoing training is provided as part of your purchase.

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